



AGENDA

Meeting of the
Regulatory and Hearings Committee

Commencing at 8:30am
Wednesday 11 October 2023

To be held at the
Clocktower Chambers
Palmerston Street
Westport



CORE COUNCILLOR ROLE AND RESPONSIBILITIES

- The Governance role entails:
- Strategic planning and decision-making;
 - Policy and strategy review;
 - Community leadership and engagement, and stewardship;
 - Setting appropriate levels of service;
 - Maintaining a financially sustainable organisation; and
 - Oversight/scrutiny of Council's performance as one team.

The governance role focusses on the big picture of 'steering the boat' - management's role focusses on 'rowing the boat'

Our commitments to best support each other and meet the challenges and opportunities of 2023 include:

CLEAR AND RESPECTFUL COMMUNICATION

We are committed to:

- Actively listening and not interrupting;
- Remaining conscious of 'tone', body language, and amount of time speaking (allowing time for others);
- Responding/answering in a timely manner; and
- Being honest, reasonable, and transparent.

TRUST AND RESPECT

We recognise that trust and respect must be earned and that a team without trust isn't really a team. Trust can be built by:

- Valuing long-term relationships;
- being honest; honouring commitments; admitting when you're wrong; communicating effectively; being transparent; standing up for what's right; showing people that you care; being helpful; and being vulnerable.

CONTINUOUS LEARNING AND IMPROVEMENT

Continuous learning and improvement are critical for growing together as a team.

We are committed to constantly reviewing what is going well and what needs to improve in relation to the way we work together, the processes we follow, and the outcomes we deliver.

NONE OF US IS AS SMART AS ALL OF US

Regulatory, Hearings and Planning Committee

Reports To:	The Council
Chairperson:	Graeme Neylon
Membership:	The Mayor, all Councillors and Māori Representative
Meeting Frequency:	As required
Quorum:	The composition of any Regulatory Hearings Committee for quorum purposes to be determined by the Chairperson

Purpose

1. To conduct fair and effective hearings and make determinations on a range of the Council's quasi-judicial functions under legislation and other matters as referred to the Committee.
2. Ensuring Buller is performing to the highest standard in the area of civil defence and emergency management through:
 - a) Implementation of Government requirements.
 - b) Contractual service delivery arrangements with the West Coast Regional Group Emergency Management Office.

In addition to the common delegations on page 7, the Regulatory, Hearings and Planning Committee is delegated the following Terms of Reference and powers:

Terms of Reference:

1. Hear and determine any statutory or regulatory hearings under relevant legislation unless otherwise delegated by Council, including (but without limitation):
 - objections under the Dog Control Act 1996;
 - matters regarding drainage and works on private land under the Local Government Act 1974 and Local Government Act 2002;
 - proposals for temporary closure of any road;
 - Supply and Sale of Alcohol Act 2012.
2. Guide the review of Council's bylaws, and policies required by statute (other than those incorporated in the Long Term Plan).
3. Hear and determine matters arising under current bylaws, including applications for dispensation from compliance with the requirements of bylaws, unless such matters are otherwise delegated by Council.

4. Hear and determine other matters that require hearings or submissions, as referred by Council or other Committees.

The Committee is delegated the following powers to act:

- Approval of matters determined by the Committee within its Terms of Reference.

The Committee is delegated the following recommendatory powers:

- The Committee may make recommendation to the Council.
- The Committee may make recommendations to Committees.

Special Notes:

- The Committee may request expert advice through an independent advisor when necessary.
- The Committee may appoint additional members for hearings where the relevant terms of reference or statute specify the requirement for expert, external or additional representation.
- The Chief Executive Officer, Group Manager Regulatory Services are required to attend all meetings but are not members and have no voting rights. Other Council officers may attend the committee meetings, as required.
- Written updates may be requested to be provided to Council meeting from the Chair and Group Manager Regulatory Services from time to time.

Oversight of Policies:

- *Dangerous, Earthquake-prone and Insanitary Buildings*
- *Class 4 Gambling and Totalisator Agency Board Venue*
- *Dog Control*
- *Vegetation Overhanging Footpaths*
- *Election Signs*
- *Fencing of Swimming Pools*
- *Commercial Trading*
 - *Alcohol Consumption & Dining on Public Footpaths*
 - *Display of goods Furniture or Sandwich Board Signs*
 - *Mobile Shops*
 - *Street Stalls Raffles, Appeals & Busking*

Regulatory and Hearings Committee

11 October 2023 08:30 AM



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REGULATORY AND HEARINGS COMMITTEE

11 OCTOBER 2023

AGENDA ITEM 1

Prepared by Steve Gibling
Chief Executive Officer

APOLOGIES

1. REPORT SUMMARY

That the Regulatory & Hearings Committee receive any apologies or requests for leave of absence from elected members.

2. DRAFT RECOMMENDATION

That there are no apologies to be received and no requests for leave of absence.

OR

That the Regulatory and Hearings Committee receives apologies from (insert Councillor name) and accepts Councillor (insert name) request for leave of absence.

REGULATORY AND HEARINGS COMMITTEE

11 OCTOBER 2023

AGENDA ITEM 2

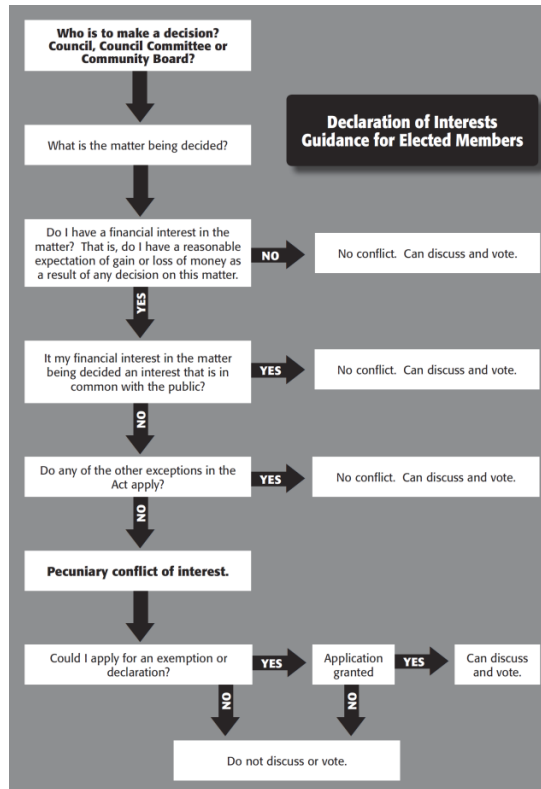
Prepared by Steve Gibling
Chief Executive Officer

MEMBERS INTEREST

Members are encouraged to consider the items on the agenda and disclose whether they believe they have a financial or non-financial interest in any of the items in terms of Council's Code of Conduct.

Councillors are encouraged to advise the Governance Assistant, of any changes required to their declared Members Interest Register.

The attached flowchart may assist members in making that determination (Appendix A from Code of Conduct).



DRAFT RECOMMENDATION:

That Members disclose any financial or non-financial interest in any of the agenda items.

REGULATORY AND HEARINGS COMMITTEE

11 OCTOBER 2023

AGENDA ITEM 3

Prepared by Steve Gibling
Chief Executive Officer

CONFIRMATION OF MINUTES

1. DRAFT RECOMMENDATION

That the Regulatory and Hearings Committee receive and confirm previous minutes from the meeting of 17 May 2023.

**MEETING OF THE REGULATORY & HEARINGS COMMITTEE, HELD AT 3.30PM
ON WEDNESDAY 17 MAY 2023 AT CLOCKTOWER CHAMBERS, PALMERSTON
STREET, WESTPORT.**

PRESENT: Chair Cr G Neylon, Mayor J Cleine, DM A Basher, Councillors P Grafton, J Howard, T O'Keefe, A Pfahlert, C Reidy, R Sampson, L Webb, G Weston,

IN ATTENDANCE: R Townrow (Acting CEO), S Judd (Group Manager Regulatory Services), K Trigg (Group Manager Community Services), M Williams (Acting Group Manager Infrastructure), C Wilson (Acting Governance Secretary), B Little (Policy advisor)

MEETING DECLARED OPEN AT 3.31pm

1. APOLOGIES (Page 6)

Cr Reidy was absent from the start of the meeting,

No apologies at the start of the meeting however this was changed at 3.34 when Mayor J Cleine put the apology in for N Tauwhare.

RESOLVED That the Regulatory and Hearings Committee receive apologies from Ned Tauwhare.

Mayor Cleine / Cr Reidy
11/11
CARRIED UNANIMOUSLY

2. MEMBERS INTEREST (Page 7)

Nil

RESOLVED that Members disclose any financial or non-financial interest in any of the agenda items.

Cr G Weston / Cr R Samson
10/10
CARRIED UNANIMOUSLY

3. MINUTES (Page 8)

No corrections

RESOLVED That the Regulatory and Hearings Committee receive and confirm previous minutes from the meeting of 15 March 2023.

Cr. Webb / Cr Pfahlert
10/10
CARRIED UNANIMOUSLY

4. CLASS 4 GAMBLING AND TOTALISATOR AGENCY BOARD (TAB) VENUE POLICY – STATEMENT OF PROPOSAL (Page 12)

Cr Reidy joined the meeting at 3.34

B Little spoke to paper

Discussion: Report presents 3 different proposals to the public. No applications, no more gaming machines

Number of venues, number of machines, locations and venues. Page 21 number of venues in district. Option b set a cap. National average or what we have at the moment. Location be more specific around where we allow venues. Sinking lid 3rd options other councils have done in their reviews. No new venues and no new machines. No relocations at all. Exceptional circumstances it can be looked at.

For committee to express a preference of scenarios so the community has an idea of where things are heading. Sinking lid preferred option. Cr. Question Option 2 cannot remove machines? Mayor: is it limiting option of new businesses? Or is this a consideration we should be making. Are we putting all options out to public? Graham: Put all options on the table and the have it move forward from there?

G: Happy to move towards recommendations?

RESOLVED That the Committee:

(1) notes that the Gambling Act 2003 requires Councils to adopt a Class 4 Gaming and Board Venue Policy and to review this every three years;

DM Basher / Cr Sampson
11/11

(2) notes that the Racing Industry Act 2020 also requires territorial authorities to have a policy on TAB venues and to review this every three years;

Cr Howard / Cr Webb
11/11

(3) notes the various options set out in the attached draft Statement of Proposal regarding the number of machines in the district, the number of

venues in the district, venue location , number of gambling machines per venue and relocation of venues;

Cr Pfaher / DM Basher
11/11

(4) Adopts the Statement of Proposal with the following options as preferred:

Number of gaming machines in the district: a,b,or c

Number of venues in the district: a,b,or c

Venue location – both Gambling Venues and Board (TAB) venues: a,b,or c

Number of gambling machines per venue: a,b,or c

Relocation of licenses to other venues: a,b,or c A, B AND C

Cr. Weston / Pfahlert
11/11

(5) Instructs the Chief Executive Officer to proceed with public consultation as required under the Local Government Act 2002.

Cr Neylon / Cr Grafton
11/11

Q. A Pfahlert, could the venues be closed down?

No

Q. J Cleine, venues do not get a great rental / income from these, would there be any limiting options for someone else opening up a venue? Is it a consideration we should / shouldn't be making.

Cr Neylon, Preferred options on the table and we can go out to community.

A Basher, when we get the view of the public, we will get an idea of this.

A Phartlett – If we put out something people agree with, they may not submit.

Cr Neylon, recommendations:

5. KEEPING OF ANIMAL BYLAW REVIEW – REVISED STATEMENT PROPOSAL (Page 33)

S Judd spoke to paper

B Little explained that due to the fundamental rules changing, this gives people a second opportunity regarding N Buller areas. The cats was significant ie: registering and desexing so it would be considered a significant change.

Q. JC – rural cats or urban areas only?

Cr Neylon. Just urban areas

Q. CR. Pg 40. Previous bylaw was 3 cats, now it is 4 ?

Cr Neylon. Committee feedback was 2 for the 2nd proposal.

Reason why for redoing it as the changes after the hearing were substantial.

Opportunity being given to those who didn't submit the first time round

RESOLVED That Council:

Adopts the revised draft Statement of Proposal with the changes in accordance with the resolution of the 15 March 2023 Regulatory and Hearings Committee; and

Cr Neylon / Cr Grafton
11/11

Instructs the Chief Executive Officer to proceed with public consultation as required under the Local Government Act 2002.

Cr Howard / DM Basher
11/11

-
- There being no further business the meeting concluded at 3.49 pm.
 - **Next Meeting:** 2 months' time, TBC, Clocktower Chambers, Palmerston Street, Westport.
-

Confirmed: **Date:**

REGULATORY AND HEARINGS COMMITTEE

11 OCTOBER 2023

AGENDA ITEM 4

Prepared by Juliana Ruiz
Waste Management Coordinator

Reviewed by Eric de Boer
Manager Infrastructure Delivery

Attachments 1. Consultation Outcomes Report prepared by Public Voice Ltd
2. Consultation Online Submissions
3. Consultation Paper Submissions

PLEASE NOTE THAT DUE TO DOCUMENT SIZE CAPACITIES, THE FULL ORIGINAL SUBMISSIONS HAVE BEEN UPLOADED INTO THE RESOURCE CENTRE

WASTE MANAGEMENT NEW SERVICES FROM 2025 CONSULTATION REPORT

1. REPORT PURPOSE

The purpose of the report is to inform the Councils Regulatory and Hearing Committee on the submissions received to the Waste Management new Services Proposal consultation. This includes information for those submitters that wished to be heard.

2. REPORT SUMMARY

The report presents a brief of the Waste Management Consultation outcomes in response to the proposed changes for the refuse kerbside collection level of services from 2025 onward.

The complete consultation report and analysis of results prepared by Public Voice Ltd is included as Attachment 1.

3. DRAFT RECOMMENDATION

That the Committee:

- 1. Receives this report for Information;**
- 2. Hear those submitters who indicated they wished to speak to their submission; and**
- 3. Will deliberate at a Regulatory & Hearings Committee meeting to be set at future date.**

4. BACKGROUND

Community consultation was undertaken on the changes in waste management level of services from 2025 onwards. This was consulted in accordance with Section 83 (Special Consultative Procedure) of the Local Government Act 2002. The consultation took place from 7 August to 8 September 2023.

The topics consulted on were:

- a) A shift from using 60 litre rubbish bags to having a 120-litre wheelie bin provided by Council.
- b) Mandatory rubbish and recycling collection.
- c) Changing from weekly to fortnightly collection of rubbish.
- d) Paying for rubbish and recycling collection through rates (rather than buying rubbish bags) i.e. a universal charge.

People could either submit their feedback via online link or via a paper based submission form. A multichannel approach was used to promote the submissions including social media, newspaper advertisements, Council website, printed copies in Connect Newsletter and information posters at Council information centres.

Two community meetings were held in Westport and Reefton.

The submission form included the following five (5) questions:

Number	Question	Type	Answer Options
1	Submitter's details - Please complete all fields.	Closed question	Name Organisation Postal Address Town Post code Phone Email
2	Please indicate if you wish to speak to your submission in person	Closed question	Yes/No
3	Would you prefer your contact details to be withheld when submissions are made available online?	Closed question	Yes/No
4	What do you think about the proposed changes to household waste collection services in zone one?	Closed question	Strongly favour, Favour, Neither support nor oppose, Oppose, Strongly oppose
5	Do you have any comments about the proposal? Please feel free to identify which elements of the proposed changes you wish to comment on.	Open question	Free text box

5. CONSULTATION ANALYSIS OF RESULTS

In total **339 submissions were received** (158 online and 181 written). A total of 39 submitters indicated they wished to speak to their submissions.

