

From: [BDC Laoima](#)
To: [REDACTED]
Subject: Official Information Request for Correspondence to BDC from Various Agencies - July 2021 Flood Ref: 020/24
Date: Thursday, 7 March 2024 1:38:39 pm
Attachments: [FW NIWA weather briefing for West Coast NW Nelson.msg](#)
[FW Version 2 with additional evac centres Emergency Mobile Alert Portal.msg](#)
[FW Westport EMA Messaging #3.msg](#)
[Maps and approved media release for FB post.msg](#)
[Re Maps and approved media release for FB post UNCLASSIFIED.msg](#)
[RE Message to CFO regarding current conditions.msg](#)
[RE West Coast Website Banner.msg](#)
[FB Post or BDC website update to go with Emergency Mobile Alert Portal.msg](#)
[FW Evacuation Maps updated 1900hrs 16072021.msg](#)
[image002.png](#)

Dear [REDACTED]

We refer to your official information request dated 19 February 2024, your request was as follows:

I am seeking the correspondence between NIWA, NEMA, WCRC and similar agencies, to the Buller District Council in the days prior to the July 2021, Buller River flood.

This is to cover the period from Tuesday 13th July 2021 through to midday on the Saturday, 17th July.

As I am interested in weather and other warnings or advisories given, this may also include correspondence to affiliated agencies, Civil Defence, Emergency Management agencies.

The information you have requested is attached.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to contact the Buller District Council by return email to lgoima@bdc.govt.nz.

Please note that it is our policy to proactively release our responses to official information requests where possible. Our response to your request will be published shortly at <https://bullerdc.govt.nz/district-council/your-council/request-for-official-information/responses-to-lgoima-requests/> with your personal information removed.

Kind regards

Steve Gibling | Interim Chief Executive Officer
Mobile 0272001441 | Email Steve.Gibling@bdc.govt.nz

Buller District Council | Phone 0800 807 239 | bullerdc.govt.nz
PO Box 21 | Westport 7866

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From: [Suvi van Smit](#)
To: [Sean Judd](#); [Bob Dickinson](#); [Bob Dickson](#)
Subject: FW: NIWA weather briefing for West Coast &NW Nelson
Date: Friday, 16 July 2021 11:02:23 am

FYI

From: Nava Fedaeff <Nava.Fedaeff@niwa.co.nz>
Sent: Friday, 16 July 2021 10:03 am
To: Andy Roberts <aroberts@doc.govt.nz>; NIWA Forecasting Services <niwaforecastingservices@niwa.co.nz>; Raewyn Hutchings <rhutchings@doc.govt.nz>; Mark Davies <mrdavies@doc.govt.nz>; Shane Hall <shall@doc.govt.nz>; Suvi van Smit <svansmit@doc.govt.nz>; Wayne Costello <wcostello@doc.govt.nz>; Grant Tremain <grtremain@doc.govt.nz>; Mark Townsend <mtownsend@doc.govt.nz>; Helen Otley <hotley@doc.govt.nz>; andrew.tait <andrew.tait@niwa.co.nz>
Subject: Re: NIWA weather briefing for West Coast &NW Nelson

Hi all,

Please see below the link to the PowerPoint I presented to. Looking forward to any feedback

<https://drive.google.com/file/d/1z9WgqAlqnrUFj8qghgr3imfDzjDGY2-4/view?usp=sharing>

Nava

From: aroberts@doc.govt.nz
When: 9:30 AM - 10:00 AM 16 July 2021
Subject: NIWA weather briefing for West Coast &NW Nelson
Location: Microsoft Teams Meeting

I will lead a briefing for DOC but anyone can jump in with comments and additions

From: aroberts@doc.govt.nz
When: 9:30 AM - 10:00 AM 16 July 2021
Subject: NIWA weather briefing for West Coast &NW Nelson
Location: Microsoft Teams Meeting

Morena all,

NIWA are able to run a weather briefing for managers (and if you cant go your senior rangers) on their forecasting of the current weather even.

Please invite along whomever you need.

Raewyn will introduce the NIWA system for us.

cheers

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

[Learn More](#) | [Meeting options](#)

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From: [Lynn Brooks](#)
To: [Mark boere](#)
Subject: RE: Message to CFO regarding current conditions
Date: Friday, 16 July 2021 12:16:32 pm
Attachments: [image004.png](#)
[image011.png](#)
[image012.png](#)
[image013.png](#)
[image014.png](#)
[image015.png](#)
[image016.png](#)
[image017.png](#)

Thank you Mark.

Our crew is assembling at 1pm today to triple-check readiness for response.

All well here so far.

I'm knocking off work for BDC at 1 today so will be reachable by my cellphone if you need to get in touch for any reason that will be best way.

Cheers

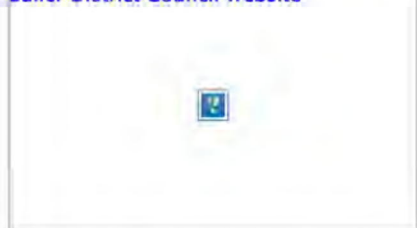
Lynn Brooks | Finance Manager
DDI 03 788 9626 | Mobile [REDACTED] | Email lynn.brooks@bdc.govt.nz

Buller District Council | Phone 0800 807 239 | bullerdc.govt.nz
PO Box 21 | Westport 7866

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[Buller District Council Website](#)



From: Boere, Mark <Mark.Boere@fireandemergency.nz>

Sent: Friday, 16 July 2021 12:11 pm

To: West Coast - Area 18 Volunteer CFOs

<WestCoastArea18VolunteerCFOs@fireandemergency.nz>; West Coast - Area 18 Volunteer DCFOs <WestCoastArea18VolunteerDCFOs@fireandemergency.nz>

Cc: Jellyman, Aleisha <Aleisha.Jellyman@fireandemergency.nz>; Butcher, Joanna <Joanna.Butcher@fireandemergency.nz>; Black-Mac [REDACTED]

[REDACTED]

201701011235121123_ch=recipie
Alan Kennedy [REDACTED]

<[REDACTED]@xtra.co.nz>; [REDACTED] >; darryl

<darryl@[REDACTED]>; [REDACTED]



Subject: Message to CFO regarding current conditions

Hi All

As you are all aware, the West Coast is currently experiencing an extreme weather event.

While a Red alert was put out by MetService last night, information received this morning has indicated that the levels of rainfall expected in some areas could be greater than first forecast.

This includes:

- Significant rainfall in the Buller catchments, Kahuranaki National Park, and the Paparua Ranges, through to Saturday afternoon
- Winds up to 100k/hr across much of the coastal area north of Greymouth through Friday evening and into Saturday
- 6-7m Swell in the ocean, which could affect low lying areas.
- Potential for localised Tornado due to upper atmosphere conditions.

At present we have requested a USAR team to be deployed to Westport to support the efforts of the brigade and CDEM, should evacuations be needed, as there is an increased risk in this area.

We have a second team on standby to come should there be a need tomorrow.

Due to the potential in the forecast we have kept all West Coast resources within their FRA at present.

We have also have 2 Executive Officers being based in Westport. Myles Taylor and Trevor O'Dea.

We have 3 Executive Officers based in Greymouth. Myself, Atila de Oliveira and Mike Johns.

Key for brigades is to ensure that you are aware of the risks should you be called out, particularly with Strong winds, surface flooding, and potential for creeks and rivers to rise rapidly. Ensure your wet weather gear is in place, and any other emergency arrangements.

Below is the NIWA twitter feed that provides some background on this Rainfall event.

Some areas may experience higher than is shown here, as the models have been updated since these were produced. Particularly in Kahuranaki National park.

<https://twitter.com/NiwaWeather/status/1415433262990647301?s=20>

<https://twitter.com/NiwaWeather/status/1415500473453268997?s=20>

Regards

Mark Boere
Area Commander
West Coast Fire Area
12 High Street, Greymouth 7805
PO Box 222, Greymouth 7840



M: 027 4822 086

P: 03 367 9574

mark.boere@fireandemergency.nz

www.fireandemergency.nz



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If this is a private communication, it does not represent the views of the organisation.

Kirstin McKee

From: BDC-Erica-Andrews-contact
Sent: Friday, 16 July 2021 2:10 pm
To: Mikhael Schumacher; ^EXT: CDEM West Coast Regional Council; andy.thompson@[REDACTED]
Subject: RE: West Coast Website Banner

Hi Mikhael please get the latest weather info into this messaging 😊
Thanks E

Erica Andrews
Emergency Management Officer - Buller District
Group Public Information Manager
Tel. 03 744 7338
M: [REDACTED]
E: erica.andrews@wrc.govt.nz
Website: www.westcoastemergency.govt.nz



From: Mikhael Schumacher <mikhaels@wrc.govt.nz>
Sent: Friday, 16 July 2021 1:15 PM
To: Erica Andrews <erica.andrews@wrc.govt.nz>; ^EXT: CDEM West Coast Regional Council <pim@greyemergencymanagement.nz>; andy.thompson@nzme.co.nz
Subject: RE: West Coast Website Banner

Hi Team

As per the below request I have prepared the post for the website.
Can one of you approve this?



Advice for upcoming weather event

16 JUL 2021 1:12 PM

MetService have issued a RED WARNING HEAVY RAIN in parts of Westland and Buller. Heavy rain is now falling and we expect dangerous river conditions and significant flooding. Slips and floodwaters are likely to disrupt travel, making some roads impassable and possibly isolating communities.

Expect 350 to 400mm of rain about the ranges, and 150 to 200mm about the coast. Peak rates of 20 to 30mm per hour expected during Friday and Saturday, especially in possible thunderstorms.

- Those in low-lying areas should prepare to evacuate and have a grab bag ready to go.
- As a precaution, we recommend staying with family and friends on higher ground.
- Move pets to a safe place and move stock to higher ground. If you have to leave, take your pets with you. If it's not safe for you, it's not safe them.
- Move livestock to paddocks that allow them to move away from floodwaters, are not at risk from landslides and are not close to power lines.
- Listen to emergency services and follow any instructions regarding evacuation of your area.
- Stay informed by listening to local radio or by following West Coast Emergency Management online.

Check www.metservice.com for the latest on weather and www.nzta.govt.nz for highway information.

Remember, during severe weather:

- Stay away from floodwater. Floods and flash floods can happen quickly. If you see rising water do not wait for official warnings. Head for higher ground and stay away from floodwater.
- Drive only if absolutely necessary and avoid flooded roads and washed-out bridges.
- If water enters your home, turn off the electricity to avoid short-circuits sparking a fire.
- Bring inside or tie down any loose items outdoors.
- Move livestock to paddocks that allow them to move away from floodwaters, are not at risk from landslides and are not close to power lines.
- Check on your neighbours and help anyone who might need assistance.
- If life, health or property is in danger, call 111.

From: Katherine Rock [NEMA] <Katherine.Rock@nema.govt.nz>

Sent: Friday, 16 July 2021 12:59 PM

To: Erica Andrews <erica.andrews@wrc.govt.nz>; Mikhael Schumacher <mikhaels@wrc.govt.nz>; ^EXT: CDEM West Coast Regional Council <pim@greyemergencymanagement.nz>; ^BULLER: BDC PIM <bdc.pim@bdc.govt.nz>

Cc: Jo Guard [NEMA] <Jo.Guard@nema.govt.nz>; Hamish Keith [NEMA] <Hamish.Keith@nema.govt.nz>; Claire Brown <Claire.Brown@wrc.govt.nz>; Mark Frampton [NEMA] <Mark.Frampton@nema.govt.nz>; Zsenai Logan [NEMA]

Zsenai Logan ([she/her](#)) | Communications Advisor
National Emergency Management Agency Te Rākau Whakamarumarū
Direct Dial: 04 830 5139 | Mobile: +64 27 256 1301 | www.civildefence.govt.nz
Level 6, TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

Empowering communities before, during and after emergencies.



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<Zsenai.Logan@nema.govt.nz>; Andy Hammond-Tooke [NEMA] <Andy.Hammond-Tooke@nema.govt.nz>

Subject: RE: West Coast Website Banner

This email is from an external sender. Please be careful with any links or attachments.

Hi

I see the CDEM Group website has only the weather forecast – can we have some messaging with actions for people to take as below:

Thanks

Katherine

>

Sent: Friday, 16 July 2021 10:24 AM

To: ^BULLER: BDC PIM <bdc.pim@bdc.govt.nz> <BDC PIM <bdc.pim@bdc.govt.nz>

Cc: Erica Andrews <erica.andrews@wrc.govt.nz>; Katherine Rock [NEMA] <Katherine.Rock@nema.govt.nz>; Jo Guard [NEMA] <Jo.Guard@nema.govt.nz>; Hamish Keith [NEMA] <Hamish.Keith@nema.govt.nz>; Claire Brown <Claire.Brown@wrc.govt.nz>; Mark Frampton [NEMA] <Mark.Frampton@nema.govt.nz>; Zsenai Logan [NEMA] <Zsenai.Logan@nema.govt.nz>; Andy Hammond-Tooke [NEMA] <Andy.Hammond-Tooke@nema.govt.nz>

Subject: FW: West Coast Website Banner

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[UNCLASSIFIED]

Hi Lisa

We have prepared the below for you to post to your West Coast Emergency Management webpage.

If there is further info to go on there please add it.

If you want us to post to the page let us know with passwords etc

Thanks

Katherine

MetService have issued a RED WARNING HEAVY RAIN in parts of Westland and Buller. Heavy rain is now falling and we expect dangerous river conditions and significant flooding. Slips and floodwaters are likely to disrupt travel, making some roads impassable and possibly isolating communities.

Expect 350 to 400mm of rain about the ranges, and 150 to 200mm about the coast. Peak rates of 20 to 30mm per hour expected during Friday and Saturday, especially in possible thunderstorms.

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- Listen to emergency services and follow any instructions regarding evacuation of your area.
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Check www.metservice.com for the latest on weather and www.nzta.govt.nz for highway information.

Remember, during severe weather:

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- Drive only if absolutely necessary and avoid flooded roads and washed-out bridges.
- If water enters your home, turn off the electricity to avoid short-circuits sparking a fire.
- Bring inside or tie down any loose items outdoors.
- Move livestock to paddocks that allow them to move away from floodwaters, are not at risk from landslides and are not close to power lines.
- Check on your neighbours and help anyone who might need assistance.
- If life, health or property is in danger, call 111.

Kirstin McKee

From: Hamish Keith [NEMA] <Hamish.Keith@nema.govt.nz>
Sent: Friday, 16 July 2021 3:02 pm
To: bdc.pim
Cc: Katherine Rock [NEMA]
Subject: FW: Westport EMA Messaging #3

Hi Lisa

We have made a couple of minor changes to the EMA Content below but otherwise comfortable. I have received approval from the Controller to send once the bdc website has been updated. I will give you a call to discuss to ensure you are comfortable with the proposed changes and process in about 10 min.

Kind Regards

Hamish

From: Katherine Rock [NEMA] <Katherine.Rock@nema.govt.nz>
Sent: Friday, 16 July 2021 2:38 pm
To: Hamish Keith [NEMA] <Hamish.Keith@nema.govt.nz>
Subject: FW: Westport EMA Messaging #3

Hi Hamish
Can you liaise re sending the EMA as below;
Buller PIM on [REDACTED]
Katherine

From: Katherine Rock [NEMA]
Sent: Friday, 16 July 2021 2:34 pm
To: 'bdc.pim@bdc.govt.nz' <bdc.pim@bdc.govt.nz>
Subject: FW: Westport EMA Messaging #3

All good I would just remove the word 'in' as highlighted to make sure people don't evacuate to the Domain.
Will you send to Hamish – I have ccd him here.
You see the map below that it will be sent to.

Katherine

From: bdc.pim <bdc.pim@bdc.govt.nz>
Sent: Friday, 16 July 2021 2:30 pm
To: Katherine Rock [NEMA] <Katherine.Rock@nema.govt.nz>
Subject: Fw: Westport EMA Messaging #3

Hi Katherine

We propose the following I look forward to your response

WEST COAST CDEM: ~~A local emergency has been declared for the whole of the Buller District. Authorities~~ are asking people in the following areas to voluntarily evacuate Gladstone St and Russell St, Colvin St and Rintoul St and on Menzies St, Roebuck St, Bentham St, Disraeli St and in the Westport Domain area. If you see rising water do not wait for official warnings. Head for higher ground and stay away from floodwater. Go to friends and family or to evacuation centres at @ South School and Carters Beach Top Ten Holiday Park. Go to www.bdc.govt.nz for more information. Issued @Time@@ 16 July 2021.

Lisa Gregory

From: Erica Andrews <erica.andrews@wrc.govt.nz>
Sent: Friday, July 16, 2021 2:24 PM
To: bdc.pim <bdc.pim@bdc.govt.nz>
Subject: FW: Westport EMA Messaging #3

Erica Andrews
Emergency Management Officer - Buller District
Group Public Information Manager
Tel. 03 744 7338
M: 021 644 625
E: erica.andrews@wrc.govt.nz
Website: www.westcoastemergency.govt.nz



From: Katherine Rock [NEMA] <Katherine.Rock@nema.govt.nz>
Sent: Friday, 16 July 2021 2:20 PM
To: ^BOPCIVILDEFENCE: PIM <pim@bopcivildefence.govt.nz>; Erica Andrews <erica.andrews@wrc.govt.nz>
Subject: FW: Westport EMA Messaging #3

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[UNCLASSIFIED]

From: Hamish Keith [NEMA] <Hamish.Keith@nema.govt.nz>
Sent: Friday, 16 July 2021 1:11 pm
To: Jo Guard [NEMA] <Jo.Guard@nema.govt.nz>
Cc: Paige Sims [NEMA] <Paige.Sims@nema.govt.nz>; Daniel Hill [NEMA] <Daniel.Hill@nema.govt.nz>; Anna Mason [NEMA] <Anna.Mason@nema.govt.nz>; Katherine Rock [NEMA] <Katherine.Rock@nema.govt.nz>
Subject: Westport EMA Messaging #3

Hi all

I have added the proposed EMA messaging for Buller River Flooding to the TRAINING and LIVE Systems and linked this to both the WestCoast and NEMA Groups. Please note that on sending a message we would need to capture the Vodafone tower to the SW of Westport as illustrated in the map below. This is just a custom area.

Kind regards

Hamish

WEST COAST CDEM: If you see rising water do not wait for official warnings. Head for higher ground and stay away from floodwater. Flooding is possible across Westport particularly near the intersection of Gladstone St and Russell St, Colvin St and Rintoul St and on Menzies St, Roebuck St, Bentham St, Disraeli St and in the Westport Domain area. Go to friends and family or to evacuation centres at @@Locations@@. Go to www.westcoastemergency.govt.nz for more information. Issued @@Time@@ @@dd@@ @@Month@@ @@Year@@.

Hamish Keith ([he/him](#)) | Senior Emergency Management Advisor – National Operations
National Emergency Management Agency - Te Rākau Whakamarumarū
 Tel: +64 4 830 5100 | DDI: +64 4 830 5113 | Mob: +64 27 887 7907
 Email: Hamish.keith@nema.govt.nz | Web: www.civildefence.govt.nz
 Level 7, TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6045, New Zealand

NEMA works with you to build New Zealand's resilience by keeping people safe and reducing the impact of emergencies on our communities and whānau.



Kirstin McKee

From: Katherine Rock [NEMA] <Katherine.Rock@nema.govt.nz>
Sent: Friday, 16 July 2021 8:59 pm
To: bdc.pim
Subject: FB Post or BDC website update to go with Emergency Mobile Alert Portal
Attachments: EMA FB Buller.docx; Map of Evac Buller.JPG

Hi

I'm not sure what the position is there but here are the products I would post to Buller DC web or FB or both with the release of the EMA with its current message.

If you could let me know what is happening our Controller and Warning System Specialist is standing by to send the EMA.

Thanks
Katherine

From: Katherine Rock [NEMA]
Sent: Friday, 16 July 2021 8:05 pm
To: 'Buller PIM' <bdc.pim@bdc.govt.nz>
Subject: Version 2 with additional evac centres Emergency Mobile Alert Portal

[UNCLASSIFIED]

Draft message

"EVACUATE IMMEDIATELY: West Coast CDEM is directing everyone in the following areas to LEAVE IMMEDIATELY due to extensive flooding: Domain Area, Greater Carters Beach including Rural Areas, Snodgrass Area, Mill/Derby/ Wakefield/ Domett Area, Craddock, Shelswell, Forbes Coates, Derby and Beach Drive, Gladstone, Bright– Derby Street, Orowaiti Road, Kawatiri Place and lower Eastons Road. Go to www.bullerdc.govt.nz for more information. Evacuation centres are at **Salvation Army Hall, South School, St Canices School** and Carters Beach Top Ten Holiday Park. Stay away from the river and surrounding areas until further notice. Issued [Time] 16 July 2021"

Ngā mihi

Katherine Rock | Senior Communications Advisor
National Emergency Management Agency Te Rākau Whakamarumarū
Phone: +64 4 830 5138 or +64 27 2988 586 | www.civildefence.govt.nz
Level 7, TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6045, New Zealand



**National Emergency
Management Agency**
Te Rākau Whakamarumarū

Emergencies can happen
anytime, anywhere.

Make a plan at **GET READY**
-govt.nz

Sent: Friday, 16 July 2021 5:40 pm

To: Hamish Keith [NEMA] <Hamish.Keith@nema.govt.nz>; John Appleby [NEMA] <John.Appleby@nema.govt.nz>; Jo Guard [NEMA] <Jo.Guard@nema.govt.nz>

Cc: Daniel Hill [NEMA] <Daniel.Hill@nema.govt.nz>; Anna Mason [NEMA] <Anna.Mason@nema.govt.nz>; Katherine Rock [NEMA] <Katherine.Rock@nema.govt.nz>

Subject: Re: Message created on Emergency Mobile Alert Portal

Tena koutou

I have just received confirmation that Buller is moving to mandatory evacuation. I will receive details around 6pm when I will provide details to you. Please start drafting an EMA to go out.

Nga mihi

Lisa Gregory


From: Hamish Keith [NEMA] <Hamish.Keith@nema.govt.nz>

Sent: Friday, July 16, 2021 4:13 PM

To: John Appleby [NEMA] <John.Appleby@nema.govt.nz>; Jo Guard [NEMA] <Jo.Guard@nema.govt.nz>

Cc: Daniel Hill [NEMA] <Daniel.Hill@nema.govt.nz>; Anna Mason [NEMA] <Anna.Mason@nema.govt.nz>; Katherine Rock [NEMA] <Katherine.Rock@nema.govt.nz>; bdc.pim <bdc.pim@bdc.govt.nz>

Subject: FW: Message created on Emergency Mobile Alert Portal

Hi all

The purpose of this email is to confirm that the EMA was issued at 3:55PM (see below for details)

My understanding is that there may be another EMA issued later this evening to the same area regarding mandatory evacuation. However if this is the case we need to be specific about the areas that are being evacuated (e.g. We can't use immediate area as people will be unsure of whether that includes them or not). The wording is being drafted by West Coast CDEM.

The EMA has been issued via the West Coast Active Group so this allows West Coast Users to update or stop a message. I have also added Jo, John and Anna from NEMA to the West Coast Group who can do this for NEMA if necessary.

The primary point of contact remains Katherine however if there are any urgent matters contact the NEMA Duty Team.

Kind Regards

Hamish

From: noreply@emap.civildefence.govt.nz <noreply@emap.civildefence.govt.nz>

Sent: Friday, 16 July 2021 3:57 pm

To: @NEMA Duty Officer [NEMA] <dutyofficer@nema.govt.nz>

Subject: Message created on Emergency Mobile Alert Portal

*** This is an automatically generated email, please do not reply. ***

Dear Duty Officer NEMA,

You are receiving this email because you are subscribed to new message events on Emergency Mobile Alert Portal. Below are the contents of the new message (action performed by Hamish Keith).

Description: "Westport Flooding"

Started at: Fri Jul 16 15:55:41 NZST 2021.