The submissions were analysed by the marketing research company Public Voice using a thematic analysis approach.

The key outcomes are:

- 73% of the submitters expressed are opposed or strongly opposed to the proposal, 22% expressed be in favour or strongly in favour and 5% are neither opposed or in favour.
- 41% said that the proposal disadvantages those that produce less waste.
- 38% manifested concerns about the higher costs compared to the flexibility to the current approach.
- 37% said to prefer a *Pay As You Go* system.
- 21% are in opposition to the mandatory service.
- 18% think that the new model will increase waste generation.

Others concerns stated for a few submitters are related to the uncertainty of the proposed new price. The fact that the new model penalises waste minimalist, that landlords would pay for tenants or rents would be increased, that bins are harder to handle for people with physical disabilities, among others.

There was also some positive and supportive feedback related to the fact that bins are in general, easier to manage than bags, the proposal will reduce the use of plastics bags and will decrease illegal dumping, the cost is reasonable, and the bins are animal proof.

6. CONSIDERATIONS

6.1 Strategic Alignment

Council must ensure the new proposal is in keeping with its strategic direction for the district, the Long-Term Plan 2024-2034, the Waste Management Act and the Waste Minimisation Management Plan.

6.2 Significance Assessment

The new waste management system to be implemented must be considered to be a strategic decision under the LTP 2024-2034 and under the Waste Management Act.

Community consultation is required under Section 83 (Special Consultative Procedure) of the Local Government Act 2002 due to the level of the change in the service.

6.3 Tangata Whenua Considerations

Iwi will have representation in the Regional Joint Committee of Council to inform the implementation of the Regional Waste Minimisation and Management Plan and the delivery of the Regional Waste Management Services Contract if the Joint Committee is to be formed. Two Iwi representatives are to be included as part of the draft terms of reference; one from Ngati Waewae and one from Ngati Mahaki Ki Makaawhio.

6.4 Risk Management Implications

Council needs an effective mechanism to mitigate the impacts of the continued waste cost increasing for its residents.

6.5 Policy Framework Implications

Waste management rates approach and charges would need to be varied to cover the operational expenditure to provide the kerbside collection services under the new model of waste management services.

6.6 Legal Implications

Waste management services contract must be in accordance with the Waste Minimisation Act 2008 and the proposed waste management model of services must be approved and adopted by Council before it can be consulted on.

Special Consultative Procedure in accordance with Section 83 of Local Government Act 2002.

Regional Joint Committee is to be appointed under Local Government Act 2002 and adopted by each Council via resolution if formed and supported by Buller Council.

6.7 Financial / Budget Implications

LTP 2024-2034 to be updated to reflect the new operational costs under the new model of services.

Costs impacts of the Council's preferred approach will continue to be considered at all stages of the procurement.

Once the outcomes of the public consultation on Council's decided preferred service levels is known; the cost impacts can then be priced via the tender process.

This cost shall then be included into Council's Long Term Plans and Annual Plans.

6.8 Consultation Considerations

Under of the Local Government Act 2002 there is a statutory requirement that community consultation is undertaken in accordance with Section 83 (Special Consultative Procedure) of the Act. All requirements to date have been met.

The process is now at the hearing stage as required under the Act:

Sec. 83 (1) (d):

provide an opportunity for persons to present their views to the local authority in a manner that enables spoken (or New Zealand sign language) interaction between the person and the local authority, or any representatives to whom an appropriate delegation has been made in accordance with Schedule 7; and

Sec. 83 (1) (e):

ensure that any person who wishes to present his or her views to the local authority or its representatives as described in paragraph (d)—

(i) is given a reasonable opportunity to do so; and

(ii) is informed about how and when he or she may take up that opportunity.

Sec 83 (2):

For the purpose of, but without limiting, subsection (1)(d), a local authority may allow any person to present his or her views to the local authority by way of audio link or audiovisual link.



Household waste collection services, zone one

Summary of submissions
September 2023

About PublicVoice

PublicVoice Limited has completed this research project. PublicVoice is a leading research and engagement consultancy headquartered in Wellington, New Zealand. We concentrate on public policy research and consultation, providing services to various local and central government agencies throughout New Zealand. To learn more about our work, please visit www.publicvoice.co.nz.

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Author:	Jared Bothwell

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Introduction

This report compiles feedback from the public consultation about the proposed waste system for Buller, Zone One. It's important to note that this is a public consultation, not a scientific survey. Thus, the feedback represents the participants' views and may not capture the broader community's perspectives. The insights collected offer diverse community viewpoints and will guide councillors in making informed decisions about the new system.

Background

The proposed changes involve switching from rubbish bags to bins and how residents pay for their rubbish collection. The council must consult with the community under the Local Government Act 2002 as this is a significant change.

For most properties in zone one, this would mean:

- A shift from using 60-litre rubbish bags to having a 120-litre wheelie bin provided by Council.
- Mandatory rubbish and recycling collection.
- Changing from weekly to fortnightly collection of rubbish.
- Paying for rubbish and recycling collection through rates (rather than buying rubbish bags).

The consultation process

The consultation process included:

- Community meetings
- Online survey
- Written submission forms

Three hundred thirty-nine submissions were received.

Community meetings

Buller District Council held community meetings in Westport and Reefton. Residents were invited to join us to hear more about the proposed changes. The Westport meeting was live-streamed on the Council's YouTube channel for people who couldn't be there in person.

Online survey

An online survey was developed and hosted on the Council's website. One hundred fifty-eight submissions were received via online survey.

Written submission form

One hundred eighty-one written submissions were received either using the form provided by the BDC or by email/letter.

KEY FINDINGS

BULLER DISTRICT COUNCIL

Community support

73%

73% of respondents either opposed or strongly opposed the proposed new service, while 21% either favour or strongly favour the suggested changes.

Waste minimalists

41% fear the proposed changes will financially harm minimal waste producers, citing potential negative impacts on recycling and disproportionate effects on pensioners.

Cost

38% of respondents expressed concerns about the higher costs of the new service. The existing system is valued for its flexibility and cost-effectiveness. Many fear increased expenses, especially in low-waste households.

Flexible system

37% of respondents support a 'pay-per-pickup' approach, ensuring charges reflect individual waste generation, particularly benefiting those producing less waste.

Mandatory opposition

21% of respondents oppose the mandatory nature of the service, voicing concerns over diminished flexibility and restricted choices.

Waste concerns

18% fear the new system could boost waste generation. Respondents desire a flexible system aligned with individual waste patterns, which promotes waste reduction.

Data analysis methodology

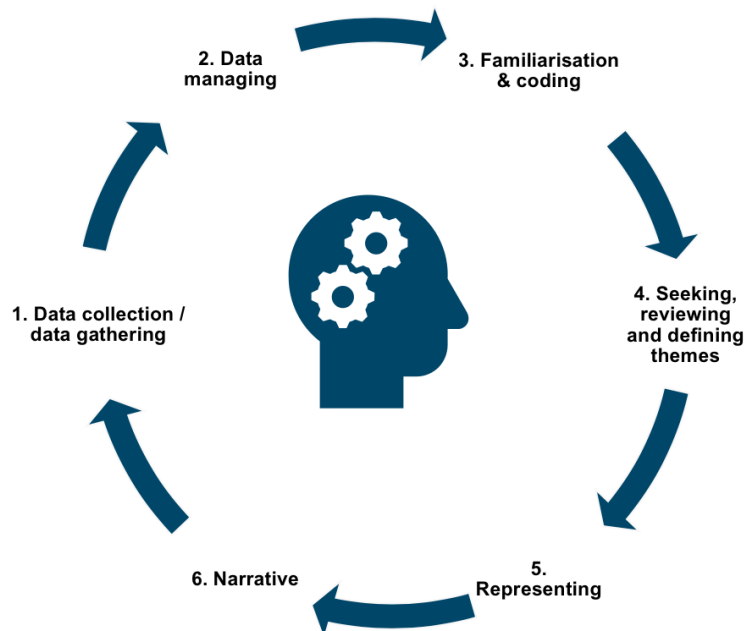
Thematic analysis

For the qualitative analysis of responses from open-ended questions and written feedback, PublicVoice employed a thematic analysis approach. This approach is rooted in the systematic framework introduced by Braun and Clarke in 2006, and it offers a structured method for identifying, analysing, and interpreting patterns of meaning within data. The following outlines the specific phases of this methodology:

1. **Familiarisation with the Data:** Analysts immersed themselves in the data through repeated reading to understand its content deeply.
2. **Generating Initial Codes:** A systematic coding process was executed across the entire dataset. This foundational step organised the data into distinct segments, labelling them to reflect key insights.
3. **Searching for Themes:** Initial codes were subsequently grouped into potential overarching themes and subthemes, providing broader patterns of meaning.
4. **Reviewing Themes:** Themes were refined to ensure their relevance to the coded extracts and the broader dataset. Themes without substantial supporting data or which were overly diverse were reconsidered.
5. **Defining and Naming Themes:** Each theme was meticulously refined to encapsulate its core, with further deliberation on potential sub-themes.
6. **Report Compilation:** The analysis was then articulated into a cohesive narrative supported by pertinent data extracts. This provided a descriptive overview and a deeper interpretative analysis in alignment with the research objectives.

Additionally, to bolster the efficiency and accuracy of the thematic analysis, PublicVoice integrated tools such as MAXQDA and Caplena. Platforms like MAXQDA help streamline the coding process and ensure a comprehensive examination of themes in the data.

The analysis process



Reporting

Tables illustrating the frequency of subthemes associated with each theme have been included to demonstrate the significance of each theme.

Summary of community consultation

What do you think about the proposed changes to household waste collection services in zone one?

Of the respondents to this question, 73% strongly opposed or opposed the proposed alterations to household waste collection services. Specifically, 54% voiced strong opposition, while 19% opposed the changes—conversely, 10% favour the changes, with 12% expressing strong favour. Meanwhile, 5% of respondents remained neutral, neither supporting nor opposing the changes. These findings are detailed in [Figure 1](#) and [Table 1](#).

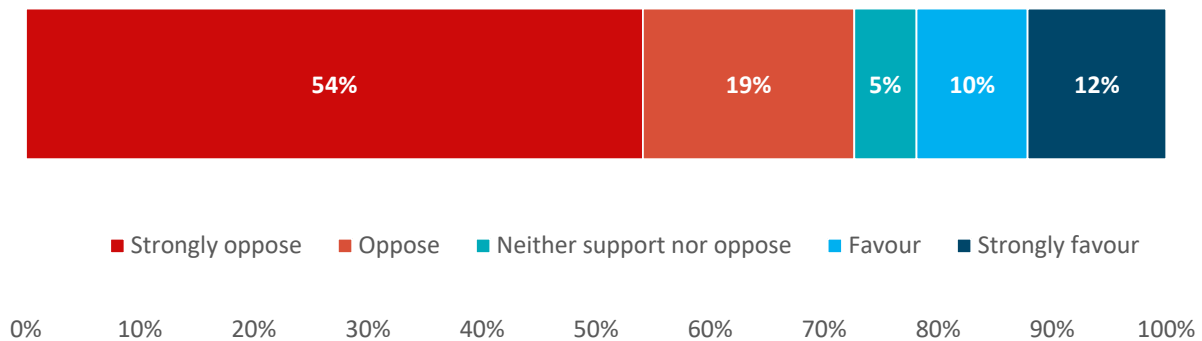
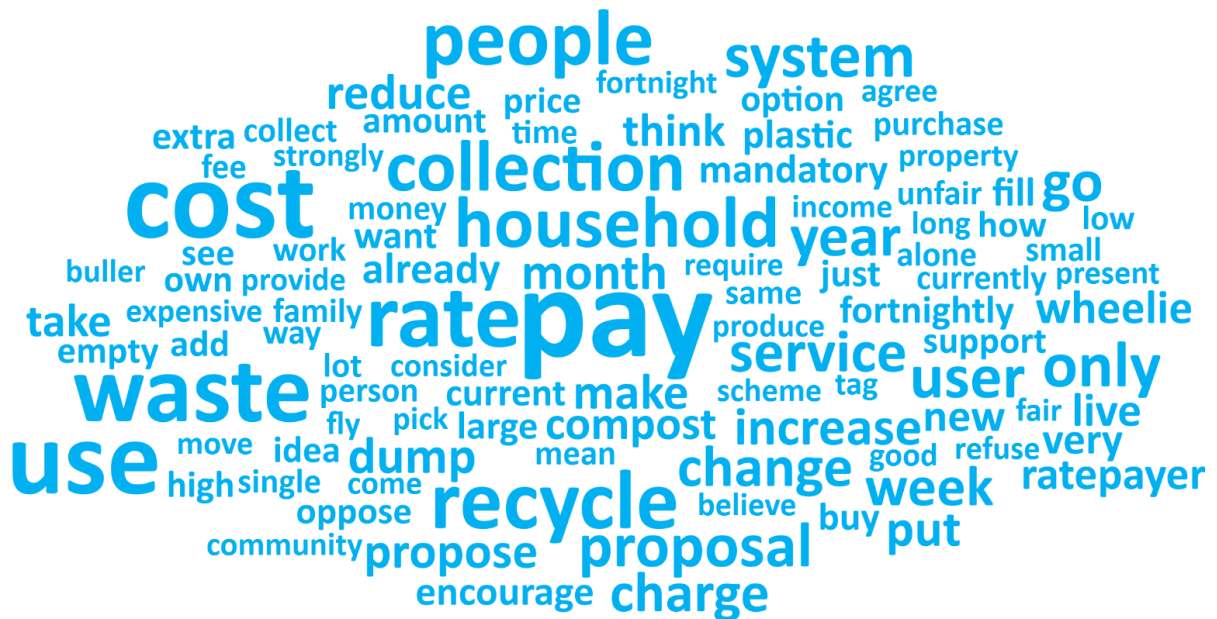


Figure 1: What do you think about the proposed changes to household waste collection services in zone one?

	%	n
Strongly oppose	54%	178
Oppose	19%	61
Neither support nor oppose	5%	18
Favour	10%	32
Strongly favour	12%	40

Table 1: What do you think about the proposed changes to household waste collection services in zone one?

Community feedback regarding the proposal

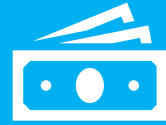


Community members were asked to provide additional feedback regarding the proposed collection service. Outlined below are the key themes identified:

- Service cost
- Service implementation
- Service preferences
- Environmental concerns
- Support & positive feedback
- Bins

The subsequent pages provide a detailed breakdown of every theme and its related sub-themes. Additionally, tables display the frequency of each theme and the percentage of individuals who mentioned them. After the tables, comprehensive descriptions of each sub-theme are provided along with a relevant quote for better understanding.

SERVICE COSTS



The topic of service costs emerged as a focal point among the feedback from respondents. Predominantly, there's apprehension about the financial implications of the proposed waste management changes. Respondents expressed concerns about anticipated higher service costs, potential inequities for those producing minimal waste, and the lack of transparent pricing. Furthermore, the debate over who should bear the financial responsibility, especially in the landlord-tenant dynamic, has been highlighted. Lastly, the current pricing structures for rubbish bags and landfill services have been scrutinised, with calls for more affordability and clarity.

Subtheme	Frequency	%
Concern financial inequity for waste minimalists	138	41%
Concern regarding higher cost of new service	130	38%
Concern about uncertainty/transparency in pricing	35	10%
Concern low users subsidise costs for high users	31	9%
Current bag prices are too high	9	3%
Concern landlords have to pay for tenants' bins	8	2%
Concern regarding rent rises for tenants	6	2%

Table 2: Service cost – sub-themes

A detailed breakdown of each subtheme is outlined below

Concern regarding financial inequity for waste minimalists: Some respondents believe that those who produce minimal waste will be financially disadvantaged by the proposed changes. The potential adverse effects of recycling and the disproportionate impact on pensioners are mentioned.

“I do not wish to have a rubbish bin as I don’t collect rubbish at all. I don’t use council rubbish bags or have bins picked up. I do use the recycling and the glass bins which I’m happy with. I believe user pays and believe that it’s unacceptable to expect anyone to pay for something they do not use. I do not need at all for a rubbish bin therefore oppose being forced to pay for one.”

Concern regarding higher cost of new service: There's a significant concern about an anticipated increase in service costs with the new system. The current bag system's flexibility is valued, and there are calls for more affordable alternatives.

“We only use a plastic bag every 6 weeks or so. Even though I prefer the use of the bins, I don't want to pay the equivalent to a bag a week. I also oppose the added costs to our rates as they are expensive enough.”

Concern about uncertainty/transparency in pricing: The lack of clarity in pricing for the new system is prevalent. Respondents feel current rubbish bag prices may not reflect real costs and are sceptical of the mandatory bin system's pricing.

"We are ratepayers who generally use one 60L rubbish bag per fortnight. While we are not opposed to the proposal as such, we do not support an increase in rates to advance this proposal. We consider it unreasonable to ask ratepayers to support a new scheme without knowing with some certainty how much it will cost..."

Concern low users subsidise costs for high users: The fear is that individuals who generate less waste may end up unfairly subsidising those who produce more.

"Should be User Pays. A single person or pensioner on their own should not have to subsidise a large family or a household of say 5+ tenants. In Christchurch they have small bins for 1-2 person properties & larger bins for larger households. Could this not be more appealing costwise to ratepayers?"

Current bag prices are too high: The existing cost of rubbish bags is deemed excessive, especially impacting those on fixed incomes.

"I put out 1 bag at a price of \$9.20 every 3 weeks, there is only me here now. I still think the bags are out priced but we have to get rid of our rubbish. I would burn a lot of it and I have a compost bin. It is a bit of a struggling managing on a pension and paying expensive rates. Don't want to pay anymore. No wonder there is so much rubbish thrown out in the Buller Gorge or the rubbish bins in town overflowing."

Concern landlords have to pay for tenants' bins: Some respondents believe it's unfair for landlords to bear the financial responsibility for their tenants' waste disposal.

"I think bins are a great idea but as a multi property owner I think it's unfair for the house owners to absorb all the costs it should be up to individual people to pay for a bin"

Concern regarding rent rises for tenants: There's apprehension about the potential integration of waste disposal costs into rates, leading to a rise in rents.

"This proposed scheme is obviously going to increase rates. However, for those who own rentals, they will now be paying for rubbish disposal for their tenants. This cost will have to be recouped through a rise in rent which are already high enough. It's going to be a lose-lose all around as far as I can see."

SERVICE IMPLEMENTATION



Service implementation feedback reflected a range of viewpoints, primarily focusing on the proposed system's flexibility, frequency, and fairness. Many respondents are in two minds about switching bags to bins but have clear preferences on how the system should be financially structured. The emphasis lies heavily on a user-pays system, ensuring equity for residents based on their waste generation. While some see the merits of the change, they have reservations about the mandatory nature of the proposals and the resulting implications.

Sub theme	Frequency	%
Prefer more flexible system e.g. pay per pickup	126	37%
Prefer less frequent pickup	10	3%
Prefer more frequent pickup	6	2%

Table 3: Service implementation – sub-themes

Prefer more flexible system e.g. pay per pickup: Many respondents support a more flexible waste collection system. The 'pay-per-pickup' model emerged as a favoured approach, allowing charges based on actual usage. Such a model, respondents argue, ensures that those who generate minimal waste aren't unfairly burdened.

“Ok with the bins being issued. But should be user pays not mandatory. We should be encouraged to create less waste. The fortnightly empty will encourage more waste.”

Prefer less frequent pickup: Some feedback indicates a preference for less frequent bin collections, highlighting benefits like reduced illegal dumping and improved waste management. Not all households generate enough waste for a fortnightly collection, so there were suggestions for monthly pickups or adjustable bin sizes to cater to different needs.

“Definitely NOT mandatory each fortnight. Once per month would suffice most households and still encourage people to think about the amount of household waste they are creating. Each fortnight would encourage people to fill it to get the most out of it- hence more consumption and wastage. Also, older folk or smaller families/couples probably wouldn't fill an entire bin each fortnight. Could have two options- fortnight and monthly- colour code them eg. Green and red (green=fortnightly collection, red= monthly) and charge as needed to household, let people choose and change as requirements change. Standard could be fortnightly unless opt out for monthly Collection fee.”

Prefer more frequent pickup: Contrastingly, several respondents advocate for more frequent waste pickups. Concerns primarily revolve around the potential odour and pest issues from fortnightly collections. Proposals include alternating rubbish and recycling collection days or implementing a weekly collection schedule.

“Think a great idea but rubbish bin collect needs to be weekly”

SERVICE PREFERENCES



Feedback regarding service preferences revealed a spectrum of concerns and suggestions from the respondents. Many expressed unease about potential changes impacting costs, operational ease, and efficiency. A recurring sentiment was the desire for greater control and flexibility over waste management choices.

Sub theme	Frequency	%
Oppose mandatory nature of service	70	21%
Prefer status quo	33	10%
Prefer self-disposal at transfer stations	29	9%

Table 4: Service preferences Table 3: Service implementation – sub-themes

Service preferences

Feedback regarding service preferences revealed a spectrum of concerns and suggestions from the respondents. Many expressed unease about potential changes impacting costs, operational ease, and overall efficiency. A recurring sentiment was the desire for greater control and flexibility over waste management choices.

Oppose mandatory nature of service: A noticeable segment of respondents opposed the idea of a mandatory service. Their feedback highlighted concerns about limited flexibility and having their choices restricted.

“I really like the idea of the rubbish bins rather than the plastic bags but I do not like choice being taken away and the fact that we will be charged for a service we may not use - how does this fit with encouraging recycling and what about cleaning of the bins if stuff is just chucked in?”

Prefer status quo: A group of respondents favoured the current system. They appreciate its structure and expressed reservations about shifting to a new system that might disrupt their current familiarity and perceived efficiency.

“Things should be left as they are, this should NOT be Mandatory, we have a bin and ring when we want this emptied which is about once a month or so. We should not have to pay if we are not getting our bins emptied.”

Prefer self-disposal at transfer stations: Several participants leaned towards self-disposal at transfer stations. This preference stems from a desire for more hands-on control and possibly scepticism towards centralised collection systems. Some see the act of self-disposal as a more direct and accountable approach to managing waste.

“We don't purchase rubbish bags and instead go to the Reefton transfer station once every 1-2 months and it costs like \$20 a trip. We already don't use the kerbside recycling collection service fortnightly because we don't fill up the bin much. We only use the service once every 6-8 weeks.”

ENVIRONMENTAL CONCERNS



A prevailing sentiment expressed by the respondents pertains to the environment and its protection. Their feedback points towards apprehension over the proposed shift from a user-pays rubbish bag system to a mandatory bin system. Many respondents see this as a potential setback in the collective effort to reduce waste and promote recycling. The underlying concern revolves around the lack of incentives for sustainable practices and the possible negative consequences for the environment and conscientious waste reducers.

Sub theme	Frequency	%
Concern that the proposal disincentivises waste reduction	62	18%
Concern that proposal penalises waste reducers	35	10%
Concern that new system won't stop illegal dumping	19	6%

Table 5: Environmental concerns – sub-themes

Concern that the proposal disincentivises waste reduction: Feedback highlighted concerns that the new system might inadvertently promote waste generation. Many respondents advocated for a system that mirrors individual waste production patterns, offering flexibility. Fears about costs, increased propensity for flytipping, and higher landfill use were also raised.

“As I would only use a maximum of 4 rubbish bags a year I strongly object to paying a mandatory fee for rubbish. I recycle what is able to be recycled and compost what I can I don't have the need for a rubbish bin... If I am forced to pay a mandatory fee I won't be inclined to recycle or compost and will just make sure that I get value for money and make sure it is full. The incentive for people to care about recycling, composting and the amount of rubbish won't be there...”

Concern that proposal penalises waste reducers: A significant portion of the feedback centred around apprehensions that diligent waste reducers could be at a disadvantage. These individuals, who conscientiously manage their waste and actively engage in recycling, feel the proposal could increase their costs unfairly. The prevailing suggestion is a shift towards a "user pays" or pay-per-use model, aligning costs more closely with individual waste production.

“...This is a massive dis-incentive to consume less waste. It clearly penalises those of us who produce very little waste, who re-cycle assiduously, and who take the problem of rubbish seriously...”

Concern that new system won't stop illegal dumping: Further concerns were raised about the potential of the proposed system to exacerbate illegal dumping. The community perceives this change as a move away from the established values of waste reduction and recycling. Respondents underscored the need for transparent cost structures and raised questions about the integrity of the proposal in curbing unauthorised waste disposal.

“...Bins won't stop flytipping. Flytippers drive past dump to beach and a fair amount of what is dumped is recyclable could have been left at dump at no cost. Cost might be an issue for some fly tippers, but for most people who fly tip they will continue to do so. People need to be educated and encouraged to lessen the amount of rubbish they produce...”

SUPPORT & POSITIVE FEEDBACK



The variety of responses uncovers a range of sentiments, both endorsing and expressing concerns about the proposed changes to the waste disposal system. While the consensus leans towards the benefits and efficiencies that bins can bring over bags, there are also suggestions and nuances that authorities might consider to make the transition smoother.

Sub theme	Frequency	%
Bins easier to manage than bags	35	10%
General support	18	5%
Will reduce plastic bags	14	4%
Will reduce illegal dumping	13	4%
Support conditional on costs not increasing	9	3%
Cost is reasonable	8	2%
Bins are animal-proof	7	2%

Table 6: Support & Positive feedback – sub-themes

Bins easier to manage than bags: Respondents largely support switching bags to bins, highlighting their easier manageability. They cite bins as more user-friendly, notably in their ability to deter animals and minimise risks linked with sharp objects. Alongside this positivity, ideas like a barcode system to monitor bin usage emerge, suggesting that while bins are favoured, there's room for refining their integration into the waste management system.

“Having a 120L wheelie bin for waste will work much better for us than the current rubbish bags - - bins are much easier for us to use / move - wekas can't get rubbish out of a wheelie bin – ‘sharp rubbish’ can't penetrate a wheelie bin...”

General support: A noticeable segment of the community offers general endorsement of the proposal, recognising its potential to refine waste management practices and contribute to a cleaner environment.

“I'm all for it. Encourage people to dispose of household waste responsibly. Bags are messy, not convenient I prefer an annual fee”

Will reduce plastic bags: The debate around the potential reduction of plastic bags is mixed. Some applaud the transition as a move towards efficiency and reduced illegal dumping, while others put forth alternative measures, like promoting biodegradable bags or introducing community initiatives such as opshops.

“Support the increased efficiencies the proposal represents, including the reduction in plastic bag usage.”

Will reduce illegal dumping: Feedback suggests that introducing user-friendly and animal-resistant wheelie bins might discourage illegal dumping. Embedding the cost in rates is a step that could further minimise fly-tipping and promote a cleaner community.

“With the mandatory rubbish collection - a positive outcome would be the lack of dumping of rubbish in public bins and illegal dumping. There should be no need to do so. It also eliminates the need for plastic bags.”

Support conditional on costs not increasing: While bins are favoured over bags, there's a shared concern about keeping the switch affordable. Respondents suggest the council might look into alternative financial strategies to prevent potential rate increases, emphasising the importance of balancing efficiency with affordability.

“I'm in favour of the proposals in terms of its application but not of the price. If the recycling costs \$178 per annum there is no way general rubbish should be at the same cost. Recycling requires far more handling by not only the collectors themselves but the onflow. General waste using bins will be automated...”

Cost is reasonable: Some respondents appreciate the proposed rate structure, finding it fair. They highlight wheelie bins' convenience and potential efficiencies as an asset, suggesting that integrating costs into standard rates could promote wider acceptance and a cleaner environment.

“The proposed changes will be cleaner and more user friendly. The increase in rates is less than one rubbish bag a week and I believe the majority of households would use more than one rubbish bag a week, so even though the changes come with a rates increase most households would benefit financially with the changes.”

Bins are animal-proof: The animal-resistant nature of wheelie bins receives praise. Ease of use and resistance to pests, particularly weka, are key advantages. Even so, there's a hint of concern around environmental considerations, such as plastic usage and its broader implications for sustainability.

“I was about to write and suggest this very thing when you brought the proposal out, so I'm very much in favour. Am tired of cats and dogs ripping the bags open and them not being collected, then having to pick it all up in another bag to start over again the next week.”

BINS



Some respondents emphasised the need for choice in bin sizes, with many advocating for larger options like 240L, catering to varied household needs. They argue that while the 120L bin may suit some, others with larger families or waste habits might find it restrictive. On the contrary, a group expresses reservations about the shift from bags to bins, pinpointing the potential logistical challenges of handling bins. These concerns are especially pronounced for those with mobility limitations, suggesting the changes might inadvertently disadvantage specific community segments.

Sub theme	Frequency	%
Provide choice of bin sizes e.g. 240L	15	4%
Bins harder to manage than bags	9	3%
Concerns about odour and pest attraction	5	1%

Table 7: Bins – sub-themes

Provide choice of bin sizes e.g. 240L: Many community members advocate for more flexibility in bin sizes, recognising different household needs. While the 120L option might suffice for some, larger families or those with specific waste management habits prefer larger 240L bins. The potential strain of a one-size-fits-all approach, particularly concerning cost implications for frequent users, is a recurrent theme. However, the underlying sentiment is a strong desire for customisable options, whether in the form of different bin sizes or alternative solutions to cater to varied waste outputs.

“I do believe if this is to become mandatory for fortnightly collection, households should have the opportunity to choose between a 120l or a 240l bin. As our house hold fills a 240l bin a fortnight so how are we to dispose of the rest of our rubbish that doesn't fit into these smaller bins.”

Bins harder to manage than bags: Transitioning from bags to bins isn't welcomed universally. For a subset of respondents, the logistical challenges tied to bin usage are of concern. This encompasses the difficulties related to transporting and manoeuvring bins, especially for those who might have physical disabilities or limited mobility.

“...The large wheelie bins are also awkward for many people, especially the elderly, or for those who have long driveways. In our case this change will necessitate hitching up the trailer to cart both the recycling and rubbish bins to the start of our driveway. Currently, we can simply put the recycling bin in the car and drop it on the way to work...”

OTHER



The 'Other' section groups together themes and comments mentioned less often.

Theme	Sub theme	Frequency	%
WASTE MANAGEMENT SOLUTIONS			
	Need for further recycling/waste solutions	18	5%
	Need for local landfill	8	2%
CONSULTATION & FEEDBACK			
	Concern regarding consultation	9	3%
EDUCATION & AWARENESS			
	Public education on waste reduction	6	2%

Table 8: Other - themes and sub-themes

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Q5. Do you have any comments about the proposal? Please feel free to identify which elements of the proposed changes you wish to comment on.

Answered 144
 Skipped 14

Do you have any comments about the proposal? Please feel free to identify which elements of the proposed changes you wish to comment on.