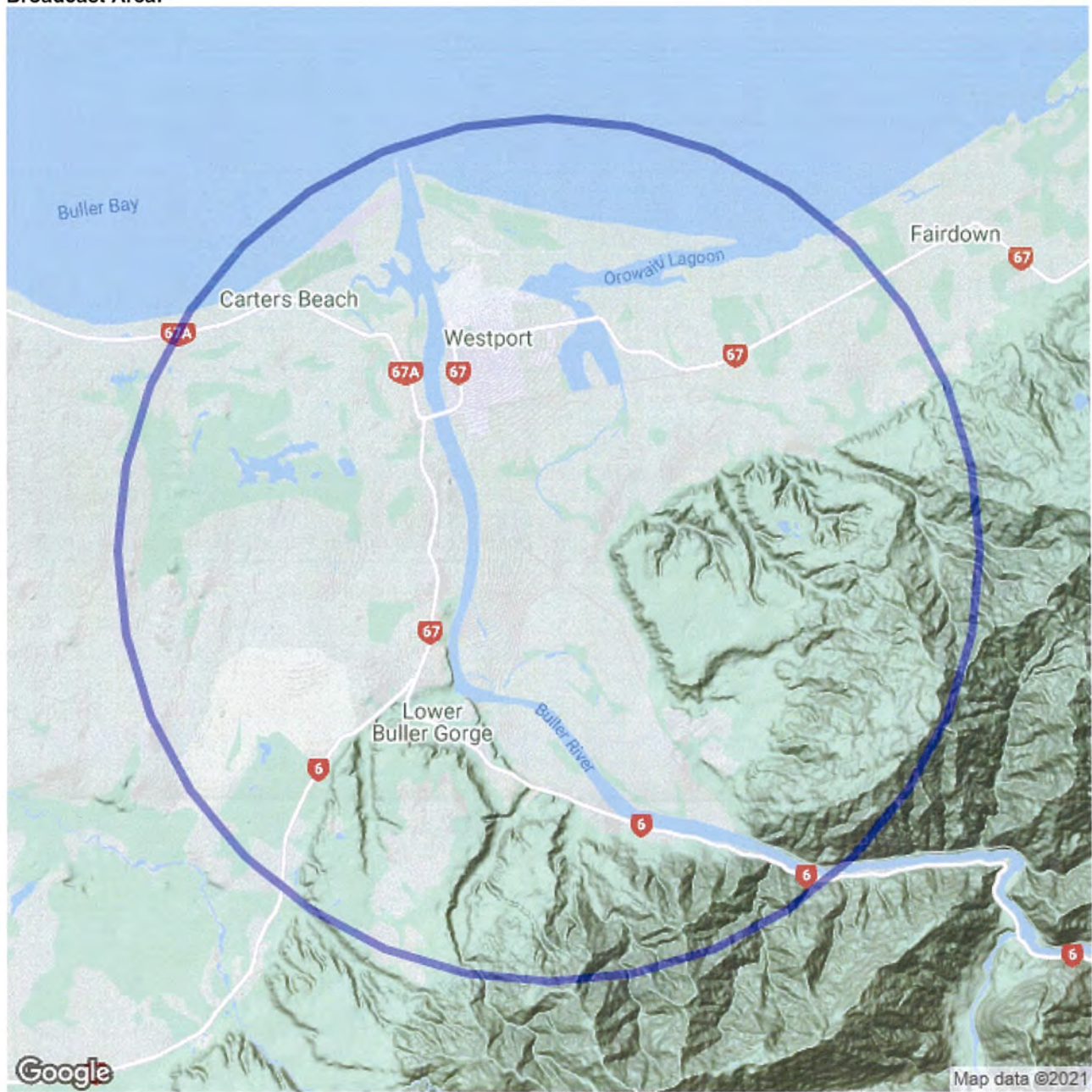
Stops at: Sat Jul 17 03:55:41 NZST 2021.

From: West Coast CDEM

Content:

"WEST COAST CDEM is asking people in the following areas to voluntarily evacuate; Gladstone St and Russell St intersection and immediate areas. Colvin St and Rintoul St near Colvin St end. Menzies St, Roebuck St, Bentham St, Disraeli St and the Westport Domain area. If you see rising water do not wait for official warnings. Head for higher ground and stay away from floodwater. Go to friends and family or to evacuation centres at South School and Carters Beach Top Ten Holiday Park. Go to www.bdc.govt.nz for more information. Issued 3:55PM 16 July 2021"

Broadcast Area:



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An Evacuation Message has been sent out by Buller CDEM via Emergency Mobile Alert.

West Coast CDEM is directing everyone in the following areas to LEAVE IMMEDIATELY due to extensive flooding: Domain Area, Greater Carters Beach including Rural Areas, Snodgrass Area, Mill/Derby/ Wakefield/ Domett Area, Craddock, Shelswell, Forbes Coates, Derby and Beach Drive, Gladstone, Bright Derby Street, Orowaiti Road, Kawatiri Place and lower Eastons Road. Go to www.bullerdc.govt.nz for more information. Evacuation centres are at Salvation Army Hall, South School, St Canice's School and Carters Beach Top Ten Holiday Park. Stay away from the river and surrounding areas until further notice. Issued [Time] 16 July 2021"

Areas to evacuate detail:

Menzies Street – entire street
Roebuck Street – entire street
Balance Street – entire street
Stout Street – entire street
Stafford Street – Houses 1 – 11
Queen Street – Houses 140 – 188
Disraeli Street – Houses 10 - 34
Russell Street – Houses 137 – 153

Peel Street – Houses 148 – 175
Peel Street – Houses 136 – 167
Romilly Street – Houses 166– 189

Hughes Place – All houses

Tiphead Road – entire Road including Alice Gilsenen
Schadick Avenue – entire street
Ngahue Street + Monro Place (entire streets)
Golf Links Road – Houses 2 – 16
332 - 3/357 Cape Foulwind Road

Entire Snodgrass Road – Houses 1-138

Wakefield Street – Houses 88 – 125
Luff Place – All houses
Rintoul Street – Houses 54 – 72
Colvin Street – Houses 1 – 28
Fonblanque Street – Houses 25 – 60
Haselden Street – Houses 9 – 19
Mill Street – Houses 25 – 53
Larsen Street – Houses 2 -8
Domett Street – Houses 44 – 81

Craddock Drive (entire street)
Shelswell Street (entire street)
Forbes Street (entire street)
Coastes Street (entire street)

Derby Street (Houses 1 – 38)
Beach Drive (entire street)

Gladstone Street (entire street) Sallsbury Street (entire street) Queen Streets (Houses 1 – 23) Russell Street (Houses 1 – 15) Peel Street (Houses 1 -20) Romily Street (Houses 1 -45) Bright Street – (Houses 15 – 53)

Orowaiti Road (Houses 1 – 153) Entire Road
Kawatiri Place (entire street) Eastons Road (Houses 30 – 77)



AREA 1A
Menzies Street – entire street
Roebuck Street – entire street
Balance Street – entire street
Stout Street – entire street
Stafford Street – Houses 1 – 11
Queen Street – Houses 148 – 188
Disraeli Street – Houses 10 - 34
Russell Street – Houses 145 – 153
Peel Street – Houses 148 – 175
Romilly Street – Houses 170 - 189

AREA 1B – Additional Houses
Hughes Place – All houses
Queen Street – Houses 140 – 148
Russell Street – Houses 143 - 137
Peel Street – Houses 136 – 167
Romilly Street – Houses 166, 168, 177

**Area 1A & 1B:
Domain Area**



AREA 1A

- Menzies Street – entire street
- Roebuck Street – entire street
- Balance Street – entire street
- Stout Street – entire street
- Stafford Street – Houses 1 – 11
- Queen Street – Houses 148 – 188
- Disraeli Street – Houses 10 - 34
- Russell Street – Houses 145 – 153
- Peel Street – Houses 148 – 175
- Romilly Street – Houses 170 - 189

AREA 1B – Additional Houses

- Hughes Place – All houses
- Queen Street – Houses 140 – 148
- Russell Street – Houses 143 - 137
- Peel Street – Houses 136 – 167
- Romilly Street – Houses 166, 168, 177

**Area 1A & 1B:
Domain Area**

From: [Katherine Rock \[NEMA\]](#)
To: [bdc.pim](#)
Subject: FW: Version 2 with additional evac centres Emergency Mobile Alert Portal
Date: Friday, 16 July 2021 9:02:21 pm
Attachments: [ATT00001.png](#)

"EVACUATION IN PROGRESS: West Coast CDEM is directing everyone in the following areas to EVACUATE IMMEDIATELY due to extensive flooding: Domain Area, Greater Carters Beach including Rural Areas, Snodgrass Area, Mill/Derby/ Wakefield/ Domett Area, Craddock, Shelswell, Forbes Coates, Derby and Beach Drive, Gladstone, Bright– Derby Street, Orowaiti Road, Kawatiri Place and lower Eastons Road. Go to relatives who live on high ground. If that is not an option, wait in place you will be allocated an evacuation centre. Stay away from the river and surrounding areas. Go to www.bullerdc.govt.nz for more information. Issued [Time] 16 July 2021"

the plan changed they allocate people a center do you have a suggestion to optimize the draft message above?

From: Katherine Rock [NEMA] <Katherine.Rock@nema.govt.nz>
Sent: Friday, July 16, 2021 8:05 PM
To: bdc.pim <bdc.pim@bdc.govt.nz>
Subject: Version 2 with additional evac centres Emergency Mobile Alert Portal

[UNCLASSIFIED]

Draft message

"EVACUATE IMMEDIATELY: West Coast CDEM is directing everyone in the following areas to LEAVE IMMEDIATELY due to extensive flooding: Domain Area, Greater Carters Beach including Rural Areas, Snodgrass Area, Mill/Derby/ Wakefield/ Domett Area, Craddock, Shelswell, Forbes Coates, Derby and Beach Drive, Gladstone, Bright– Derby Street, Orowaiti Road, Kawatiri Place and lower Eastons Road. Go to www.bullerdc.govt.nz for more information. Evacuation centres are at **Salvation Army Hall, South School, St Canices School** and Carters Beach Top Ten Holiday Park. Stay away from the river and surrounding areas until further notice. Issued [Time] 16 July 2021"

Ngā mihi

Katherine Rock | Senior Communications Advisor
National Emergency Management Agency Te Rākau Whakamarumarū
Phone: +64 4 830 5138 or +64 27 2988 586 | www.civildefence.govt.nz
Level 7, TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6045, New Zealand

Get Ready Email Signature with NEMA



Sent: Friday, 16 July 2021 5:40 pm

To: Hamish Keith [NEMA] <Hamish.Keith@nema.govt.nz>; John Appleby [NEMA] <John.Appleby@nema.govt.nz>; Jo Guard [NEMA] <Jo.Guard@nema.govt.nz>

Cc: Daniel Hill [NEMA] <Daniel.Hill@nema.govt.nz>; Anna Mason [NEMA] <Anna.Mason@nema.govt.nz>; Katherine Rock [NEMA] <Katherine.Rock@nema.govt.nz>

Subject: Re: Message created on Emergency Mobile Alert Portal

Tena koutou

I have just received confirmation that Buller is moving to mandatory evacuation. I will receive details around 6pm when I will provide details to you. Please start drafting an EMA to go out.

Nga mihi

Lisa Gregory



From: Hamish Keith [NEMA] <Hamish.Keith@nema.govt.nz>

Sent: Friday, July 16, 2021 4:13 PM

To: John Appleby [NEMA] <John.Appleby@nema.govt.nz>; Jo Guard [NEMA] <Jo.Guard@nema.govt.nz>

Cc: Daniel Hill [NEMA] <Daniel.Hill@nema.govt.nz>; Anna Mason [NEMA] <Anna.Mason@nema.govt.nz>; Katherine Rock [NEMA] <Katherine.Rock@nema.govt.nz>; bdc.pim <bdc.pim@bdc.govt.nz>

Subject: FW: Message created on Emergency Mobile Alert Portal

Hi all

The purpose of this email is to confirm that the EMA was issued at 3:55PM (see below for details)

My understanding is that there may be another EMA issued later this evening to the same area regarding mandatory evacuation. However if this is the case we need to be specific about the areas that are being evacuated (e.g. We can't use immediate area as people will be unsure of whether that includes them or not). The wording is being drafted by West Coast CDEM.

The EMA has been issued via the West Coast Active Group so this allows West Coast Users to update or stop a message. I have also added Jo, John and Anna from NEMA to the West Coast Group who can do this for NEMA if necessary.

The primary point of contact remains Katherine however if there are any urgent matters contact the NEMA Duty Team.

Kind Regards

Hamish

From: noreply@emap.civildefence.govt.nz <noreply@emap.civildefence.govt.nz>

Sent: Friday, 16 July 2021 3:57 pm

To: @NEMA Duty Officer [NEMA] <dutyofficer@nema.govt.nz>

Subject: Message created on Emergency Mobile Alert Portal

***** This is an automatically generated email, please do not reply. *****

Dear Duty Officer NEMA,

You are receiving this email because you are subscribed to new message events on Emergency Mobile Alert Portal. Below are the contents of the new message (action performed by Hamish Keith).

Description: "Westport Flooding"

Started at: Fri Jul 16 15:55:41 NZST 2021.

Stops at: Sat Jul 17 03:55:41 NZST 2021.

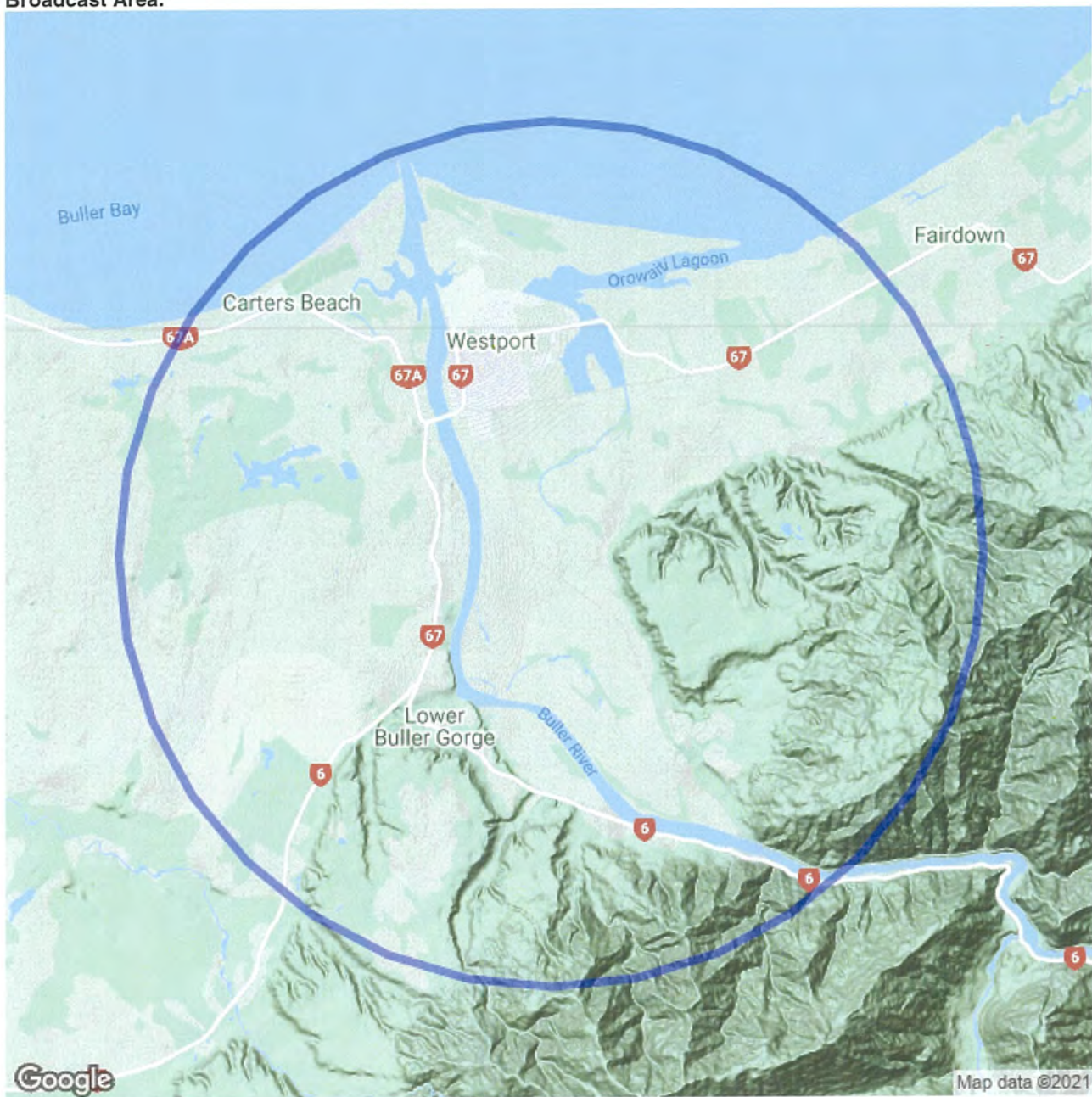
From: West Coast CDEM

Content:

"WEST COAST CDEM is asking people in the following areas to voluntarily evacuate; Gladstone St and Russell St intersection and immediate areas. Colvin St and Rintoul St near Colvin St end. Menzies St, Roebuck St, Bentham St, Disraeli St and the Westport Domain area. If you see rising water do not wait for official warnings. Head for higher ground and stay away from floodwater. Go to friends and family or to evacuation centres at South School and Carters Beach Top Ten Holiday Park. Go to www.bdc.govt.nz for more information. Issued 3:55PM 16 July 2021"

Broadcast Area:

Broadcast Area:



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From: [Jo Paterson](#)
To: [Mayor Jamie Cleine](#)
Subject: FW: Evacuation Maps updated 19:00hrs 16/07/2021
Date: Friday, 16 July 2021 10:16:05 pm
Attachments: [image001.png](#)
[Flood Area Maps For Evacuation 1840hrs_160721_Area1-4.pdf](#)

Jo Paterson

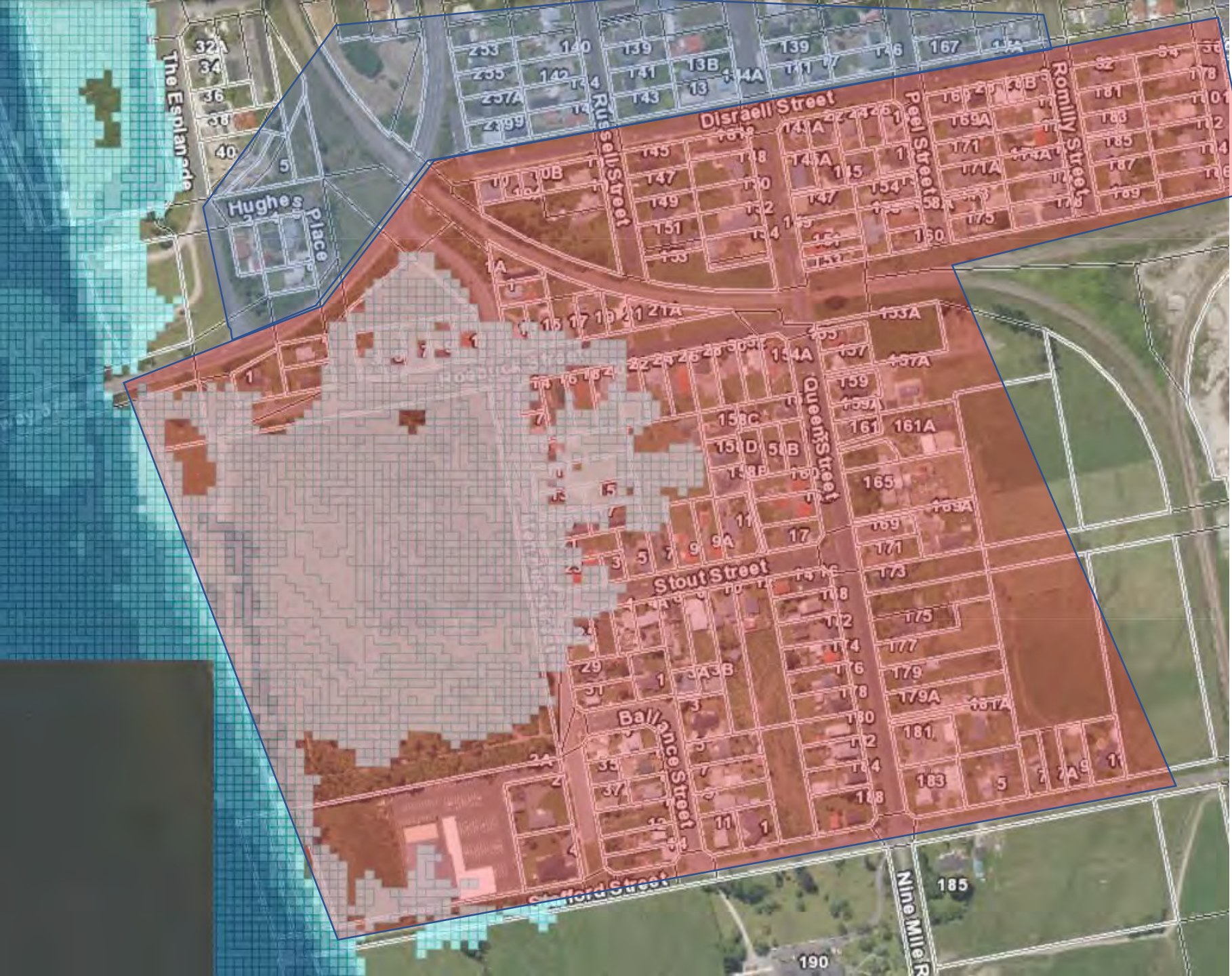
Natural Hazards Analyst & Lifelines Manager

Mobile: 021 867 194

Email: jo.paterson@wrc.govt.nz

Web: www.westcoastemergency.govt.nz





AREA 1A
Menzies Street – entire street
Roebuck Street – entire street
Balance Street – entire street
Stout Street – entire street
Stafford Street – Houses 1 – 11
Queen Street – Houses 148 – 188
Disraeli Street – Houses 10 - 34
Russell Street – Houses 145 – 153
Peel Street – Houses 148 – 175
Romilly Street – Houses 170 - 189

AREA 1B – Additional Houses
Hughes Place – All houses
Queen Street – Houses 140 – 148
Russell Street – Houses 143 - 137
Peel Street – Houses 136 – 167
Romilly Street – Houses 166, 168, 177

Welfare Centre: SOUTH SCHOOL

Area 1
Domain Area

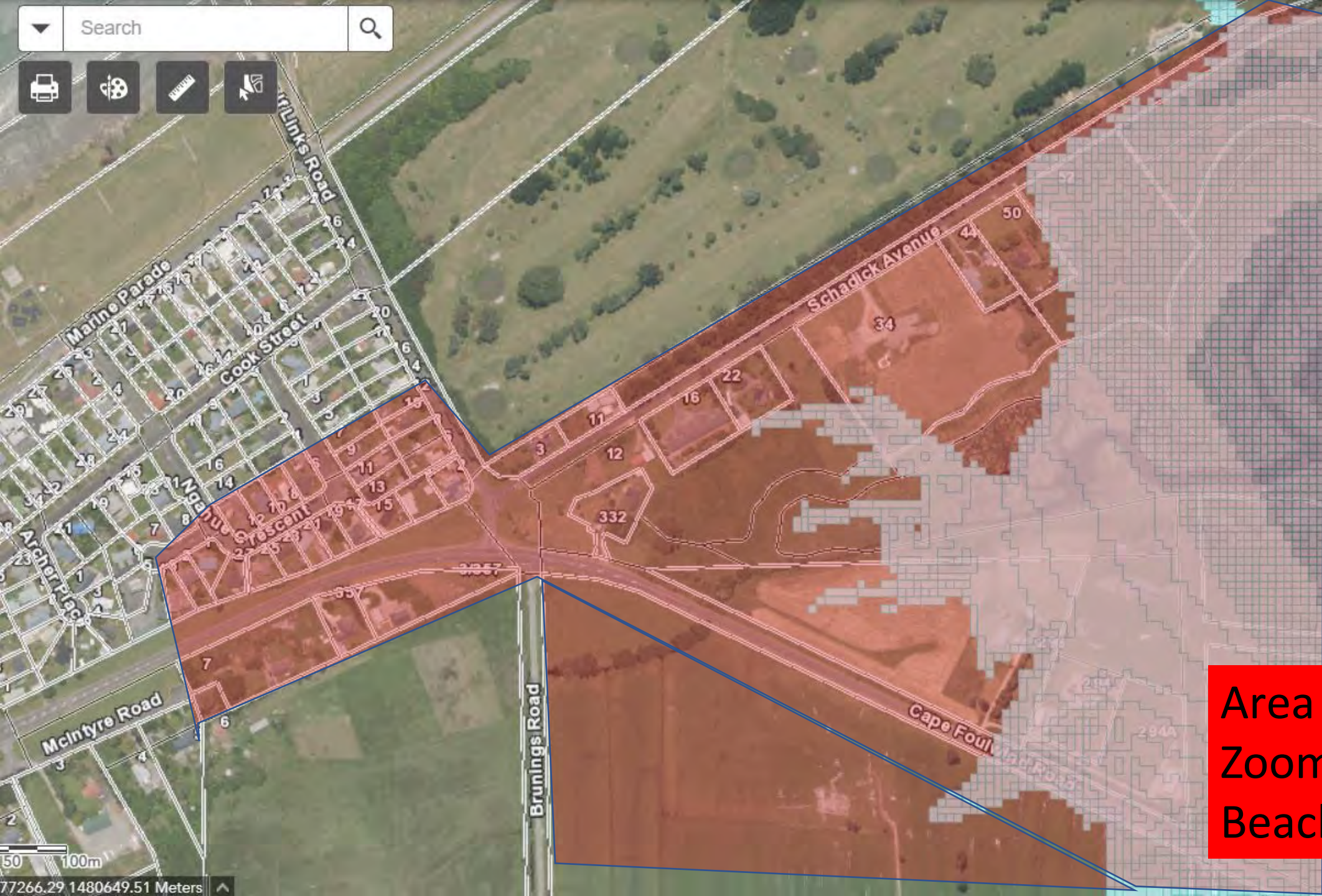
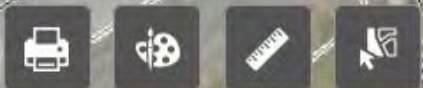