Respondent ID	What do you think about the proposed changes to household waste collection services in zone one?	Response Date	Responses
118412158219	Oppose	Sep 07 2023 03:56 PM	I believe having a yearly charge to dispose of rubbish does not encourage waste minimization. While I support the change from rubbish bags to bins, I don't see why this still can't be user pays per bin empty.
118412128244	Strongly Oppose	Sep 07 2023 02:46 PM	Under Waste Disposal on the Buller District Council's website there is a click-on section called 'The 3 R's - reduce, reuse, recycle' and my wife Pam and I have meticulously cleaned all of our rubbish and followed this ethos every day for the past 30+ years since we returned to Westport. I have a record of our rubbish disposal from our roadside pickup and in the current year-to-date this amounts to seven (7) rubbish bags, three (3) recycled bottle containers and three (3) yellow-lidded recycled rubbish bins. Our per annum cost of rubbish disposal then is \$63.70 for bags plus the fixed rate of \$178 on our rates equaling \$241.70 per annum. Council's proposed new system will cost us \$375-\$450, as stated on Council's website. We are NOT in favour of the proposed changes.
118412045998	Strongly Oppose	Sep 07 2023 11:53 AM	This is a massive dis-incentive to consume less waist. It clearly penalises those of us who produce very little waist, who re-cycle assiduously, and who take the problem of rubbish seriously. The Council ought to use its influence and resources to better educate the community, work with business and industry to address this important problem instead of tacking on greater burden to the community through devises that simply increase rates for all.
118412031332	Strongly Oppose	Sep 07 2023 11:25 AM	From following the media information I am very concerned as to the misinformation and factually incorrect statements that the Buller District Council and Smart Environmental staff have been making in regard to this proposal to change to refuse bins. Firstly the increased rubbish bag charges have come about from very poor management by Council staff and are now at a ridiculous rate that has no relation to real costs. Secondly forcing all ratepayers to move to bins is not a one size fits all solution. Thirdly I felt the move by previous council to give the initial contract to Smart environmental flawed and a serious conflict of interest by senior management at the time. From talking to many Reefton residents it would appear the vast majority collect and dump their refuse themselves at the transfer station, very few household buy rubbish bags for the current weekly collection service (I would be very interested to know how many bags are purchased each week in Reefton!) I think the best way forward is to change our rubbish contract to join in with Greymouth and to contract out the Reefton rubbish bag collection to a Reefton based person/business which I am very sure would be considerably cheaper and more efficient than the current service with Smart Environmental.

ATTACHMENT 2

Respondent ID	What do you think about the proposed changes to household waste collection services in zone one?	Response Date	Responses
118412017593	Oppose	Sep 07 2023 11:00 AM	<p>BDC RUBBISH</p> <p>I wish to oppose the proposal as it has been presented to the community on the grounds of costs. No-one denies that contracts come up for renewal and new options investigated but to use the ratepayer as the everlasting cash cow I do object to. Since 2004 property rates have quadrupled, keeping in line with CEO and senior management incomes but not the general public and the property valuation increases also work to the councils advantage. In general, valuation increases only benefit investment properties.</p> <p>I was recently advised that the BDC association with LGFA is not so obvious is because the BDC has a healthy bank balance and this too brings into question why are the rate payers being hit so hard.</p> <p>I am not against rubbish bins as such but the council is supposed to provide a service to its electorate / ratepayer and not be a subservient to the financiers who have backed the increasing debts. And that service should not be a commitment if not required. There are organisations and households that do not use the service as a regular routine and cannot afford an extra cost increase. This cost increase is great for the contractor but not so great for the user. Has there been a cost analysis done by the council to running the service by itself or is that just too hard and just pay the contractor because it is not my money.</p> <p>The costs of the various projects over the years undertaken by the council does not bestow confidence in the councils ability to oversee costs effectively and efficiently. The excuse that central government directs what we do does not always wash. If the council was made up of principled representatives it would have stood up to central government at the risk of losing their positions.</p> <p>Corporate law requires that that corporate activities within council deliver a return to the owner which competes with delivering a service which is what is in your mission statement. Delivering a service should not be profit based.</p> <p>There are projects around Reefton where a little expense from council would have expertise from the retired population doing work at half the cost of contractors but this goes against the commercial model and I have no answer. As an example – the pensioner cottages should not be sitting idle for lack of attention.</p> <p>Again it is so easy to keep boosting property prices to give an excuse to raise rates and obtain easy money from the ratepayer but the rates should relate directly to the core services provided. West Coast councils should be putting pressure on central government to pay its fair share in rates on the land it controls and also does Maori land pay rates.</p> <p>As a conclusion I agree that rubbish bins are a great idea but the cost should be part of general rates as it is a core service and not an add on as is the case with rubbish bags.</p> <p>Regards</p>
118411899370	Oppose	Sep 07 2023 08:08 AM	<p>Wheelie bins are difficult for those with long, steep driveways. Personally, I use around one Council bag every two months, so the proposal will be much more expensive for some. If soft plastic recycling was available in Westport I'd hardly have any rubbish to put out for pick up.</p>
118411383280	Oppose	Sep 06 2023 10:19 PM	<p>i really like the idea of the rubbish bins rather than the plastic bags but i do not like choice being taken away and the fact that we will be charged for a service we may not use - how does this fit with encouraging recycling and what about cleaning of the bins if stuff is just chucked in?</p>
118411365907	Strongly Oppose	Sep 06 2023 09:50 PM	<p>Our property has two dwellings on it and incurs two waste collections charges. One of these dwellings has never used the waste/recycling collection service and the other has used the recycled bottle collection service only a handful of times. I find it completely unacceptable to be made to pay for yet another mandatory service which will not be used. Why penalise those of us who gladly bury their food scraps in the garden?</p>
118411325662	Strongly Oppose	Sep 06 2023 08:33 PM	<p>Rubbish pickup needs to be optimal for people or setup so user pays, this proposal takes away people's choice and forces ratepayers to pay for something they may not need or use, and I am against that, I am also against any unnecessary increase to our rates.</p>
118411250773	Strongly Favour	Sep 06 2023 05:57 PM	<p>The proposed changes will be cleaner and more user friendly. The increase in rates is less than one rubbish bag a week and I believe the majority of households would use more than one rubbish bag a week, so even though the changes come with a rates increase most households would benefit financially with the changes.</p>
118411201897	Strongly Oppose	Sep 06 2023 03:49 PM	<p>Massively unfair proposal.</p> <p>Discriminates against those who make a conscious effort to reduce waste.</p> <p>Makes those that have a small waste footprint, have to pay for those who do not care.</p> <p>Waste volume will increase at a volume that has not been assessed. As more people will not care about reducing waste and will fill the bins.</p>
118411189815	Strongly Oppose	Sep 06 2023 03:21 PM	<p>Leave it how it is. I would purchase only 5 council rubbish bags per year, as I burn all relevant rubbish. Would take me all year to fill one of your proposed wheelie bins or I suspect like others I will put all household rubbish, including recycling in the one bin.</p>

ATTACHMENT 2

Respondent ID	What do you think about the proposed changes to household waste collection services in zone one?	Response Date	Responses
118411044152	Strongly Favour	Sep 06 2023 10:26 AM	<p>Having a 120L wheelie bin for waste will work much better for us than the current rubbish bags -</p> <ul style="list-style-type: none"> - bins are much easier for us to use / move - wekas can't get rubbish out of a wheelie bin - "sharp rubbish" can't penetrate a wheelie bin - the new cost for us would be almost the same as the current cost - I hope the proposed "fixed cost" system will reduce the amount of household refuse clogging public rubbish bins & "fly tipping". <p>Thankyou for clearly explaining all the necessary information on your website & providing the opportunity to comment on this proposal.</p> <p>I look forward to the proposed change to wheelie bins being implimented as soon as possible :)</p>
118410317673	Favour	Sep 05 2023 07:24 PM	This would be much easier for us and save our family money. It may mot be so favourable for one to two person households
118410263273	Strongly Oppose	Sep 05 2023 05:11 PM	<p>Firstly the cost of the present rubbish bags is an absolute disgrace and therefore changing to bins would be an improvement if it was done by a user pays system and not attached to the rates. It is exceedingly unfair to penalise those who consider the environment by minimising waste and by recycling.</p> <p>If people are forced to pay for something they do not use then it is more likely to lead to less recycling and less effort in reducing waste as they will simply throw everything into the rubbish bin.</p> <p>By adding this to the rates it will just hurt the people who are trying to do the right thing for the environment.</p>
118410262844	Favour	Sep 05 2023 05:09 PM	I do believe if this is to become mandatory for fortnightly collection, households should have the opportunity to choose between a 120l or a 240l bin. As our house hold fills a 240l bin a fortnight so how are we to dispose of the rest of our rubbish that doesn't fit into these smaller bins.
118410262480	Strongly Oppose	Sep 05 2023 05:08 PM	<p>I support the proposed change from bags to wheelie- bins. However the proposed blanket charge included in the rates is very unfair to those of us who make every effort to make as little rubbish as possible. The statement that having a fortnightly wheelie-bin collection may encourage more recycling is wishful thinking. The attitude will be that "If I have to pay, I may as well use it." and there will be very little incentive to sort recycling from waste. Believe me I've seen it with other councils.</p> <p>I propose that the current system be retained, where the current contractor charges a fee - ~\$22-\$23 for a 120 litre bin - only when it is collected. This is essentially a user pays system and will encourage composting, recycling and overall waste reduction.</p> <p>Thank you for your consideration.</p>
118410261481	Strongly Favour	Sep 05 2023 05:06 PM	I regularly see people living in zone one putting their household rubbish in the bins on Palmertson Street. The new bin would stop that along with all of the household rubbish being dumped at the beaches etc.
118410255476	Strongly Oppose	Sep 05 2023 04:49 PM	our rates are far too expensive already.
118410221267	Favour	Sep 05 2023 03:16 PM	Support the increased efficiencies the proposal represents, including the reduction in plastic bag usage.
118410181955	Oppose	Sep 05 2023 01:33 PM	<p>Cost Implications</p> <p>2.2 Implication for households</p> <p>I think that the cost implication is of concern.</p> <p>For those households that do not produce a lot of rubbish, the proposed changes will mean that they will be paying more for waste disposal than under a user-pays system. This does not just affect pensioners or people living on their own.</p> <p>It also impacts on families that have systems in place to reduce the amount of rubbish they produce.</p> <p>1.3 Health & Safety</p> <p>I support the change from bags to bins, but somehow there needs to be a differentiated cost for those households that are making positive contributions to minimizing rubbish by composting, recycling and reducing the amount of waste.</p> <p>Overall Cost Determination</p> <p>It is difficult to make a decision until actual costs are confirmed.</p> <p>Perhaps the actual costs should have been decided before asking for submissions.</p>
118410021104	Strongly Favour	Sep 05 2023 06:49 AM	I'm all for it. Encourage people to dispose of household waste responsibly. Bags are messy, not convenient I prefer an annual fee

Respondent ID	What do you think about the proposed changes to household waste collection services in zone one?	Response Date	Responses	ATTACHMENT 2
118409686371	Strongly Oppose	Sep 04 2023 08:57 PM	Speaking for myself in a 2 person household, we are lucky to use a council rubbish bag every 6 weeks. I strongly oppose having to pay to use a bin and be charged for it. This seems unfair on the individual usage, for the cost of the bin.. when we hardly put bags out. How are the elderly going to afford this.? Needs rethinking, this is not a great solution in a low socially economic area. Be interested to find out out rates to ch-ch as they have bins for green waste as well.. we get charged the earth over here, people fly dump everywhere. Back to the drawing board please...	
118409644956	Strongly Favour	Sep 04 2023 07:35 PM	I think the proposed changes will make it easier for everyone to dispose of their rubbish safely	
118409628007	Strongly Oppose	Sep 04 2023 07:00 PM	As I would only use a maximum of 4 rubbish bags a year I strongly object to paying a mandatory fee for rubbish. I recycle what is able to be recycled and compost what I can I don't have the need for a rubbish bin... If I am forced to pay a mandatory fee I won't be inclined to recycle or compost and will just make sure that I get value for money and make sure it is full. The incentive for people to care about recycling , composting and the amount of rubbish won't be there... The system at the moment is user pays and should stay that way	
118409607116	Strongly Oppose	Sep 04 2023 06:12 PM	As a single person living alone, I put a rubbish bag out for collection once every 3 or 4 weeks. The cost of the wheelie bin has no similar flexibility and will therefore be dearer. I am also unhappy about the fact that the wheelie bin costs are not locked in and are therefore amenable to all sorts of unexpected changes potentially not in favour of the user. There is too much hidden in the undisclosed figure which requires user trust. In my view it is evidence of lack of transparency, detailed planning, or both, to fail to provide the consumer with an accurate costing for a given period at least.	
118409602094	Strongly Oppose	Sep 04 2023 06:00 PM	As a land of other properties I think it is unfair I have to pay for tenants rubbish as we already pay for the recycling all this does is pushes the rent price up on struggling families .	
118409600525	Strongly Oppose	Sep 04 2023 05:56 PM	I think bins are a great idea but as a multi property owner I think it's unfair for the house owners to absorb all the costs it should be up to individual people to pay for a bin	
118409577027	Oppose	Sep 04 2023 04:53 PM	Moving from bags to a wheelie bin is a move in the right direction, however, moving from a user pays (by volume of bags each household needs) to a fixed/flat charge per household for waste is not conducive to a large portion of our community. If the service considered lowering the mandatory (rated) threshold to say a compulsory monthly pickup, and users then pay for every collection over this, it would meet all users needs and address the main concerns of residents.	
118409554439	Oppose	Sep 04 2023 03:49 PM	Has a family of 3 we recycle a majority of our rubbish. We have our black non council bags. We have 3bins which we store these in and empty once a month. A total cost of approx \$18 including dump fees and the bags (our fee is the minimum payment though our rubbish weight is way less. Which we don't mind.) Unless you provide a cheaper option with rubbish, keep what we have. The cost of the bags are ridiculous.	
118409513313	Strongly Oppose	Sep 04 2023 01:46 PM	*This proposal encourages people to not think about the quantities of rubbish they are generating as the big bin emptied regularly needs filling to make people feel they are getting their money's worth. * BDC says reduce, reuse, recycle...this message is not being upheld by then creating a system that enables people to throw away larger amounts regularly * BDC supports enviroschools... Kids learning about recycling, composting, growing food, taking care not to bring excess rubbish to school in their lunch boxes...the new proposed system goes against this reduction concept entirely and distances people further from thinking about how to treat the rubbish they generate. *People who currently are very careful about how much rubbish they generate will be disadvantaged. *Can larger family groups apply to have extra bags at a discounted rate...Cheaper than BDC dealing with Fly tipping? * Create initiatives such as compost bins or worm farms for those that want them...or a community compost option for biodegradable material. *Support ideas to keep waste at a minimum as once the proposed mechanism for accepting an increased level of waste is in place.....that is our new normal *Less waste being generated = a better environmental vision	
118409505770	Strongly Oppose	Sep 04 2023 01:22 PM	I do not wish to have a rubbish bin as I don't collect rubbish at all. I don't use council rubbish bags or have bins picked up. I do use the recycling and the glass bins which I'm happy with. I believe user pays and believe that it's unacceptable to expect anyone to pay for something they do not use. I have no need at all for a rubbish bin therefore oppose being forced to pay for one.	
118409499529	Oppose	Sep 04 2023 01:03 PM	Ok with the bins being issued. But should be user pays not mandatory. We should be encouraged to create less waste. The fortnightly empty will encourage more waste.	
118409498174	Oppose	Sep 04 2023 12:59 PM	We only use a plastic bag every 6 weeks or so. Even though I prefer the use of the bins, I don't want to pay the equivalent to a bag a week. I also oppose the added costs to our rates as they are expensive enough.	
118409477275	Strongly Favour	Sep 04 2023 11:59 AM	I think this is a great initiative and cannot wait until it is implemented	