House at the very end of
Tiphead Road – Alice Gilsean
house

**Welfare Centre:
TOP 10**

**Area 2:
Greater Carters
Beach including
Rural Areas**

Search



Tiphead Road – entire
Road including Alice
Gilsenen
Schadick Avenue –
entire street
Ngahue Street + Monro
Place (entire streets)
Golf Links Road –
Houses 2 – 16
332 - 3/357 Cape
Foulwind Road

**Welfare
Centre:
TOP 10**

**Area 2a:
Zoom of Carters
Beach Houses**

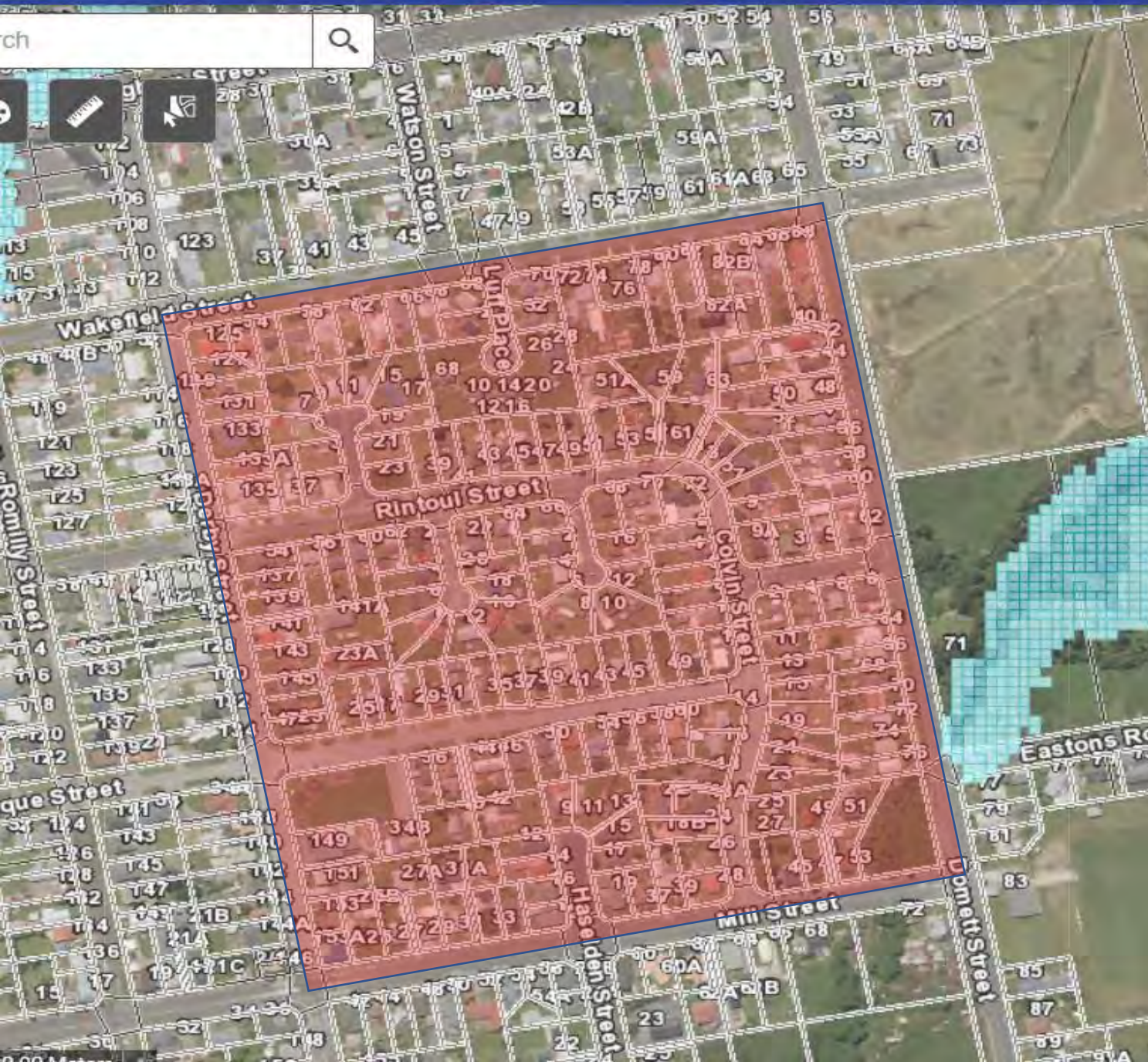
Search bar with magnifying glass icon



Entire
Snodgrass
Road –
Houses 1-138

**Welfare
Centre:
ST CANICES**

**Area 4:
Snodgrass Area**



Wakefield Street – Houses 88 – 125
Luff Place – All houses
Rintoul Street – Houses 54 – 72
Colvin Street – Houses 1 – 28
Fonblanque Street – Houses 25 – 60
Haselden Street – Houses 9 – 19
Mill Street – Houses 25 – 53
Larsen Street – Houses 2 -8
Domett Street – Houses 44 - 81

**Welfare Centre:
ST CANICES**

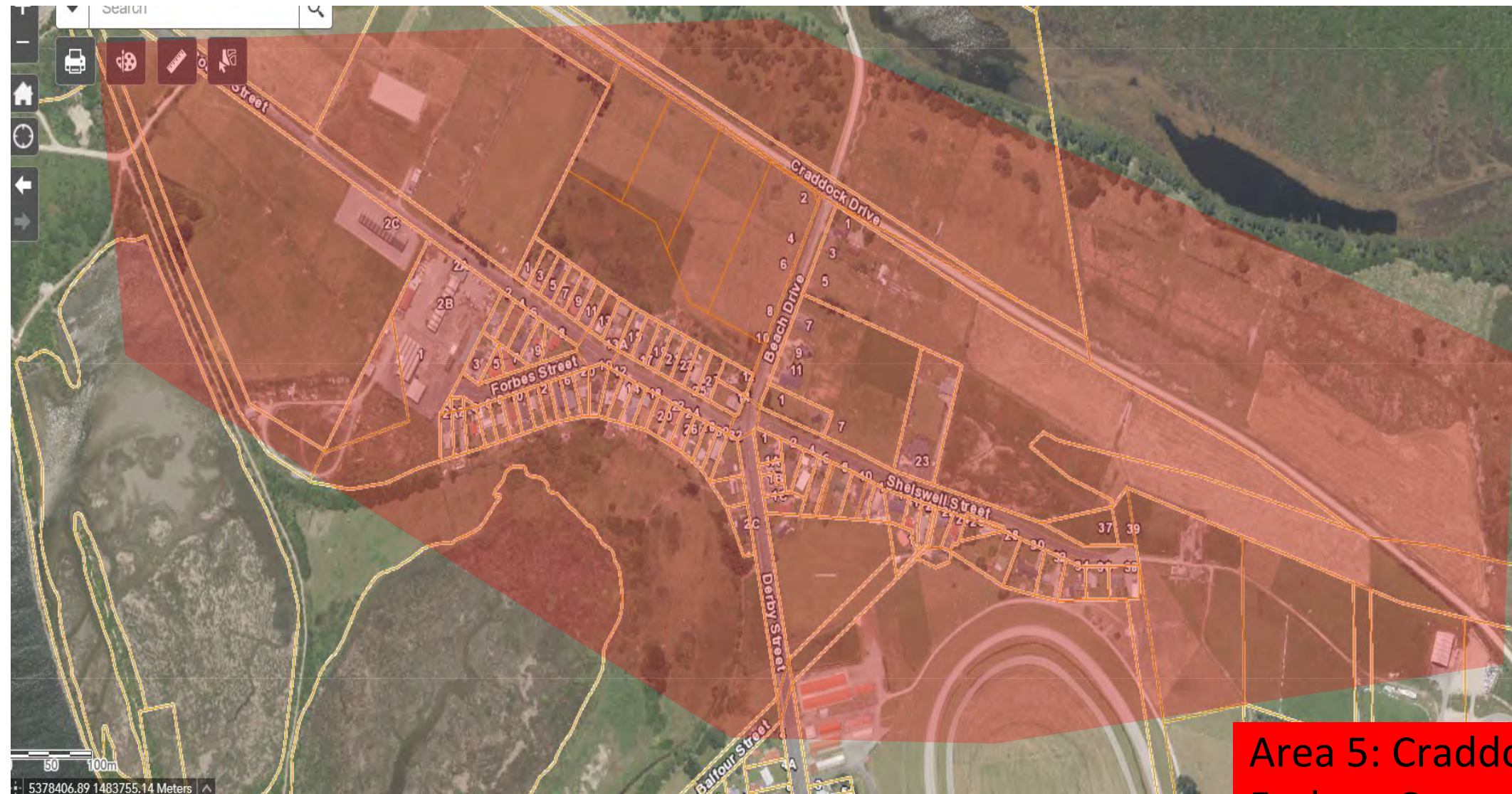
**Area 3:
Mill/Derby/
Wakefield/
Domett Area**

Area 5 – Craddock, Shelswell, Forbes Coates, Derby and Beach Drive

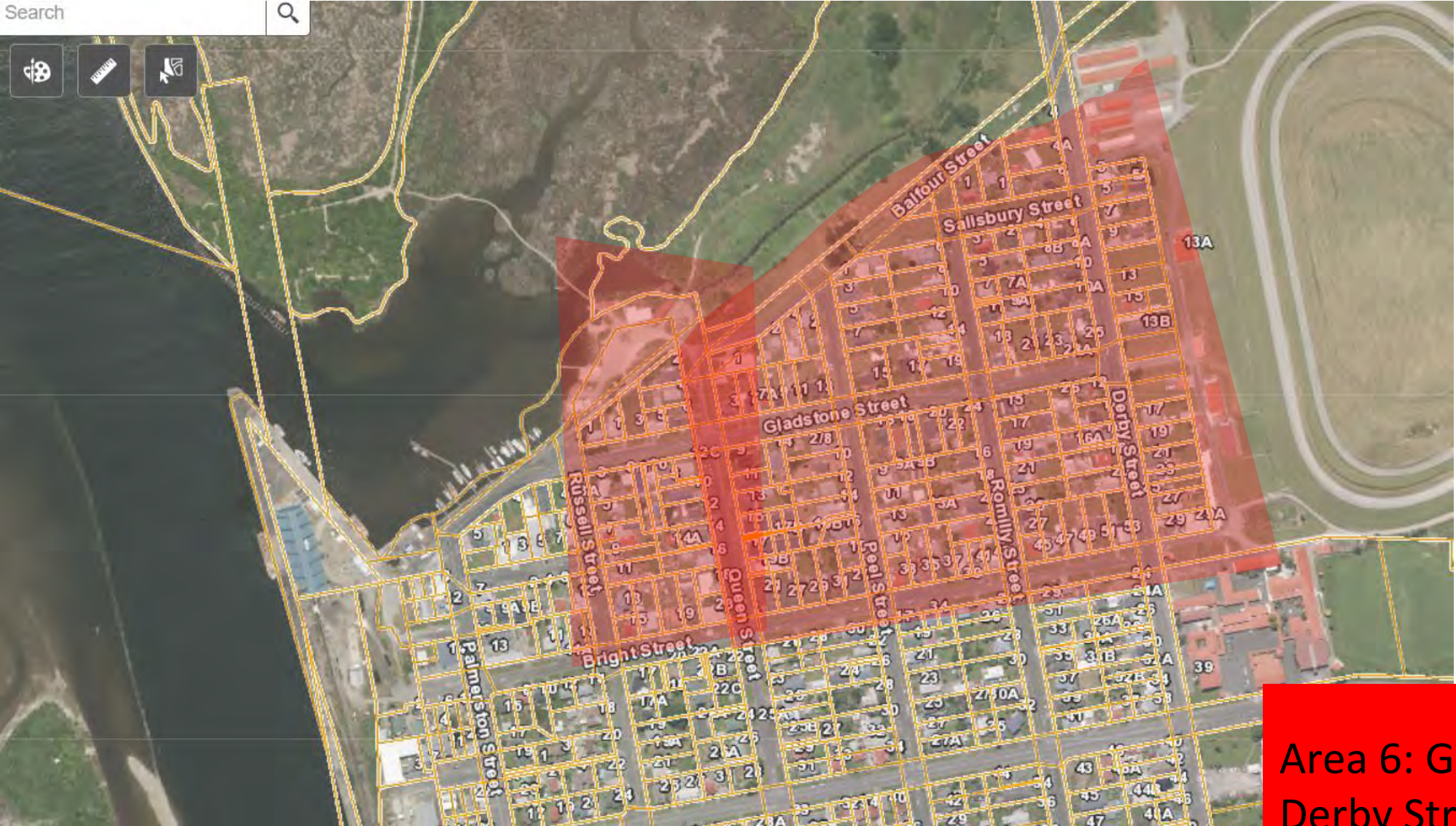
- Craddock Drive (entire street)
- Shelswell Street (entire street)
- Forbes Street (entire street)
- Coates Street (entire street)
- Derby Street (Houses 1 – 38)
- Beach Drive (entire street)