Respondent ID	What do you think about the proposed changes to household waste collection services in zone one?	Response Date	Responses
118409472592	Strongly Oppose	Sep 04 2023 11:41 AM	Single person households do not put out rubbish every week. Unfair to charge the same for a larger household. Prefer user pays option for those of us who use your services once every 2 or 3 months. Unfair to make it compulsory every week. There will be nothing in my bin as it takes me about 6 weeks to fill inside rubbish bins. Many people are in this situation as there's a high proportion of single person households in this area.
118409468325	Strongly Favour	Sep 04 2023 11:23 AM	In my opinion the use of Refuse Bins in the district is a no brainer - It gets us in line with the rest of the country, it's a much cleaner way to do things (rats, mice etc) it looks much tidier and ultimately in the long run is a more economically favourable for the companies looking at the potential to be the district's supplier. We are in a really different position to some of the other regions in the Country and in all honesty the bag situation is not one that tends to be utilised worldwide either. We need to get in line with the rest of the country.
118409453111	Oppose	Sep 04 2023 10:24 AM	Only use One bag a Month why would I want to pay for collection service I wouldn't use?. Yes go to bins but supply tags to attach to bin for collection first 12 charged in rates if you require more then purchase more tags
118409441323	Strongly Oppose	Sep 04 2023 09:38 AM	We should be encouraging residents to reduce their waste. I spend less than \$200 a year on refuse I don't want to cover the cost of those who use more than I do
118409431838	Strongly Oppose	Sep 04 2023 09:01 AM	I Believe Westport Rate payers pay some of the highest Rates in New Zealand and we get bugged all in return (except of course free flooding). Other towns and cities include rubbish collection within the Rates regime. People here are not all affluent and many are actually rather poor financially. Many are retirees (such as myself) living solely off the aged pension. We cannot afford a further \$450 dollars. We currently pay (after recent increases)\$45.80 for a rubbish Bin pickup from Smart Environmental. It is usually more than a month for each pickup and often more than 2 months. There are many people in Westport that can't afford that, let alone your "mandatory" proposal. You say your proposal will reduce dumping of rubbish on roadsides. I submit your proposal will actually increase the incidence of roadside dumping and I wouldn't be at all surprised to see rubbish dumped at council chambers doors. Previous and current councils have failed repeatedly to maintain infrastructure in and around Westport for many years. Now Rates are being increased so you - the council, can carry out the work that should have been done before - and that includes a comprehensive rubbish collection service. Why aren't the Council providing the option of a 1 off purchase of a general waste bin for everyone and free pickup - oh I know - you won't be able to rip off the Rate payers with a scheme like that. Instead of penalising Rate payers, why don't you look to yourselves and cut down on financial waste. Westport was granted \$22 million by government for flood remediation and you lot have spent over 6 Million dollars on consultants with not a bloody thing to show for it. Use OUR MONEY more wisely and you wouldn't have to hit up Rate payers all the time.
118409430135	Oppose	Sep 04 2023 08:54 AM	We agree with the proposed change to become a joint waste management council to improve efficiency and reduce costs. We oppose as we are a small household producing minimal waste. We make an effort to recycle and compost wherever possible and our residual refuse is small. One rubbish bag lasts us 2-3 months, so the yearly cost for bags is merely 4-6 x\$9.10. The move to a large rubbish bin is far in excess of what we would ever require, likely to be an inconvenient size and at a larger expense to us. Another negative of a larger capacity bin is people are not being encouraged to recycle or reduce waste. As a positive, we recognise by including the price in the rates, it blinds people to the cost of using the council system. This combined with a larger bin should discourage people from flytipping.
118409230449	Strongly Oppose	Sep 03 2023 10:18 PM	The proposal has been very poorly thought out and presented as a "fait accompli". Until tenders are received the real costs are just supposition. Some ratepayers will be adversely affected and have to pay for a service they will use little if at all. Tenderers may present a different way of doing things. BDC own a Landfill site bought with the future in view and it has not been planned, costed, presented and consulted on with the ratepayers. Where is the policing of the scheme especially the Fly Tipping issue?
118409180260	Strongly Oppose	Sep 03 2023 07:02 PM	Should have a choice, bag or bin..if forced to have bins they should not be charged out more than we are being charged already on our rates. Rubbish bag last our household a month, why should we pay more for bins..Our rates are killing us pensioners as it is..Own right criminal 🤔
118409151776	Strongly Oppose	Sep 03 2023 04:41 PM	Cost being deferred to the rates payer. Already a huge weekly cost. I am conscious of kaitiakianga of our whenua and therefore have reduced my rubbish to one bag every 4-6 weeks. I will not be saving by having the cost of a fortnightly service added to my rates. Please consider us and the implications this has on our finances. Encourage reduce reuse and recycle.

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Respondent ID	What do you think about the proposed changes to household waste collection services in zone one?	Response Date	Responses
118409095193	Strongly Oppose	Sep 03 2023 12:32 PM	<p>I oppose a mandatory fee for the fortnightly household rubbish collection that would replace the current user pay service.</p> <p>An RFID tagged wheelie bin system that records when the kerbside collection service is utilised would be preferable to the mandatory annual fee. By retaining a user pay/refund system those households who already have reduced waste, would not be penalized financially as they would if the proposed mandatory fee is imposed. User pay would also continue to provide further incentive for others to reduce household waste.</p>
118408759757	Strongly Oppose	Sep 02 2023 08:32 PM	<p>I have no issue with changing from bags to bins, but I strongly disagree with adding the charge to the rates. As a Homeowner/rate payer, I believe rubbish should be user pays as it is in other districts within NZ. Other areas have to buy a tag from e.g supermarket, and place it on their bin. I do not believe that I should have to pay for others rubbish removal (eg renters). My household of two try very hard to recycle, reuse, compost etc. and we put our bins out approx. every two months. At the proposed cost (possibly \$450.00) that equates to a cost of \$75.00 every time I put my bins out. Are you for real!!!! We are being over charged in rates as it is so why are you trying to punish homeowners. My son in chch owns a higher valued property, receives more services and yet his rates are less than mine. Your proposed idea will not stop the "fly dumpers" that you are trying to focus on as a lot of the time these dumpers are dumping larger household items because the council has made dump fees too expensive. With the high increase of living cost, higher mortgage rates, insurances etc, you are going to bankrupt families. Landlords are going to have to increase rents to cover the increase so that makes thing more difficult renting families.</p>
118408592363	Strongly Oppose	Sep 02 2023 11:23 AM	<p>Due to the outrageous cost of disposing of rubbish my household has been very diligent in trying to reduce the amount of waste we need to get rid of.</p> <p>We compost what we can, use our paper rubbish to light our fire/bbq, and recycle everything we can.</p> <p>We had some control over how much we spend on disposing of our waste. We now use one rubbish bag per month costing \$109.20 per year.</p> <p>It pisses me off that we may have to pay more than three times what we pay now. This would need to come from our food budget due to the cost of living being so high.</p> <p>If you proceed with the this you will take away what little control the community has and raise the basic cost of living to a point that is completely unsustainable.</p> <p>I have concerns about the vulnerable people in our community and I would have thought that would be a concern to the council also!</p>
118407845205	Strongly Oppose	Sep 01 2023 03:50 PM	<p>It seems grossly unfair for a household such as ours (two adults) to pay the same rate as potentially a household of 6 or even 10 people. We currently use about 8-10 rubbish bags a year - fairly minimal thanks to responding to your encouragement to recycle!!! This cost to us is roughly \$90 per annum. The new added rate you propose would add roughly \$125 - \$200 per annum over and above our current cost. We strongly propose that there is a choice - either ONLY being charged to each pickup of bins (for us probably once every 6-8 weeks) OR being able to continue using rubbish bags and not be charged for the new service. Also, we feel if householders expect a bin to be collected fortnightly, we are sure it will be full, that there is much less incentive to recycle, so this will plummet and we will end up sending much more to landfill. This will be a terrible result, bad for the planet and should be against council's policy. Please allow us to retain some choice. We do not have to follow what larger cities do. thankyou.</p>
118406905456	Strongly Oppose	Aug 31 2023 07:05 PM	<p>As I live on my own and have very little waste. I am happy to pay as I go with black rubbish bags as I put out a bag every 2 months so don't want to pay for bin which will cost me more for a year</p>
118406732949	Strongly Oppose	Aug 31 2023 12:37 PM	<p>I oppose the idea of a mandatory rubbish collection. Firstly people need to know clear costing information. There are people who simply don't need a rubbish collection or don't generate enough rubbish to justify the estimated costs.</p> <p>People should be encouraged to reduce their household rubbish rather than some people having to pay the costs for others.</p> <p>The cost being added to rates also means that Council can increase these charges as they want.</p> <p>A fairer system would be 'user pays'. This would ensure the people still have a choice.</p>

Respondent ID	What do you think about the proposed changes to household waste collection services in zone one?	Response Date	Responses
118406706079	Strongly Oppose	Aug 31 2023 11:52 AM	<p>We are against the Buller District Council's proposal to replace the rubbish bags with bins and make these bins mandatory to all rate payers on the collection system. This proposal if adopted will put the rates up even more and non-users will be subsidising higher users. We should not have to pay for mandatory collections that we don't use. This is just another attempt by the BDC to increase costs to rate payers.</p> <p>There are many retired couples and single people living alone who do not produce as near as much rubbish as a family would do and under this proposal by the Council, people are going to be penalised by being forced to pay more in rates. There are families struggling to make ends meet and cannot afford, along with the retired people, to be paying extra in rates. This is totally unfair and the Councillors' need to face reality what is happening in the community.</p> <p>The council made a statement that this proposed system will reduce fly dumping, they are dreaming if they believe this. Fly dumping increased tenfold after the council contracted out the rubbish collection and fees went up as people cannot afford these charges.</p> <p>If this proposal gets the go ahead and along with the existing rubbish collection should be user pays and bins supplied to rate payers who want to use the rubbish collection. We have never used the rubbish collection since it was extended to our area, without any consultation, but are forced to pay the fee in our rates. We were told at the time that if we live more than 100metres from the road collection point we did not have to pay the fee and not have the service, we at the time put this to BDC but it just fell on deaf ears.</p>
118406590975	Favour	Aug 31 2023 09:37 AM	<p>If it is fairly implemented as a "user pays" system it will save me money. I should only pay for what is picked up. Universal charge is unacceptable as there are many of us who would never fill a 240 litre bin in a fortnight. Conversely there are households that would need two 240 litre bins per fortnight. Each property should have the option of bin size and bins should be tagged and households billed according to use.</p>
118405889692	Strongly Oppose	Aug 30 2023 05:44 PM	<p>This proposal is Really NOT a good idea. Bins are ok. Firstly we live in a rental house and pay for our bin to be emptied once or occasionally twice a month. As for recycle we put bin out about every 4-6 weeks or take to the tip.. So this would mean our landlord would be charged in their rates and our rent would increase. Which is wrong when we are happy to pay ourselves. Also single person homes hardly use the system. How will this work for housing NZ houses. Stupid idea money grabbing. Bins can be identified so why not charge bin holders when they put them out. Users pay as needed Not as instructed to by a bunch of councillors making decisions for the people who they are supposed to represent.</p> <p>Thank You</p>
118405823241	Strongly Oppose	Aug 30 2023 02:58 PM	<p>Concerns are that the proposal will be costly and does not promote recycling. In my view it will promote additional volumes of refuse at the expense of recycling. This is the opposite of the current system.</p> <p>The current contract has been operating for almost 10 years the contract is fit for purpose and other than maybe minor adjustments can be used for another 10 years.</p>
118405788866	Strongly Oppose	Aug 30 2023 01:40 PM	<p>As a household of two, we only use a council collection rubbish bag once every three weeks. We are conscious of our waste, and recycle & compost as much as we can. I really think giving this is a step backwards, giving people large wheelie bins. We should be thinking of a cleaner and greener future for our town.</p>
118405029702	Strongly Favour	Aug 29 2023 08:16 PM	<p>I was about to write and suggest this very thing when you brought the proposal out, so I'm very much in favour. Am tired of cats and dogs ripping the bags open and them not being collected, then having to pick it all up in another bag to start over again the next week.</p>
118404949365	Strongly Favour	Aug 29 2023 05:03 PM	<p>I think this will be a brilliant change for Zone one and have high hopes it comes out country in the future. Not only does this create potential for more jobs in Westport it will relieve a lot of pressure on families and households. It will better support the communities and reduce the chances of dumping on our coastal roads and waterways. Nice to see the council is thinking the right way about our serious waste issue and getting ready to roll out better solutions to a struggling community.</p>
118404939233	Oppose	Aug 29 2023 04:36 PM	<p>I don't think bins should be compulsory but people could be able to opt in or opt out if they wish. For payment I would suggest a pay as you go option - purchase some sort of barcode ticket from council which would be placed on the bin and scanned as used</p>
118404889567	Strongly Oppose	Aug 29 2023 02:39 PM	<p>I am a retired person living alone, I do not need a rubbish bin because I do not generate enough rubbish to warrant the cost. It takes me a month to fill a plastic bag which I then take to the dump myself. The proposed collection would only add some unnecessary cost to my already hard-pressed budget. I have already been hit with a 12% rate rise. Please allow those of us in my position to at least have the option of taking our rubbish to the dump in plastic bags. Whatever happened to user pays.</p>
118404881694	Strongly Favour	Aug 29 2023 02:20 PM	<p>I think bins would be much better as dogs and animals can not shred them and the bins are always there - you can't forget to get them. However unless you live alone one empty fortnight would not be sufficient.</p>

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118404860574	Strongly Oppose	Aug 29 2023 01:34 PM	new system will encourage more rubbish in to a bin every fortnight we use one bag per month..but will use for more now. smell and flies will be a problem...we really should be advised of an exact costing ...
118404143054	Strongly Oppose	Aug 28 2023 09:43 PM	We presently put out one rubbish bag every 3-4 weeks. I do not want to be charged for a wheelie bin every week and would rather either pay by coupon or some other method when I put it out or not have the bag collected at all and I will take it to the transfer station.
118404014387	Strongly Oppose	Aug 28 2023 04:10 PM	Not a good idea as everyone has different waste amounts per household some of us have hardly any waste so wont need a bin for this service so we should have a choice of if we need one or not & if we don't want it then we shouldn't be charged for a service we don't use. Fairdown Straight is no safe place for wheely bins they get blown over and the waste ends up in roadside drains. We prefer to take our waste to the dump ourselves as we have no way of getting a bin to the end of our long driveway. Plus if we were to have a bin we wouldn't know if it was blown over as we cant see it from our property. No bins for us thanks.
118404010409	Strongly Oppose	Aug 28 2023 04:00 PM	The proposal is way too expensive for ratepayers. We get very little now for the high rates we pay in Buller.
118403941615	Favour	Aug 28 2023 12:45 PM	I am concerned of the combined cost when the WC Regional council fees are added.
118402176360	Oppose	Aug 25 2023 10:45 AM	As a single householder the cost of having a bin will far outway the cost of \$9.20 bags as and when required. I am not clear whether one can add garden waste in a bin or not? Definitely more control needs to be monitored to stop household waste being buried in back yards or left unattended do. This is causing fly epidemics.
118401477272	Strongly Favour	Aug 24 2023 07:11 PM	Reasonable and preferable
118401408942	Favour	Aug 24 2023 04:32 PM	We do not currently have a service to pick up rubbish or the recycling bin from our address in Blacks Point. We hope that this can be addressed when the new system is put in place
118401369727	Strongly Oppose	Aug 24 2023 03:06 PM	Hi, This is a supplementary to my submission in response to statements made at the Westport community consultation. It was said/implied that managing user pays / variable systems could be more difficult for the provider & their drivers. I have experienced 2 different systems in other areas of NZ, so that surprised me. I called Waste Management in Wellington & it was a real surprise to them too (they encourage you to get in touch). Their feedback was that of all the systems they had used in the last decades, PayAsUGo was the easiest to administer. For their drivers & optimising logistics it is also considered the best as the driver gets a final list of pick ups fully 24 hrs before so they can plan the days driving & routes very easily. In some areas drivers use tablets to see the pick ups & in others they use paper print outs - both work well. Another reason mandatory one-size-fits-all is inappropriate in Buller is because of the demographic. Stats NZ shows Buller with a significantly higher aged population than the national average plus more single or small households too. The proposal therefore overestimates the rubbish the demographic of buller will typically use & adds a further burden on a group of Kiwis who are quite likely to be watching costs carefully & very motivated to reduce costs. Adopt a system that encourages reduction & motivates active rubbish management rather than one that feels unfairly blanket & dictatorial rather than engaging.
118401313665	Favour	Aug 24 2023 01:22 PM	I ask that further evaluation of a mixed pay via rates/user pays system. As an example could the bins be reduced to either 60 or 80 litre bins and bags still be made available to be purchased for an additional waste (presumably at a lesser cost than current).
118400504041	Strongly Oppose	Aug 23 2023 08:16 PM	I already pay for a large wheelie bin once a fortnight. I have the ability to also get it emptied at any other time. I pay for them to come in and pick the bin up due to a disability. But others who would not have the same need as me should not have to pay. for a service that they do not need.
118400355186	Oppose	Aug 23 2023 02:23 PM	Our business does not require this service, so would prefer the option for commercial businesses to opt out. The company already takes it own rubbish to the transfer station, the rubbish taken is volume not weight, so the bin would not be large enough. Business already pays too much in rates.
118400260772	Oppose	Aug 23 2023 11:05 AM	I oppose the proposal in its current format. I do support the change from bags to bins but do not support a set yearly fee for service whether you use it or not. With todays technology a scannable tag on your bin meaning when the bin is emptied it will be logged and the resident can then be charged for the pick up. So if you don't use it your will not be charged for the service. So those people that will perhaps take 6 weeks to fill will not pay as much.