**Welfare
Centre:
SALVATION
ARMY**

**Area 5: Craddock, Shelswell,
Forbes, Coates, Derby and
Beach Drive**



Area 6 – Gladstone, Bright – Derby Street



- Gladstone Street (entire street)
- Salsbury Street (entire street)
- Queen Streets (Houses 1 – 23)
- Russell Street (Houses 1 – 15)
- Peel Street (Houses 1-20)
- Romily Street (Houses 1-45)
- Bright Street – (Houses 15 – 53)

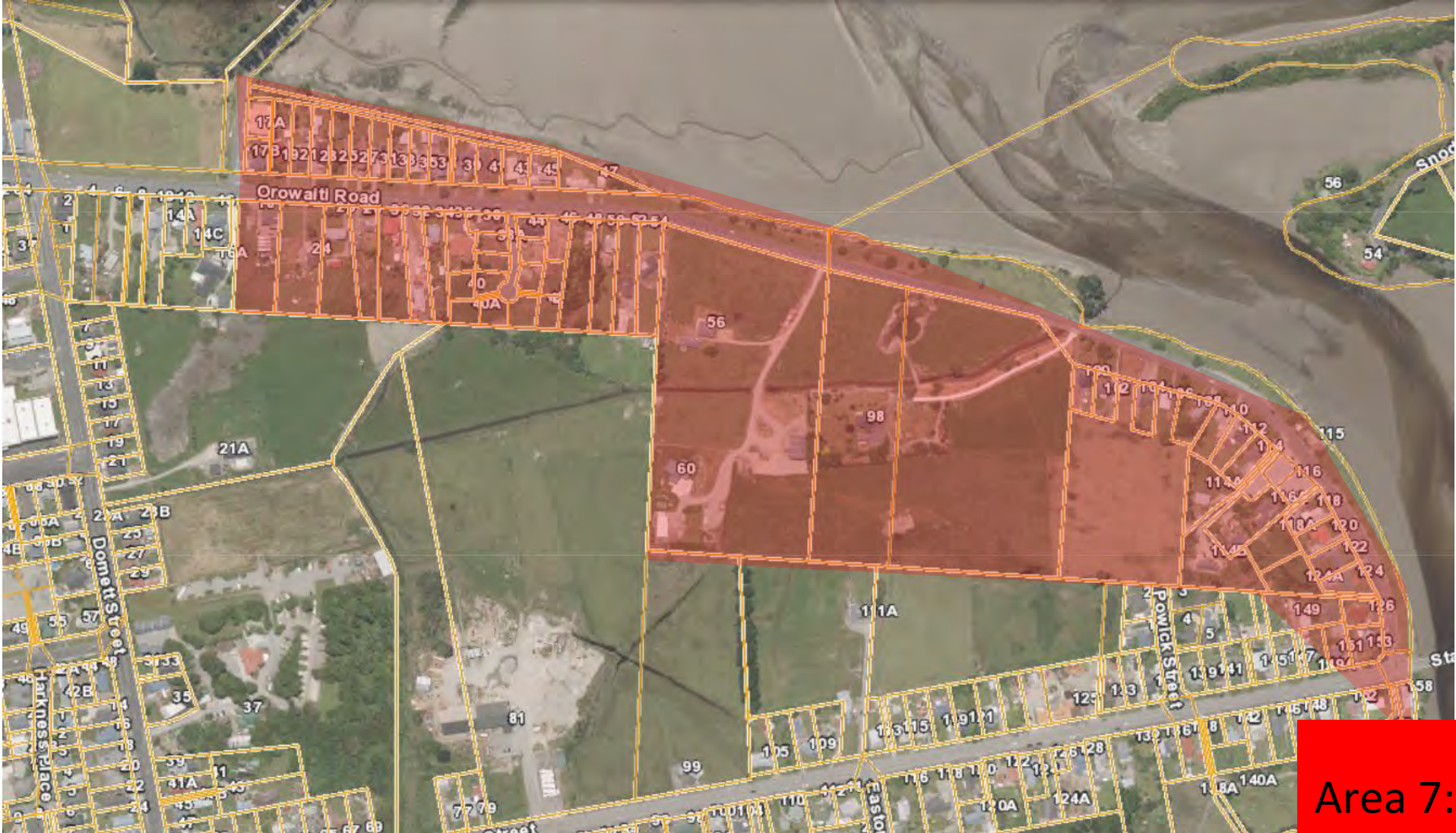
**Welfare
Centre:
SALVATION
ARMY**

**Area 6: Gladstone, Bright -
Derby Street**

Area 7 – Orowaiti Road

Orowaiti Road (Houses 1 – 153) Entire Road

**Welfare Centre:
ST CANICES**



Area 7: Orowaiti Road

Area 8 – Kawatiri Place and lower Eastons Road



Kawatiri Place (entire street)
Eastons Road (Houses 30 – 77)

**Welfare
Centre:
SOUTH
SCHOOL**

**Area 8: Kawatiri Place and
lower Eastons Road**

From: [BDC-Erica-Andrews-contact](#)
To: [Katherine Rock \[NEMA\]](#); [Jo Guard \[NEMA\]](#); anna.mason@nema.govt.nz; lisa.roundtree@nema.govt.nz
Cc: [bdc.pim](#)
Subject: Maps and approved media release for FB post
Date: Friday, 16 July 2021 10:25:38 pm
Attachments: [Flood Area Maps For Evacuation 1840hrs_160721 Area1-4 - PUBLIC COPY.pdf](#)
[Westport evacuations underway 16.7.21.pdf](#)
Importance: High

Hi again

Let me know if this works for you and/or if I have to give access to anyone else. Lisa I will add you shortly on Buller FB page as an admin.

Media release and maps are live on the BDC website, and media release has gone to media outlets.

Thanks E

Erica Andrews

Emergency Management Officer - Buller District

Group Public Information Manager

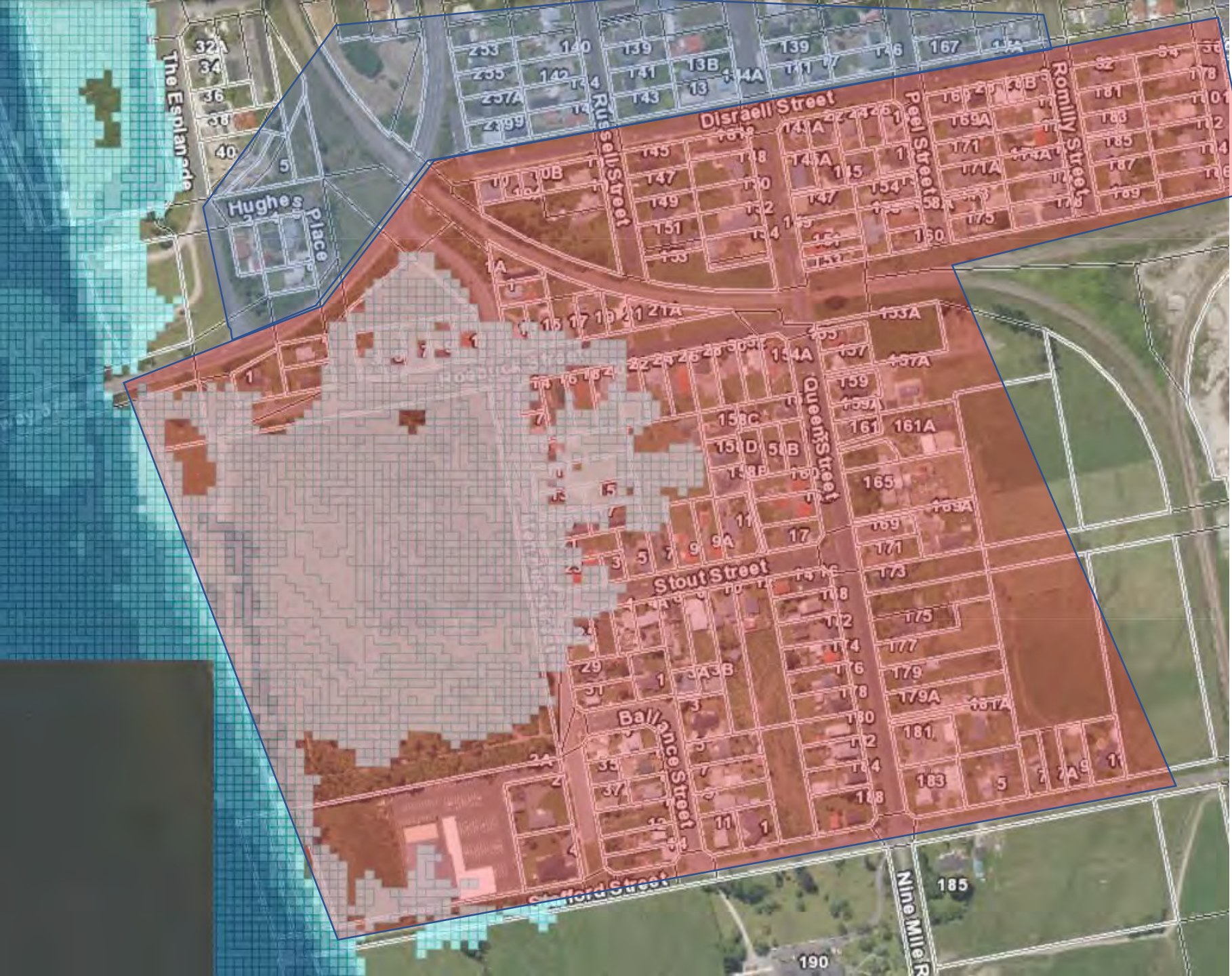
Tel. 03 744 7338

M: [REDACTED]

E: erica.andrews@wrcr.govt.nz

Website: www.westcoastemergency.govt.nz





**Welfare Centre:
SOUTH SCHOOL**

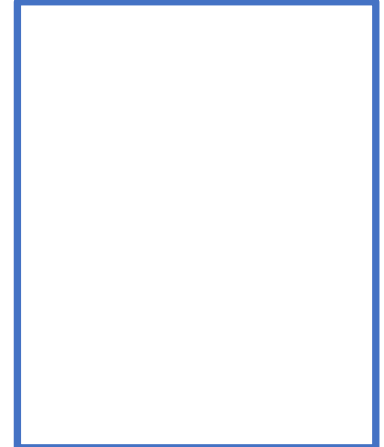
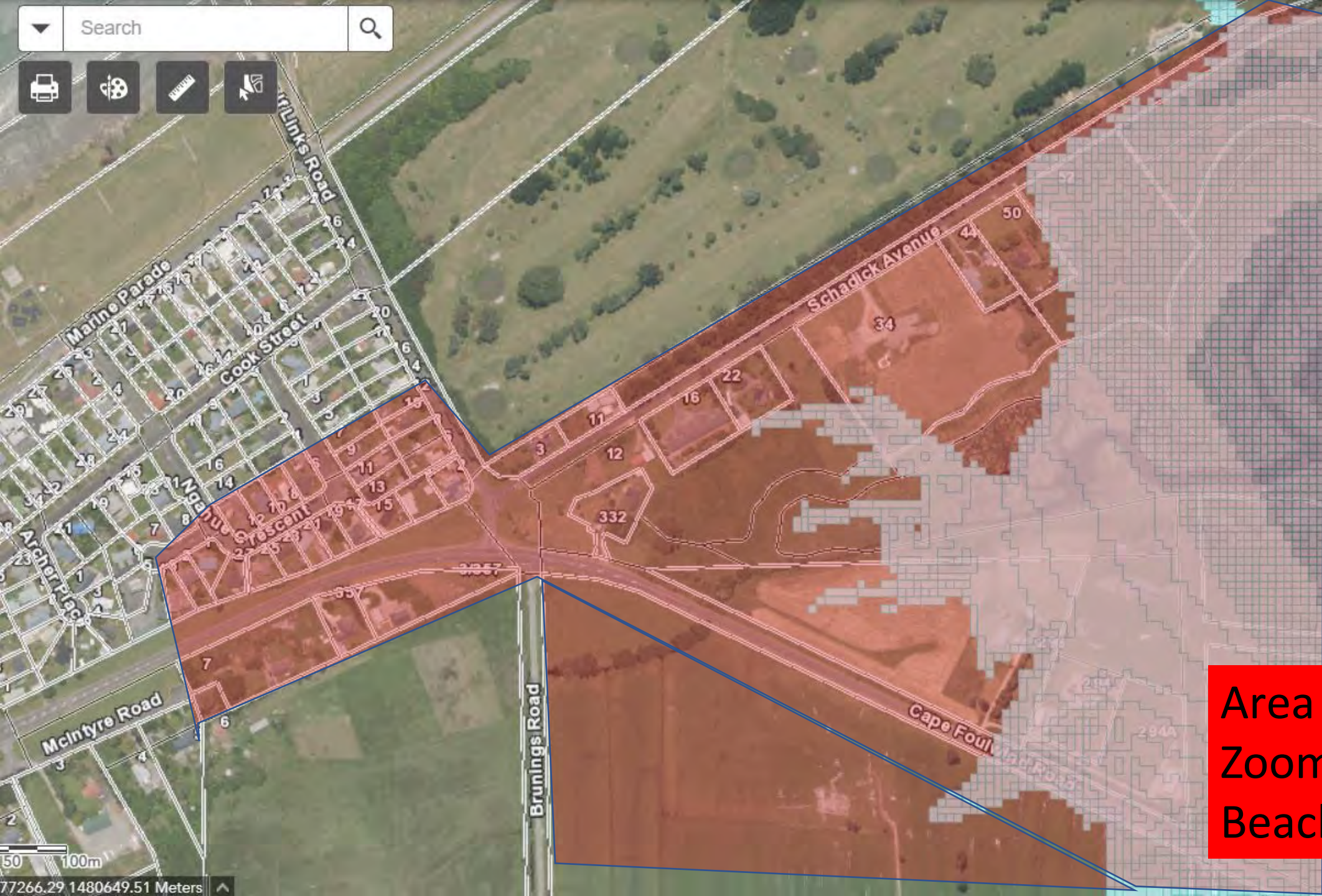
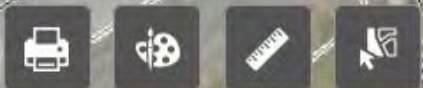
**Area 1
Domain Area**



**Welfare Centre:
TOP 10**

**Area 2:
Greater Carters
Beach including
Rural Areas**

Search



**Welfare
Centre:
TOP 10**

**Area 2a:
Zoom of Carters
Beach Houses**

50 100m

77266.29 1480649.51 Meters



**Welfare
Centre:
ST CANICES**

**Area 4:
Snodgrass Area**

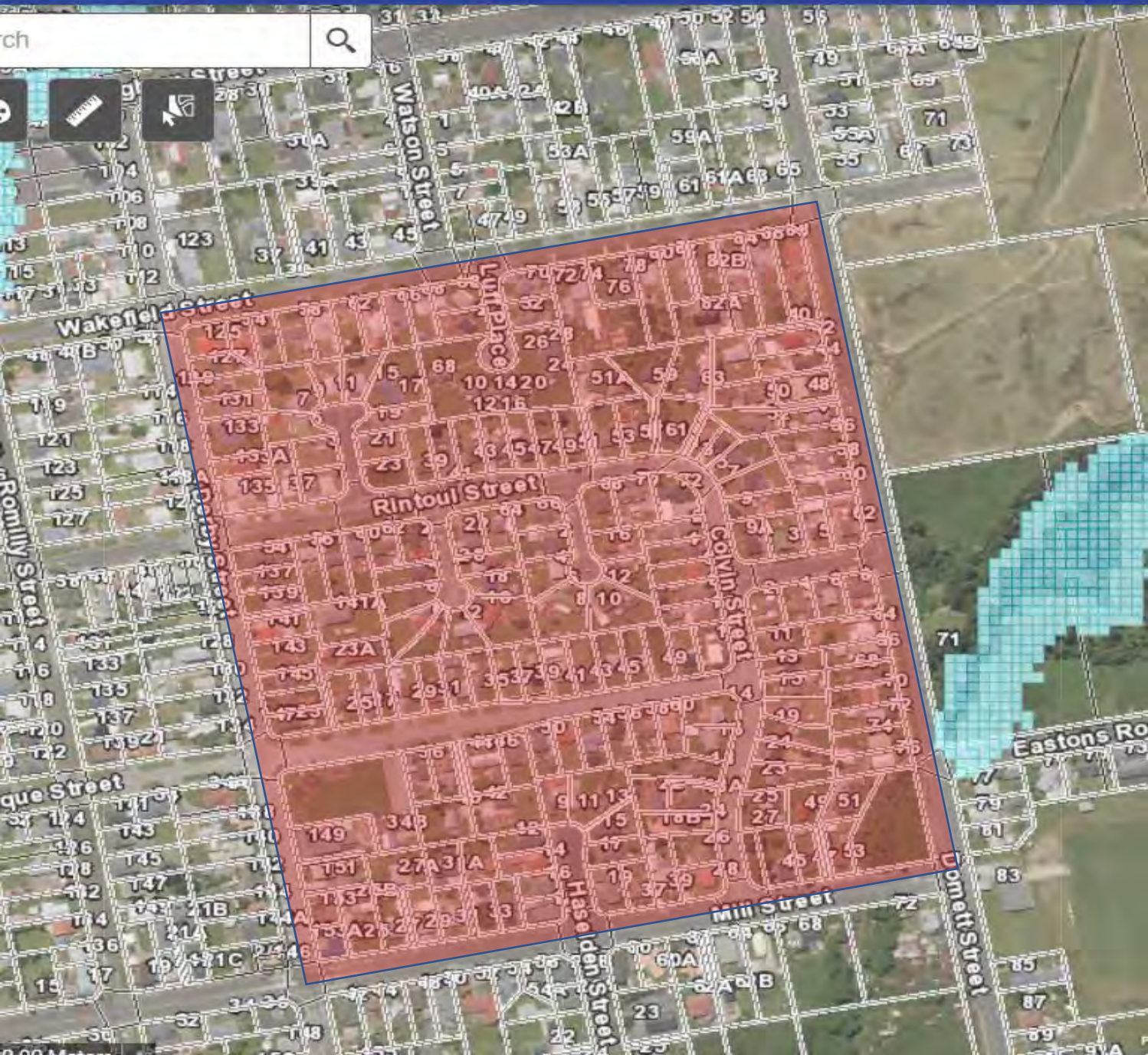
Howard Road
115
116
118
120
122
124
126
149
151
153
155
156
158
Meters

State Highway 67

Snodgrass Road

Utopia Road

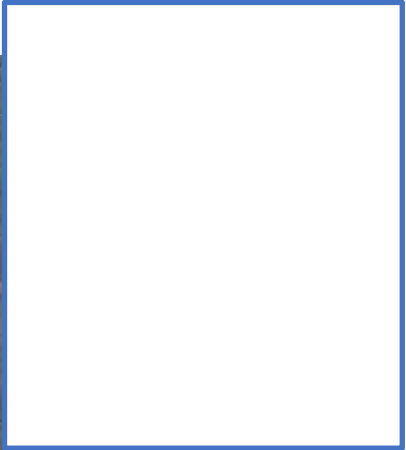
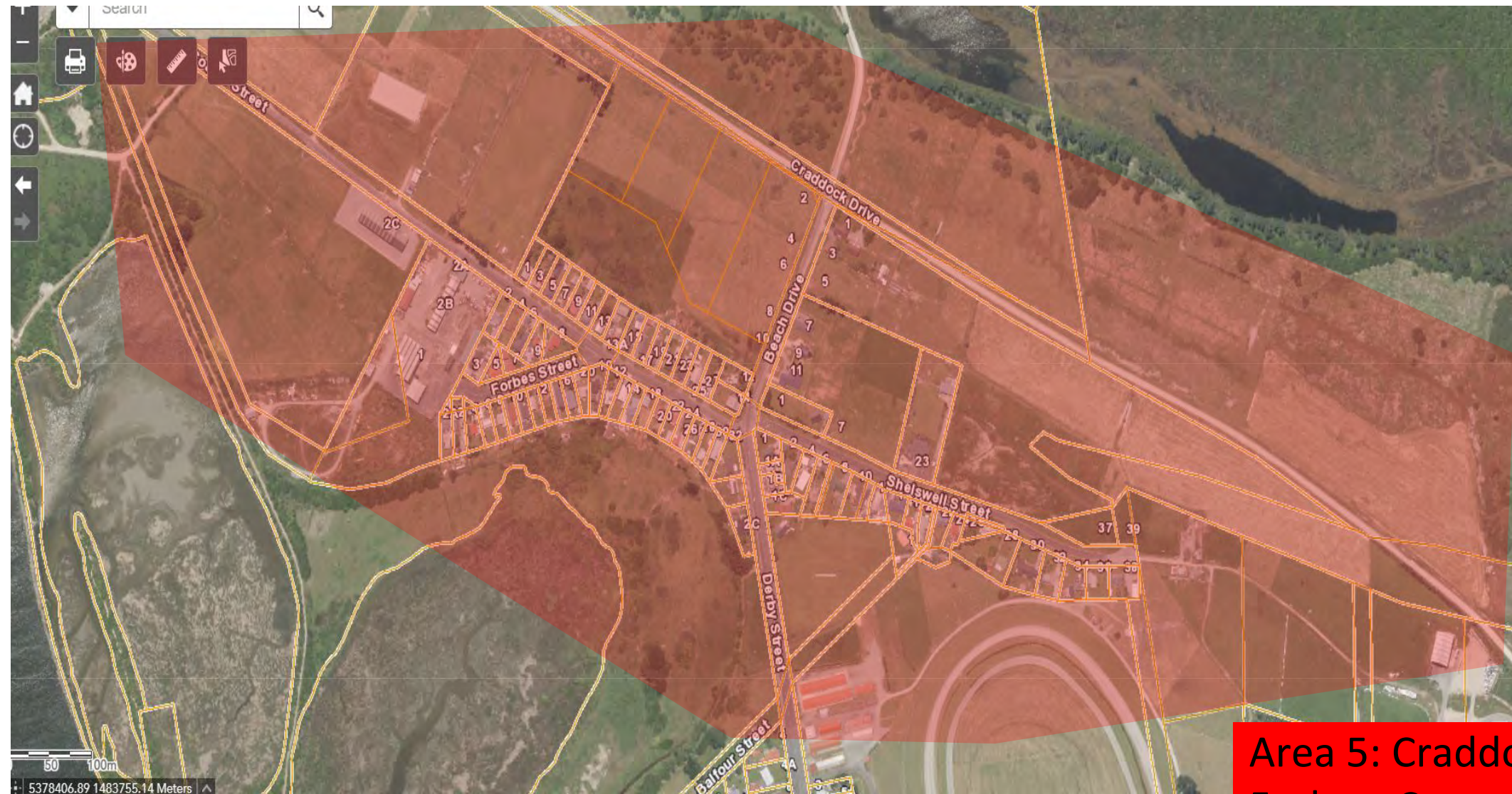
Fairdown Road