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118400210922	Strongly Oppose	Aug 23 2023 09:39 AM	<p>We agree with the need to remove the bag collection and all the reasons that go behind it. But we do not agree with a mandatory charge for a fortnightly collection 120 litre bin.</p> <p>From our behalf it would increase the amount of rubbish BDC collects as instead of carefully recycling reusing repurposing and composting etc we would be forced into mandatory payment so of course we would use it. It would be a lot easier.</p> <p>A fairer system we would like to see is "user pays" already utilized in other towns using a pay tag where you prepay tags and attach to your bin for collection.</p> <p>This could be used for recycling too but that's another story.</p>
118399646623	Favour	Aug 22 2023 10:12 PM	<p>It would be far more convenient to have rubbish collected in 120l bins. Personally it will be cheaper than taking my current bin to the dump myself. This needs to be done at the same time as council actively and aggressively (with cameras and patrols) target areas of known fly tipping and increase instant fines to meet all costs involved in cleaning the rubbish up c\$1k minimum fine for general type household rubbish and \$2k for a car.</p>
118399440808	Strongly Oppose	Aug 22 2023 02:07 PM	<p>As we only use 1 rubbish bag per month we are quite happy with the present system and we are also happy to take our rubbish to the transfer station if necessary. The Proposed changes are only going to add additional charges to our rates which we are already struggling to meet payment of.</p>
118399373242	Strongly Oppose	Aug 22 2023 11:49 AM	<p>Imposing the cost of waste on top of recycling cost does not give people the option to choose the most cost-effective approach for their circumstances. I live alone and generate minimal rubbish, reusing and recycling everything I can. I take my non-recyclable rubbish about once every 2 months in a plastic bin to the transfer station, paying about \$15 each time (~\$90 per year). Added to the current \$178 for recycling, this costs me about \$268 per year. The proposal would increase my waste costs by \$100-200 for no benefit. So I strongly oppose this. Others will be in the same boat. Service should be opt-in. I don't plan to pay for it.</p>
118399363000	Strongly Oppose	Aug 22 2023 11:30 AM	<p>We don't purchase rubbish bags and instead go to the Reefton transfer station once every 1-2 months and it costs like \$20 a trip.</p> <p>We already don't use the kerbside recycling collection service fortnightly because we don't fill up the bin much. We only use the service once every 6-8 weeks.</p>
118399310793	Strongly Oppose	Aug 22 2023 10:03 AM	<p>I compost, I recycle and I burn a lot of rubbish so I only use a rubbish bag 1 every 6 weeks to 2 months, so why should I pay the new amount. This isn't for everyone especially people out of town.</p>
118399256294	Strongly Oppose	Aug 22 2023 08:48 AM	<p>I am struggling to pay my rates now and could not afford this increase for household rubbish which I manage by eliminating waste through purchasing specific products and composting.</p>
118399150325	Strongly Oppose	Aug 22 2023 06:43 AM	<p>Rates have gone through roof for most of community and no extra to show for it. At a time when we are all going through a financial remission extra costs is not what anyone needs.</p> <p>So many people are struggling this is one more thing that adds extra financial stress.</p>
118398686022	Strongly Oppose	Aug 21 2023 08:01 PM	<p>Will add further economic pressure to ratepayers Will increase rubbish volumes Will discourage waste reduction Inequitable</p>
118398672401	Favour	Aug 21 2023 07:24 PM	<p>I feel that some people will object to it being mandatory</p>
118398623137	Strongly Oppose	Aug 21 2023 04:55 PM	<p>It is just another rates increase and I gain no additional service. This proposal will likely cost me an extra \$300 per year. Who is paying for the bins ? Why are we still carting waste to a Nelson landfill ? What have the staff been doing for the past 2 years ? Why are you talking extra staff ? Who will be paying there ? This is not the way to tackle Buller's waste issue. The fees are too expensive as it is.</p>
118398602642	Favour	Aug 21 2023 03:45 PM	<p>1.3.3 - With the mandatory rubbish collection - a positive outcome would be the lack of dumping of rubbish in public bins and illegal dumping. There should be no need to do so. It also eliminates the need for plastic bags.</p>
118398596615	Oppose	Aug 21 2023 03:26 PM	<p>As an elderly person living alone, I currently only fill my recycling bin once per month, and use one rubbish bag only about every 3 weeks. A fortnightly collection of both is too often and although they do not have to be put out we will be charged regardless. It is going to take me twice as long to fill a bin twice the size, by which time it will be very smelly ! Can we have another option (and price) for low users - say monthly.</p>

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118398565697	Strongly Oppose	Aug 21 2023 01:55 PM	<p>As the owner of a 2 bed residential dwelling in Zone 1, I am a very low user of the kerbside service. As encouraged locally and nationally, I fastidiously recycle and compost to reduce waste. On average I would use 1 bag monthly and have the bin emptied once monthly. (Incidentally, the recycle bin is actually too big for the needs of a small residential dwelling, also awkward to store).</p> <p>This brings me to now mention, what I feel is an anomaly, with a "one size fits all" approach. A ratepayer in a 2 bed dwelling is essentially subsidising higher users eg, 3 bed or larger dwellings, where you would naturally expect higher volumes of waste. Everyone paying the same uniform charge irrespective of frequency and/or volume is unfair for the smaller users who are essentially being penalised.</p> <p>Now, with a proposal before us to consider adding a rubbish bin service incurring ANOTHER across-the-board annual charge on the rates is NOT supported by myself.</p> <p>However, I would support the idea of introducing a fortnightly rubbish bin service, BUT with the proviso of only paying for actual usage. Other NZ Councils, eg, Auckland, have such services where a tamper-proof token or similar is pre-purchased and stuck on the bin lid when requiring emptying.</p> <p>To summarise, definitely NO to another uniform charge, but YES to a user pay bin system.</p> <p>Thanks for your consideration of my submission!</p> <p>Regards</p>
118398477034	Neither support nor oppose	Aug 21 2023 08:51 AM	<p>I am in favour of a wheelie vs plastic bags as a means in which to accumulate rubbish however I do have some reservations about how fair this is for people like myself who are intentional low users. In our household we try to minimise our waste consciously by recycling and not buying products in packaging etc We only put a bag out once in a 6 - 8 week period. For us the cost of the wheelie bin would be much more than we currently spend on bags. My concern is that a wheelie can encourage laziness and contribute to higher amounts being dumped in landfill. If a wheelie bin is adopted there needs to be some sort of system to reward low users, maybe we pay by how many times we put it out? Whilst on subject of waste how about a green bin and a municipal compost facility. I would also love to see an initiative to spot building waste going to land fill. We desperately need a tip shop / eco store as they have in Nelson and chch. Could start very simply at the current Westport dump if other cities can do it we can to.</p>
118398208170	Oppose	Aug 20 2023 04:39 PM	<p>The point that is made about people will do less illegal dumping if they have a bin does not sit with me. These people dump rubbish because they Do Not Care. Having a rubbish bin will not stop their mentality. The rate payer is not an endless source of funds for councils to keep asking for more money. Make do with what you have. If you want a rubbish collection system do it out of the existing funds.</p> <p>Kind regards</p>
118398166802	Strongly Oppose	Aug 20 2023 01:13 PM	<p>I strongly support user pays system. Please keep the bags for refuse as this encourages recycling and composting. Going back to rating for refuse disposal seriously disadvantages pensioners and single person households who will be subsidising those who have much greater amounts of refuse. When we changed the contract to introduce wheelie bins and crates this saved \$300,000 per year to council</p>
118398141462	Strongly Oppose	Aug 20 2023 11:19 AM	<p>Things should be left as they are, this should NOT be Mandatory, we have a bin and ring when we want this emptied which is about once a month or so. We should not have to pay if we are not getting our bins emptied.</p>

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118398113456	Strongly Oppose	Aug 20 2023 09:24 AM	<p>1. User pays.</p> <p>a. I support the current bag system because it helps support a reduction in waste going to landfill i.e more effective.</p> <p>b. Tenants of rental property have no incentive to reduce their household waste because the cost is hidden from them, even if the Landlord increases their rent. They don't see the rates demand!</p> <p>c. If you happen to miss the weekly bag collection, you can take it to the refuse station and dispose of it free of charge. Will this be available with a bin system or will you be charged the minimum fee, currently \$15.90 for up to 30 kg? Will this result in more illegal dumping?</p> <p>d. Residents who usually use less than 1bag per week are likely to top-up their bin with green waste or recyclable material and put their bin out every fortnight. They are paying for the service anyway.</p> <p>2. Health and Safety.</p> <p>a. I believe the main H&S issue is lifting the bags onto the truck. Porirua City Council has dealt with this by using a customised, L/Hand drive, low entry compactor truck to collect refuse bags.</p> <p>b. Sharps in bags. Suitable protective gear should already be mandatory to manage that risk.</p> <p>c. Traffic. The risk is the same in picking up bags or bins. There is no reduction in using bins.</p> <p>3. Costs.</p> <p>a. I agree the current costs of refuse disposal are exorbitantly high, due mainly to the cost of transporting to Nelson. If we join with Grey and Westland Districts, I doubt very much, they will agree to a standard charge for each property. They won't want to subsidise Buller ratepayers for transport costs to Greymouth. Buller District needs its own landfill site. (A suitable site, within the District, was identified a number of years ago, but it was controversially, decided it was cheaper to transporting to Nelson).</p> <p>4. Conclusion.</p> <p>a. Not all councils have changed from bags to bins. I am aware that Porirua, Horowhenua, Kaipara and Palmerson North Councils, have all retained bags (There are most likely quite a few more). Palmerston North have recently introduced a colour coded system and will be introducing red rubbish bags to "help support a reduction in waste going to landfill".</p> <p>b. It would appear, that by advertising for a short term project manager to implement its new rubbish policy, replacing the user pays bags with a mandatory bin system, may have already been prematurely decided. I hope I'm wrong!</p>
118398099158	Strongly Oppose	Aug 20 2023 08:33 AM	As a single member household this new proposal is going to cost me more. I currently pay less than \$350/year for recycling and rubbish collection.
118397814203	Oppose	Aug 19 2023 07:21 PM	<p>There are troubles with this scheme. Like the recycling scheme, we pay regardless of how much we use it. Plus it is not costed. It's just not clear how much is going to be added on to rates.</p> <p>It is unclear to me - this may be my ignorance - what the "coastwide" nature of the scheme means. Our rubbish to Greymouth? What?</p> <p>A different way of handling our rubbish is not at all a bad idea. However, you really need to be more specific.</p> <p>Thanks.</p>
118397789444	Neither support nor oppose	Aug 19 2023 05:48 PM	That local companies get a fair shot at the tenders
118397649706	Neither support nor oppose	Aug 19 2023 11:38 AM	no
118396992806	Neither support nor oppose	Aug 18 2023 06:14 PM	Think a great idea but rubbish bin collect needs to be weekly

Respondent ID	What do you think about the proposed changes to household waste collection services in zone one?	Response Date	Responses	ATTACHMENT 2
118396946459	Favour	Aug 18 2023 03:59 PM	<ul style="list-style-type: none"> •I think fortnightly collection is fine. •I support bins over bags in principle but paying for a bag means more care over what goes in. •Other councils have a charge per bin collected which could have the same impact as buying a bag. Have you considered a base fee for collection and charges for usage? •I would prefer smaller bins to encourage recycling and get people thinking about waste. •Where is the evidence that any of the proposed changes would reduce illegal dumping? Are there any studies show that there is a correlation between "free" rubbish collection and a reduction in illegal dumping? I could not find any. •I am concerned that contracting out collection services will increase the cost of collection and our rates will go up accordingly. A contractor will want to make a profit. We do have a large or wealthy source or rate payers and our rates should not be going to profit a third party. What guarantee is there that our we won't end up paying far more than the current \$478/year (assuming we put a bag out weekly) next year or the year after? •Could you have a bigger box for comments? The tiny box suggest you don't really want much feedback! 	
118396867627	Strongly Oppose	Aug 18 2023 12:44 PM	<p>As I do not use the black rubbish bags I can only describe this proposal as an extra rate increase. Currently I pay \$178.00 for my kerbside collection and what is being proposed for me is an increase of \$234.50/yr on my current service. This increase(going by figures supplied) is arrived at by taking the average proposed(between \$375 and \$450) = \$412.50 actual average. If you remove the \$178 current cost from the proposed \$412.50 it results in an increase to me of \$234.50/yr. As I have never left a bag for road side collection this suddenly becomes a rates increase of \$234.50/yr for me and with bags priced at \$9.10 I would need to use 25.77 bags/yr to justify the increase and make it a worthy consideration. I strongly resent the mandatory nature of this proposal and forcing people to conform is not acceptable. As mentioned,I've never used bags before and won't in the future so therefore any associated additional cost will be argued strongly. Given the current state of the New Zealand economy, the inflation situation and the financial pressures that people find themselves under this proposal lacks consideration and thought. Maybe Council could reduce the cost of the bags to help people, rethink the dump fees to encourage people from illegal dumping that is an eyesore at our beaches and recreational areas.</p>	
118396761399	Strongly Oppose	Aug 18 2023 09:26 AM	I live on Utopia Road and do not use rubbish bags so I should not be charged to fund others for this service.	
118396230802	Oppose	Aug 17 2023 10:41 PM	I thought the bins sounded great at first till I heard the cost I only use about 2 bags a year so the cost would be a huge increase on my rates for nothing.. I don't want to pay that amount each year if I hardly use it	
118396085132	Strongly Favour	Aug 17 2023 04:34 PM	Great idea, should save most consumers money and reduce fly-tipping	
118396058925	Oppose	Aug 17 2023 03:30 PM	Do not think the scheme should be mandatory. We put out a rubbish bag about monthly and have enough bags to last us a couple of years as I bought them regularly to have plenty at hand.	
118396018625	Neither support nor oppose	Aug 17 2023 02:00 PM	The proposal is to expensive we use between 7 & 9 bags per annum. Under the proposal my Rates including Regional Rates it will absorb in excess of 22.88% of my fixed income (Superannuation) add to this my House Insurance and contents and the figure balloons to 37.342% doesn't leave much for food and power etc. I note area one includes Urban and rural collections and all paying the same refuse rate, does this mean Urban rate payers are subsidizing the Rural collection area if so it should be re zoned to reflect the actual cost to the rural aera after all the rural rates are cheaper than Urban rates	
118395956572	Strongly Oppose	Aug 17 2023 11:46 AM	We currently use Smart Environmental once a month, so it works out alot cheaper for us to do this than the proposed new system. Do not want \$400+ added on to our rates, as we would not require a fortnightly pick up.	
118395042952	Oppose	Aug 16 2023 11:36 AM	My rubbish bag goes out approximately every 7 weeks so I will be worse off financially. Perhaps more importantly the new scheme will encourage people to produce more rubbish as there will be no cost to so doing. encourage businesses and people to produce less waste?	Why not
118395022906	Strongly Oppose	Aug 16 2023 10:53 AM	We currently only fill our 240L bin once every 2 months. This proposal will cost us a significant amount more for something we won't use, when money is extremely tight	