**Welfare Centre:
ST CANICES**

**Area 3:
Mill/Derby/
Wakefield/
Domett Area**

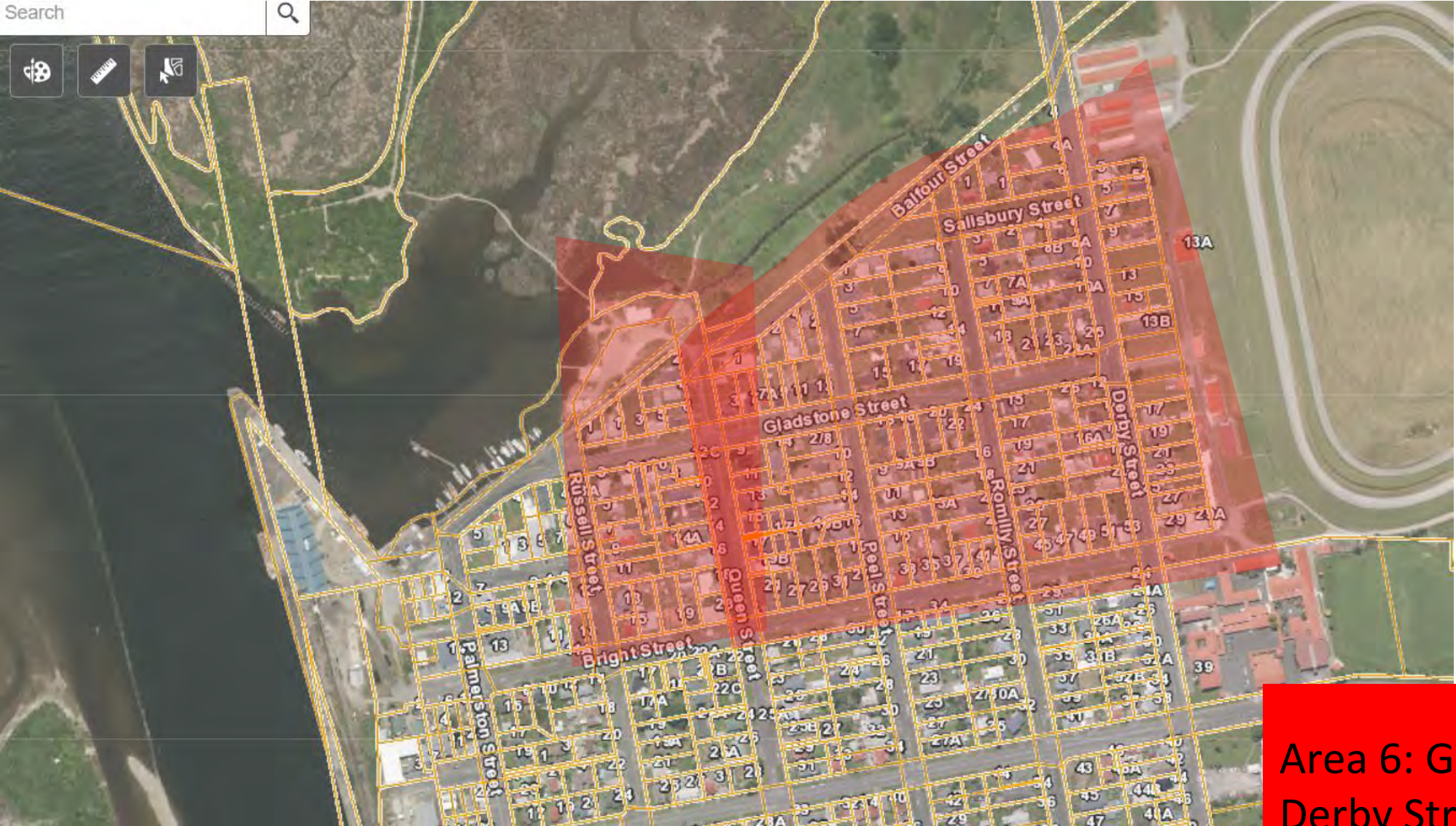
Area 5 – Craddock, Shelswell, Forbes Coates, Derby and Beach Drive



**Welfare
Centre:
SALVATION
ARMY**

**Area 5: Craddock, Shelswell,
Forbes, Coates, Derby and
Beach Drive**

Area 6 – Gladstone, Bright – Derby Street



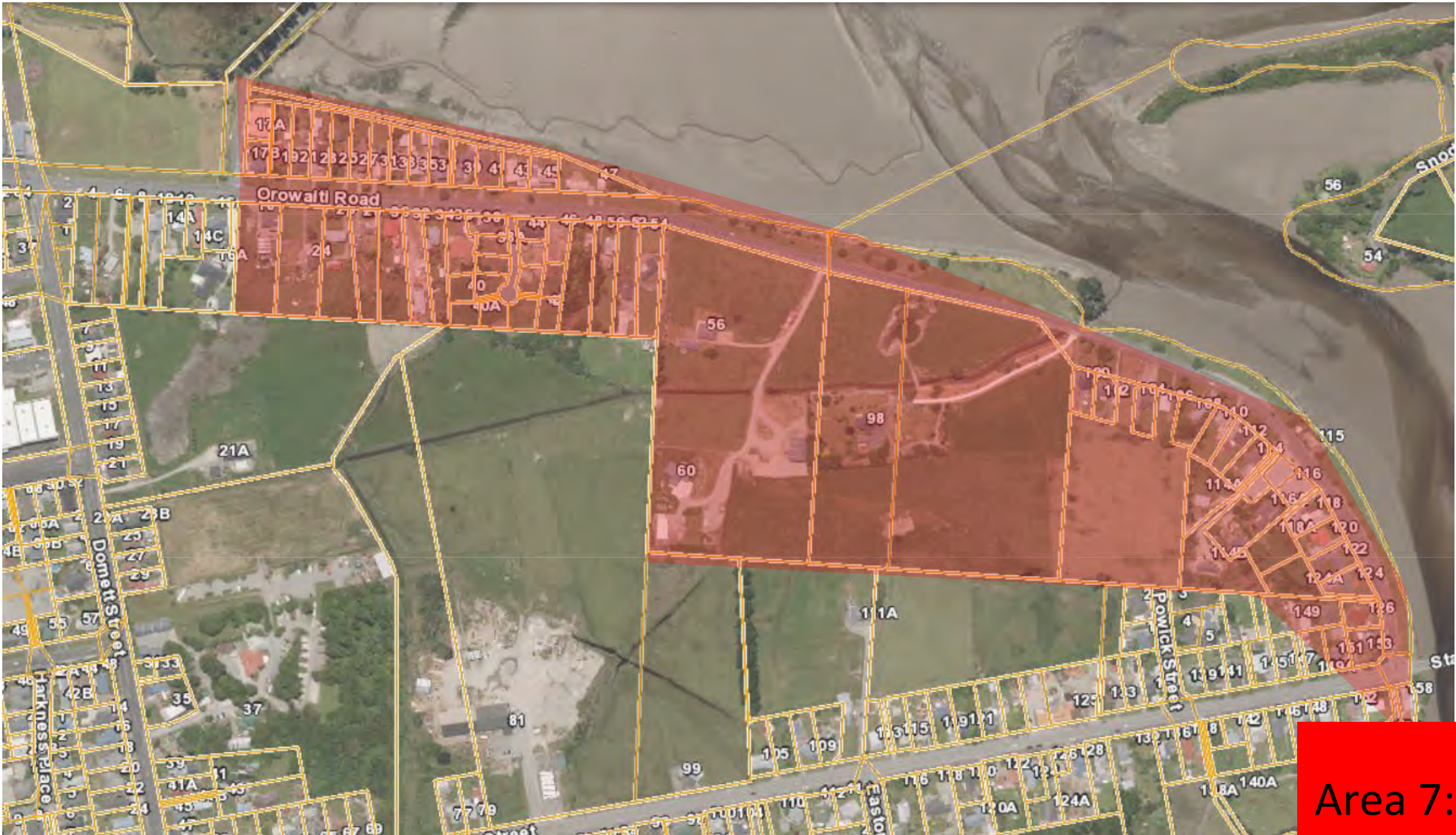
**Welfare
Centre:
SALVATION
ARMY**

**Area 6: Gladstone, Bright -
Derby Street**

Area 7 – Orowaiti Road



**Welfare Centre:
ST CANICES**



Area 7: Orowaiti Road

Area 8 – Kawatiri Place and lower Eastons Road



**Welfare
Centre:
SOUTH
SCHOOL**

**Area 8: Kawatiri Place and
lower Eastons Road**

From: bdc.pim
To: [Jo Guard \[NEMA\]](mailto:Jo.Guard@nema.govt.nz); [Katherine Rock \[NEMA\]](mailto:Katherine.Rock@nema.govt.nz); [BDC-Erica-Andrews-contact](mailto:BDC-Erica-Andrews-contact@wrc.govt.nz); [Mikhael Schumacher](mailto:Mikhael.Schumacher@wrc.govt.nz); [^EXT: CDEM West Coast Regional Council](mailto:CDEM@wrc.govt.nz)
Cc: [Anna Mason \[NEMA\]](mailto:Anna.Mason@nema.govt.nz); [Mark Frampton \[NEMA\]](mailto:Mark.Frampton@nema.govt.nz); [Lisa Rountree \[NEMA\]](mailto:Lisa.Rountree@nema.govt.nz); [Daniel Hill \[NEMA\]](mailto:Daniel.Hill@nema.govt.nz)
Subject: Re: Maps and approved media release for FB post [UNCLASSIFIED]
Date: Friday, 16 July 2021 11:16:34 pm

thanks

From: Jo Guard [NEMA] <Jo.Guard@nema.govt.nz>
Sent: Friday, July 16, 2021 11:12 PM
To: Katherine Rock [NEMA] <Katherine.Rock@nema.govt.nz>; Erica Andrews <erica.andrews@wrc.govt.nz>; bdc.pim <bdc.pim@bdc.govt.nz>; Mikhael Schumacher <mikhaels@wrc.govt.nz>; ^EXT: CDEM West Coast Regional Council <pim@greyemergencymanagement.nz>
Cc: Anna Mason [NEMA] <Anna.Mason@nema.govt.nz>; Mark Frampton [NEMA] <Mark.Frampton@nema.govt.nz>; Lisa Rountree [NEMA] <Lisa.Rountree@nema.govt.nz>; Daniel Hill [NEMA] <Daniel.Hill@nema.govt.nz>
Subject: RE: Maps and approved media release for FB post [UNCLASSIFIED]

Thanks team!

Buller and West Coast PIMs please call our duty officer on 0800CIVILD if you need anything further tonight and they can mobilise support if required.

The NEMA NCC will open at 0800 tomorrow and will be in touch to see if you need anything in the morning.

Keep up the good work!
Thanks
Jo Guard
NEMA Duty Manager

Sent with BlackBerry Work
(www.blackberry.com)

From: Katherine Rock [NEMA] <Katherine.Rock@nema.govt.nz>
Date: Friday, 16 Jul 2021, 11:02 PM
To: ^EXT: Erica Andrews <erica.andrews@wrc.govt.nz>, ^BULLER: BDC PIM <bdc.pim@bdc.govt.nz>, mikhaels@wrc.govt.nz <mikhaels@wrc.govt.nz>, ^EXT: CDEM West Coast Regional Council <pim@greyemergencymanagement.nz>
Cc: Jo Guard [NEMA] <Jo.Guard@nema.govt.nz>, Anna Mason [NEMA] <Anna.Mason@nema.govt.nz>, Mark Frampton [NEMA] <Mark.Frampton@nema.govt.nz>, Lisa Rountree [NEMA] <Lisa.Rountree@nema.govt.nz>
Subject: RE: Maps and approved media release for FB post

[UNCLASSIFIED]

Facebook updated with the Media Release and link to maps on bdc website.

Buller PIM can you please put the media release on your weather event page – I know it is on the front page but most info is on the event page of the BDC webpage.

Grey ECC PIM can you please post media release to West Coast webpage and share Buller FB

post to your WC FB page.

Thanks – Lisa and Mark now Web and PIM overnight for NEMA
Katherine

From: Erica Andrews <erica.andrews@wrc.govt.nz>

Sent: Friday, 16 July 2021 10:25 pm

To: Katherine Rock [NEMA] <Katherine.Rock@nema.govt.nz>; Jo Guard [NEMA] <Jo.Guard@nema.govt.nz>; Anna Mason [NEMA] <Anna.Mason@nema.govt.nz>; lisa.roundtree@nema.govt.nz

Cc: ^BULLER: BDC PIM <bdc.pim@bdc.govt.nz>

Subject: Maps and approved media release for FB post

Importance: High

Hi again

Let me know if this works for you and/or if I have to give access to anyone else. Lisa I will add you shortly on Buller FB page as an admin.

Media release and maps are live on the BDC website, and media release has gone to media outlets.

Thanks E

Erica Andrews

Emergency Management Officer - Buller District

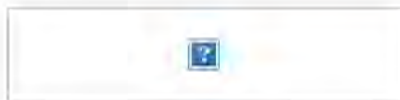
Group Public Information Manager

Tel. 03 744 7338

M: [REDACTED]

E: erica.andrews@wrc.govt.nz

Website: www.westcoastemergency.govt.nz



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