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Respondent ID	What do you think about the proposed changes to household waste collection services in zone one?	Response Date	Responses
118394463871	Oppose	Aug 15 2023 08:51 PM	<p>1-All this about zone 1, no mention of how this effects those outside of zone 1</p> <p>-given BDC track record of lack of consideration for those outside zone 1 " out of zoners " OOZ - That BDC would consider them in their plans</p> <p>-such recent debacle as BDC attempt to make OOZ subsidize urban ratepayers</p> <p>-more recently setting rating valuations district wide resulting in ludicrous prices</p> <p>-the huge long term effort of OOZ to get even basic recycling services.</p> <p>2- for \$9.10c a zone 1 household gets a 60 ltr bag plus road side collection of said bag</p> <p>- for the same price an OOZ gets a plastic bag, then has to travel often long distances to dispose of it.</p> <p>- why then is there not a second type of bag priced accordingly, minus the pick up cost component</p> <p>3- costing - So currently zone 1 household pays \$178 PA recycling charge Plus \$ 473.20 being 52 x \$9.10 Total annual cost \$651 - assuming each household produces 60 ltrs pw</p> <p>Being one bag or half a 120 ltr bin - our household takes over a month to full 1 bag - we know pensioners living alone who would struggle to fill a supermarket bag in a month - so assuming there still Exists households who don't sort their waste, recycle, compost etc and actually produce 60 ltrs of general waste pw - how will this new contractor provide this entire service for \$272 p.a. Being the quoted max total cost of \$450 less existing cost of recycling \$178 - so is the "" next to the total cost kinda like the one next to the original quote for the CHCH stadium?</p> <p>3- should there be 2 sizes of bin ?</p> <p>4- there is no mention of cost of the bin, \$65- \$120 per bin - as BDC is quoting " combined total cost " one would assume that this is included in the price</p> <p>5- is no statement regards replacement bins</p> <p>- consider for example rentals</p> <p>Renters take bins with them often, has been an issue for decades since recycle bins first introduced</p> <p>- will there be a charge for replacement bins</p> <p>6- is not clear if the bins are introduced will the bags still be available?</p> <p>- if no bags then only option left to OOZ would be to pay tonnage rate at dump for their one bag</p> <p>Recently min charge \$15</p> <p>Assume this has increased too</p> <p>- all this info should of been included in submission form,</p> <p>- one would think BDC would of learnt by now not to make proposals without thinking them through first</p>
118394309045	Strongly Favour	Aug 15 2023 01:59 PM	Would prefer the recycling and rubbish collection days to be one on one week and the other the next week. We have a long drive and taking out 1 bin at a time would be preferable
118393656394	Oppose	Aug 14 2023 09:55 PM	I am not in favour of replacing rubbish bags with a wheelie bin. I like the flexibility of taking the rubbish bag to the dump when needed. This can often be longer than two weeks as we recycle all allowable items, compost food scraps and burn paper. The new system we will be more costly as we will be charged a fee every two weeks for the wheelie bin.
118393631422	Oppose	Aug 14 2023 08:58 PM	For me on a pension this would cause me more hardship as I recycle and compost it would take me three or four months to fill a bin, so I am against changing from bags to bins. I know I am not alone as Reefton has an aging population who have to work within a tight budget. I think the change would see price increases more than what has been quoted. Making it mandatory for a two week service should change to an optional service schedule, eg monthly.
118393624194	Strongly Oppose	Aug 14 2023 08:42 PM	Discourages people from reducing waste Greenwaste should be collected and used locally which would reduce our rubbish Ratepayers who are conservative with their rubbish and use minimal bags will be penalised
118393616937	Strongly Favour	Aug 14 2023 08:25 PM	Think it's a great idea for the town and it's also affordable price comparison to what we pay now it will have huge impact on litter on streets an beach if people make a effort to take a bag of rubbish home after there walks etc our house votes yes
118393579160	Favour	Aug 14 2023 07:01 PM	I support this proposal for the fact that there is a lot of illegal dumping in Buller. Also for safety reasons bags can be hard to manage and add to landfill - but perhaps these bins can be emptied less often - once per month - in order to reduce costs and make people be more aware about reducing waste in the first place. I personally would not fill a bin that often as I recycle and don't often buy products that cannot be recycled.
118393577894	Neither support nor oppose	Aug 14 2023 06:58 PM	I would like it to be able to opt in (user pays) or out (no payment) of the whole system. People should be able to carry on disposing of rubbish independently, without paying additional rates, if they do not produce much rubbish. That is in alignment with lowering waste and many of us already do this.

Respondent ID	What do you think about the proposed changes to household waste collection services in zone one?	Response Date	Responses
118393570479	Favour	Aug 14 2023 06:38 PM	My concern is going to a 120ltr general rubbish bin dropped to a fortnightly collection, we are a large family of 9 and use 2-3 prepaid rubbish bags per week, the new proposal will see us with an overflow of general rubbish collected in a 2 week time frame, so what will our options be then? To buy plain black bags from the supermarket and pay at the refuse center to dispose of these? So will we really be saving any money with the proposed swap? Or would we have the option of having two 120ltr wheelie bins for our household?
118393566831	Favour	Aug 14 2023 06:29 PM	No
118393533231	Strongly Oppose	Aug 14 2023 04:50 PM	A couple with four children probably welcomes the change. A pensioner couple that only fills a rubbish bag once every 8 to 10 weeks is impacted since pick-up will only be needed 3 or 4 times a year if one waits for the very large container to be filled.
118393514336	Oppose	Aug 14 2023 03:47 PM	We recycle as much as we can and would only put one or two rubbish bags out a year so feel it would be unfair for us to have to pay extra for a service we wouldn't get a lot of use out of. I also have a rental property and don't think its fair for me to have to pay extra for the wheelie bin service for the tenants to use. Why can't the extra bin be included in our current rates and have no extra charges.
118393496876	Neither support nor oppose	Aug 14 2023 02:55 PM	Either way, we should move away from the traditional use of plastic bags. The suggestion would be for us to implement the usage of biodegradable bags if we were to remain using the plastic bag system. If we are moving towards the bin system, we should encourage the public to use biodegradable bags/ liners.
118393476424	Favour	Aug 14 2023 01:55 PM	A long as the prices stay the same over next couple of years.
118393474071	Strongly Favour	Aug 14 2023 01:48 PM	Definitely NOT mandatory each fortnight. Once per month would suffice most households and still encourage people to think about the amount of household waste they are creating. Each fortnight would encourage people to fill it to get the most out of it- hence more consumption and wastage. Also, older folk or smaller families/couples probably wouldn't fill an entire bin each fortnight. Could have two options- fortnight and monthly- colour code them eg. Green and red (green=fortnightly collection, red=monthly) and charge as needed to household, let people choose and change as requirements change. Standard could be fortnightly unless opt out for monthly Collection fee.
118393414795	Favour	Aug 14 2023 10:42 AM	Mostly in favour of the proposed changes. I would like the council to consider 2 things however. Recycling of soft plastics - this would reduce so much waste. And secondly, an alternative option to the fortnightly collection. Perhaps the default could be fortnightly, but if households want to opt into monthly only - then that can be arranged. Some households are excellent at recycling and composting etc, and shouldn't be charged for fortnightly collection when they dont require it. There is a risk that it will create lazy habits when a household knows that their rubbish is getting picked up fortnightly.
118393405290	Strongly Favour	Aug 14 2023 10:07 AM	For larger families, a 120L bin will not be sufficient if rubbish is collected fortnightly.
118393089425	Favour	Aug 13 2023 03:22 PM	I have got a blue bin which only gets empty about every 6 weeks. I think you need to have two colour lid bins 1 to get empty every fortnight and 1 to get empty once a month. People should have the choice to choose which bin would work for them
118392789363	Oppose	Aug 12 2023 08:50 PM	<p>This proposal does not align well with the requirements of the Waste Minimisation Act that states: "Buller District Council must promote effective and efficient waste management and Minimisation within the District." The mandatory & inflexible addition of waste charges to rates bills acts as a disincentive for households to evaluate & reduce their waste. Much more succesful at changing behaviour is a flexible user pays system such as Waste Managements PayAsUGO app I & neighbours have used previously in Wellington. We entered & adjusted collection days (it was always a Wednesday) over the year in an online app. If I was alone in the house a collection once a month was sufficient, whereas when visitors came or at xmas etc I changed it to weekly. This self management meant my neighbours & I felt VERY motivated & engaged to reduce & actively manage our rubbish creation as we paid for every pick up. Mandatory pick ups on the other hand trigger a human response of " well I have to pay for it anyway, so whats the point in changing & responsibility is removed. There are no rewards/incentives under your proposal for reducing ones waste, so it runs contrary to your stated goals. It is also discriminatory against single person households and other demographics who already generate significantly less rubbish than your stated one bag per week. A mandatory & inflexible scheme such as your proposal is an outdated approach that does very little to motivate self responsibility & change - plus does not utilise existing technology that can maximise flexibility to households, while also minimalising the need for administration. If you want people to feel genuinely engaged - you have to allow for different options.</p> <p>I agree bag sales & collection should stop immediately. Encouraging/supporting plastic bag use is not in line with moving towards a circular economy, but the mandatory approach for bins without customer flexibility is bound to create resentment and makes consultation sound like a box ticking exercise rather than a genuine engagement. I sincerely hope you will reconsider or expand your proposal parameters and options - they are too narrow.</p>

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Respondent ID	What do you think about the proposed changes to household waste collection services in zone one?	Response Date	Responses
118392729816	Strongly Oppose	Aug 12 2023 04:22 PM	I do not believe the cost of rubbish collection should be added to the yearly rates.. I live in a small household with just me and my son living there... We recycle the majority of our rubbish and compost any food scraps... Anything we can not recycle or compost we save up and take to the local dump a few times a year this usually costs us around \$45 a year... Under the new proposal this cost would be a lot higher and we would be less motivated to recycle or compost waste because of this. Also a do not believe the proposed changes will have much of an effect on the dumping of rubbish especially the dumping of larger objects.
118391948868	Strongly Favour	Aug 11 2023 02:16 PM	Im in favour of the proposals in terms of its application but not of the price. If the recycling costs \$178 per annum there is no way general rubbish should be at the same cost. Recycling requires far more handling by not only the collectors themselves but the onflow. General waste using bins will be automated. I will more than willing to add \$250 to my already one of the most expensive rated areas in New Zealand to stop the fly dumping that is present because of the poor management of waste in the Buller but some rate payers are not as fortunate as I. The fact that all of the Buller regions rubbish is transported to Nelson shows this poor mismanagement. I personally know of several sites in the Buller region where we as a region can manage its own rubbish and bring the cost down for the rates payers. Let's stop this countries and regions NIMBY attitude and find our own sustainable solutions.
118391081604	Strongly Oppose	Aug 10 2023 03:54 PM	I put out rubbish once a month and recycling four to six weeks. I see this as another revenue gathering scheme for the BDC once you have control of the rubbish there is nothing to stop you raising your fees.
118391073000	Strongly Oppose	Aug 10 2023 03:33 PM	<p>My husband and myself chose living rural, and growing our own veggies and fruits. We are running 3 different recycling/composting systems for greens/browns, and fish and bones.</p> <p>As a result of our "alternative" lifestyle, we do not have much rubbish.</p> <p>Our yellow recycling bin is collected every fortnight, and by then, it is 1/3 full only.</p> <p>We have a maximum of 6 glass bottles in our rubbish glass collection bin.</p> <p>In over 10 years, we never bought a black rubbish bag; instead we put our rubbish into a big rubbish drum with lid, which we empty on our costs (currently about NZ17\$ each time, depending on weight) every 8 to 10 weeks. We bring the drum to the community rubbish dump.</p> <p>With our life style, we already paying for more service, which we do not use. And with the new system, we would pay for even more service which we hardly use.</p> <p>This is not economical in terms of environment protection.</p> <p>For us, it would make much more sense if we could choose between 2 weeks or 4 weeks or 8 weeks service.</p> <p>Another suggestion we would like to consider is that we run two different bin sizes. It does make sense if you think that a household with one person high likely has much less rubbish than a household of 6 members.</p> <p>I am not supporting the proposal.</p> <p>Karin Hansen and John Norris</p>
118390803770	Strongly Oppose	Aug 10 2023 07:35 AM	why should some people be penalized by having there rates increased for a general waste bin when they have no need for it and dont use rubbish bags. i buy only recycleable material.
118389367455	Neither support nor oppose	Aug 08 2023 06:28 PM	<p>It would be good if there was a choice of bin size for smaller households who don't produce much rubbish. As a single person the changes will cost me more than the bags (although I like the idea of having a bin to collect and put out).</p> <p>Also would be good if there was an option for adjacent households to combine bins? This could be a good community option and help encourage recycling and lower rate costs for people.</p>
118389357611	Strongly Oppose	Aug 08 2023 06:00 PM	I only use 1 rubbish bag infrequently as I recycle wherever I can. To have a rates increase for a bin seems unfair as I would not receive the full financial benefit. If this proposal goes ahead for bins, would bags still be an option and if not will they be refunded for those purchased in advance?

Respondent ID	What do you think about the proposed changes to household waste collection services in zone one?	Response Date	Responses
118389323168	Strongly Oppose	Aug 08 2023 04:18 PM	The focus should be on reduction of rubbish waste going to landfills. Consider that going to a wheelie bin will not encourage recycling, and in fact may now be filled with things that ought to be recycled. In a household of 2 people, we've reduced rubbish to one bag each month. Being forced to go to a wheelie bin, and having this expense now part of our rates and not a choice, is not appealing. Perhaps BDC should be looking at ways to reduce rubbish, by actions such as community composting. There are many models around the world that do this successfully; yes, there's an initial investment, but long term gains. The focus of BDC should be on reducing rubbish going to landfill, not encouraging rubbish by providing bins that don't incentivise reduction.
118389300869	Oppose	Aug 08 2023 03:14 PM	With just 2 if us in the household I object the cost proposed. We would use about 6 council rubbish bags per year so the increase in cost is just too much. We are avid recyclers and minimize other waste as much as possible so we can keep as much out of tge landfill as possible. For the greater good of our community and the bins meant less fly tipping etc We could accept a small increase in cost say \$150 per year. I would use a bin if I just paid for each collection, which would be about 6 collections per year. We compost food scraps so our rubbish bag doesn't get smelly being kept for a longer time.
118389059821	Neither support nor oppose	Aug 08 2023 07:47 AM	People should be able to opt out, for example holiday homes who have their own waste collection arrangements. Which are based upon demand.
118389011284	Favour	Aug 08 2023 06:47 AM	Only collecting fortnightly is going to create a horrible smell and a increase in rats and mice sniffing out the wheelie bins
118388773307	Strongly Oppose	Aug 08 2023 01:54 AM	This proposed scheme is obviously going to increase rates. However, for those who own rentals, they will now be paying for rubbish disposal for their tenants. This cost will have to be recouped through a rise in rent which are already high enough. It's going to be a lose-lose all around as far as I can see.
118388759627	Favour	Aug 08 2023 01:36 AM	Keeping costs low should be a priority otherwise there is no benefit to the public. Waste reduction workshops should be more widely available
118388627034	Oppose	Aug 07 2023 09:15 PM	My main concern is that the cost of refuse removal for my household will increase beyond the current fee. All the other factors appear reasonable but there is no final decision from Council on cost at this stage. In my opinion, this makes the proposal untenable and liable to any exorbitant levies being added AFTER so called consultation. In essence therefore, my submission is an appeal for a clear cost to household announcement, BEFORE consultation.
118388625084	Strongly Favour	Aug 07 2023 09:10 PM	I think this is a great solution to the current issue of cost. I think when it is included in rates, people won't notice the cost as much and won't have reason to complain.
118388617576	Favour	Aug 07 2023 08:52 PM	Wheelie bin kerbside collection would be useful.
118388614980	Favour	Aug 07 2023 08:46 PM	No
118388585322	Strongly Favour	Aug 07 2023 07:30 PM	I support the implementation of a 120 litre general waste rubbish bin along with the current recycling bin and fortnightly collection. Thus is far preferable to the current environmentally unfriendly, extremely expensive and difficult to manage for the elderly and those managing physical disabilities. A positive move.

Want to speak to submission	ID	What do you think about the proposed changes to household waste collection services in zone one?	Do you have any comments about the proposal? Please feel free to identify which elements of the proposed changes you wish to comment on.
N	P1	Favour	I am happy with the idea of new rubbish bins however as a household that only puts a rubbish bag a month I would be happier with a user pays system (even for recycling) where the bins are barcoded + scanned on pickup so you only pay for each pickup up. I would also be happy to buy the bins (both recycling and rubbish) for my property. Thanks.
Y	P2	Favour	Want to discuss a waste energy system to be placed in Westport [unclear]. A similar plant is used near Waimate, but John Hills has a version that could be set up in Westport. They want to discuss with the Council [sic].
Y	P3	Neither support or oppose	I am disappointed with the quality of the proposal that seems to have been copied from another district council. It lacks substance and actual consideration and relevance to BDC. It lacks future planning and has a large assumption, estimate and opinion content. I am interested in how much input was from BDC staff and where are all the facts that support the assumption, estimates and opinions are derived. This is not a good business proposal and one the BDC should not even consider without more substantiated evidence. Please find attached an commented version of the proposal. My comments are in RED. As the existing waste contract is up for renewal in the next few months I suggest some priority be given to a better future plan that is equitable for ALL rate payers. [Note: submitted provided further information; held in submitter database]
Y	P4 two submissions provided (collated together)	Strongly oppose	I followed the rubbish truck up to the cross roads recently one day, on my way to greymouth. The driver pulled over for another load. I stopped & said "Do you realise that all the soft plastic is being lifted out of the top of your vehicle + blown into the grass on the side of the road? Are ALL People going to be treated/charged the same rate? Some bins will go out every fortnight eg families of 4+ Ma, Pa & the Kids. Some will go out once every 2-3 months. eg 1 person living on their own: Are you going to have a bar code system on the bins so you can know when to charge who: No, your [sic] just going to do a falt rate for Every house hold. It's This Part that I find unfair. I compress ALL my soft plastic: I am 1 person in the house. I put a rubbish bag out Once in 2 months. I practice carefull buying, consider the soft plastic elimination: On my Main rubbish bin I have a Tag Thanking me by the BDC!?! for doing the right thing: Only recycleables in the Bin: I compost my food scraps, I limit waste: I care for the Environment. Others just Dump Everything without consideration. I don't need my rubbish picked up every fortnight yet I will be chaged.Are all households to be charged the same weather [sic] you are one person living there, or 5-6? Yes! If you rent, your landlord will pay? Yes. Your rent will go up. Yes. There are many one person homes, yes. I put all my food scraps in my compost bin and tranche [unclear] into my garden. I compress my soft plastics. Putting a bag out every 2-3 months. I have a sticker on my recycling bin thanking me for 'doing the right thing' yet I will be tarred with the same brush as every one. Snd charged a Global rate. UNFAIR! Discrimination. Unjust prefudicial treatment of different categories of people. There are many single people living alone. There are many elderly. There are families with cgildren. Why are they all charged the same? Are you going to scan a barcode and charge when I put my bin out? No. I put forward a bar coded scanning rubbish bin system for soft plasticsbin & green waste [unclear]. Barcode is scanned when Bin is presented at street kerb, scan taken and dated. That way the customer is in controll [sic] of their rate rubbish bill. And their waste. I consider my purchases when it comes to soft plastics: I care for my environment. I don't dump stuff at the beach. Up go the rates. Up go the rents. We are in a recession. Any you are sucking out of people who have nothing more to Give. I believe Many are in for a shock, Not even knowing this is being propossed [sic] because you as a council have not bought it to the Attention of the general public. People don't by the paper (young ones).
N	P5	N/A	It's not going to make one iota of difference to the dumping of huge rubbish at the North Beach. There should have been a letter drop in zone one [missing] this submission [missing]. Young ones or olders [missing] alt read WPT news look at your website. I have read and understood the concept of what you propose. I believe it to be unfair for those living alone, Or those who make a real effort to zero waste. WPT has many Single living homes, many environmental focused people. Up gp the rates. Up go the rents. People are ok, its behaviour that needs to change. Attitudes change. Consider changing one small habit at a time. Zero waste. Environment concerns. Re use. Our home. Water ways. Air purity. Safe beaches. Tidy streets. Education.
N	P6	Strongly oppose	As a person who uses 3-4 Rubbish Bags a year, I am totally against this proposed change to our collection service. I will be penalised for recycling correctly, composting my food waste, buying in bulk, reusing where ever possible, and managing my own waste. Paying extra for other persons waste is not the way we should be heading. *USER PAYS* More education on how to help manage waste, the bernfits to the environment, and people getting their act together are part of the big picture.Disappointed the Waste Management New Model doesn't state what can or cant go in the 120 bins. Some people think this new proposal allows anything to go into the bins. Council is hoping to capture more recycleables using the 120l, does this mean the bins will be sorted through and the recycleables taken out? My understanding is we will still have our yellow recycle bins, which are big enough for any household, who choose to recycle. 1) Home owners should have the option to agree with the new proposal and pay, or refuse and buy bags. 2) Rely on private sector services for household rubbish. *USER PAYS*. Thank you for the opportunity to submit this.
N	P7	Strongly oppose	Stick with bags please. Only putting a bag out every 3 weeks and the current yellow bin monthly or bimonthly so not suitable for this household.
		Strongly oppose	The proposed system would penalize those households that put out minimal bags per year (e.g in our case one bag per month)
N	P8	Strongly oppose	We only use 6 bags a year. That's around 55 dollars yearly. This new Proposal is going to cost us an extra \$217 yearly. That's using your estimated combined costs. Why should we subsidise others That don't manage Their waste Correctly.

Want to speak to submission	ID	What do you think about the proposed changes to household waste collection services in zone one?	Do you have any comments about the proposal? Please feel free to identify which elements of the proposed changes you wish to comment on.
N	P9	Strongly oppose	We use on average one bag/month. Do not need or want a wheelie bin particularly at such a ludicrous cost per annum!
N	P10	Strongly oppose	User pays!! My current costs for my own rubbish disposal are minimal. I do not generate a lot of rubbish. This proposal is unfair and will encourage folk to biff anything and everything. People are responsible for their own habits. I will not pay for other peoples miscreant behaviour!
N	P11	Oppose	Cost of living high enough. extra Rate costs unfair on low rubbish generators. recycling is a expensive cost - don't beleive it is cost effective
N	P12	Oppose	As pensioners on a fixed income who already pay over the top for a recycling collection we use a maximum of once every 6-8 weeks and a bottle collection we use once every 6 months, we're now potentially being mandated into another payment for a service we will seldom utilize. We take our rubbish to the refuse station once every three months when we're coming into town, for which we pay \$13.90 or \$1.06 per week. All our green waste and household scraps are composted to replenish our vegetable gardens. So instead of \$3.50 p/wk for an underutilized service, we're looking at \$7.20 to \$8.65 p/wk for a service we neither want or need. Have you considered a smaller, perhaps 60 ltr bin, for smaller households or those that don't generate large quantities if landfill or are unable to physically manhandle a 120 ltr bin around? With a suybsequent reduction in cost? Like many older folk or single income families, we don't need a furhter unnecesarry drain on already stretched budget. Thank you [signed]
N	P13	Strongly oppose	I have a green bin which works very well for me. I do not want another drum.
N	P14	Favour and oppose	I have a Bin I pay to Be colected [sic] when i have it Full about every 10wks. So my cost would go up. I think the idea if great But not every 2wks (no for me anyway). May be we could have more options instead of fortnightly.
N/A	P15	Strongly oppose	At the moment, I only fill a bag every 5-6 weeks so the new scheme would end up costing me, and many other pensioners considerably more.
N	P16	Strongly oppose	As a ratepayer I live on my own and do not wish to pay another money grab from this INCOMPETENT council. I use bags bought from the super market for a pittance of the price charged by council and when needed take them to the tip myself at a lesser cost than what you are proposing. This is just another burden on people that are already struggling to pay inflated rates for which they only see little return and wasteful spending by this council, so therefore I am more thsn strongly opposed to this idea and if some ratepayers want this then it becomes user pays. My rates pay your salaries so therefore you need to listen to the people that pay you.
N	P17	Strongly oppose	The rates are already high enough especially with an increase of \$40 per month recently. Where is all the money supposed to comes from to pay for all the extras. In hindsight I wish I had never moved because its a whole lot more expensive to live here than what it was in Blenheim
N	P18	Strongly favour	None

Want to speak to submission	ID	What do you think about the proposed changes to household waste collection services in zone one?	Do you have any comments about the proposal? Please feel free to identify which elements of the proposed changes you wish to comment on.
N	P19	Strongly oppose	I am a pensioner living on my pension, as my only income. I think we are already paying far too much in rates. It would be a better idea to try and train people to not put out so much rubbish & tell them how they can do this, with a little bit of thought and care. Can't we send our plastics to the people who are making fence posts out of this. Also a lot of rubbish can go into the garden and improve the soil. I do not want the wheelie bin as living by myself it would be taking me a long time to fill it & its far too expensive. For me the bags are a better option even though at \$9.10 they are very expensive
N	P20	Strongly favour	Much more convenient
N	P21	Strongly oppose	As we only use 1 x rubbish bag per month, we would be subsidising someone else and that is unfair. A User pays system as it is now is fairer for people who are in this situation. The costings from Council is very vague as it is only guessing on the final costs. Who would be paying for the cost of the bins? it wouldn't be Council, once again it sits on the ratepayers. With the cost of living, rate raises, can't the Council save money? Look at TTPP, balloon costs. Rubbish bags/or a user pay system (tags) on bins?
N	P22	Neither support or oppose	As long as it is user pays. How will it effect Retired people with very little rubbish.
N	P23	Oppose	Should be User Pays. A single person or pensioner on their own should not have to subsidise a large family or a household of say 5+ tenants. In Christchurch they have small bins doe 1-2 person properties & larger bins for larger households. Could this not be more appealing costwise to ratepayers? Green bin = compostible food waste - less waste going into black plastic bags. All 3 West Coast Councils should unite for a solution to keep our waste on the Coast.
N	P24	Favour	I favour the change to bins but not MANDATORY. I do agree there is a time for change but I do not agree to the mandatory charging for the new bins. I would suggest that the user pay principle be applied. By means of buying tags or a bar code system on the bin whereby the code is swiped upon loading onto the truck. This system should be easy enough to set up in this day and age. The proposal of mandatory charging is just another grab and take by council on the ratepayer. Westport has an ageing population with many pensioners and they are already finding it hard to make ends meet. I suggest the proposal has not been thoroughly thought out and has shown by the response at the consultation meeting in Westport is totally unacceptable as a mandatory charge, many in attendance agreed with the bin idea but not as a madatory [sic] system. I agree on bins (user pay) but not MANDATORY.
N	P25	Neither support or oppose	Why will we be paying between \$375 and \$450 a year for rubbish bins when at this present time we put out 1 rubbish bag a month which relates to \$109.20c a year. We recycle and put out our bins out about once a month and even with this cost \$178 plus \$109.20c does not come to \$375. We pay too much for our rates as it is without adding more just on \$1000 a quarter. After last nights meeting I think a tag for payment on a bin is a good idea or an electronic device to check bins as a tag could be stolen. We just need to keep our rates cost down our pension only goes so far and with everything going up we are struggling [sic].
N	P26	Oppose	I only have a bag every month, or more. Sometimes, the current system is working well for me.
N	P27	Oppose	I am a pensioner living alone. I use 1 council rubbish bag a month. I will be clearlu disadvantaged financially if the proposed changes go forward.
N	P28	Strongly oppose	I don't agree with the changes. Being on a benefit it is a struggle to pay my rates as is, especially now they have just gone up. As I only use one rubbish bag a month the new proposal will make things financially harder for me. To be hoonest when rubbish bags went up to \$7 I thought that was disgusting let alone they are now \$9.10 each sort of taking the piss really.
N	P29	Strongly oppose	We have calculated the extra cost per an., and our rates are over a thousand a quarter. Now. It would be too expensive to have this change added to our rates. We wish to stay as we are. NO extra rubbish bin. We pay 13c each for bags non council and my husband takes it to the dump at \$5.60 approx 6-7 weeks. 23/Aug/23 [signed]

Want to speak to submission	ID	What do you think about the proposed changes to household waste collection services in zone one?	Do you have any comments about the proposal? Please feel free to identify which elements of the proposed changes you wish to comment on.
N	P30	Strongly oppose	Have private rubbish collection and do not want to pay twice.
N	P31	Strongly oppose	Although I am supplied with a wheelie bin and a glass recycling crate there is no pick-up from my address (16 Napier St. Millerton) rather I'm expected to transport my bin and crate to the end of the road - impracticable. I take all my rubbish and recycling to the transfer station myself in my own car. I buy the rubbish bags and take several weeks to fill one and also the recycling and so I am encouraged to minimise my waste. Your new system does the opposite. Paying through rates means everyone pays the same irrespective of how much rubbish they generate. At least with the bag charge presently operating the user pays!!
N	P32	Strongly oppose	I live alone and with the recycling I only put out a rubbish bag approx once per month. I would prefer the rubbish collection stays the way it is. Another suggestion would be that if bins are bought in that collection is user pays eg you buy tags for the bin which are collected once the bin is emptied Having to pay for a service that I would hardly use is unfair.
N	P33	Oppose	I feel it is cheaper for my household to use bags as we only use about one bag per month which is considerably less expensive [sic] than the proposed rubbish bags.
N	P34	Oppose	The proposed 120L wheelie bin collected fortnightly will be insufficient in volume for households. A 240L bin would be necessary for fortnightly collection. The cost for a 240L service would have to remain as outlined in the proposal for there to be any advantage to ratepayers and residents.
N	P35	Oppose	We strongly oppose. As we only use 8 or 9 bags per yr. (Trying to minimise our rubbish disposal) it's time the council got out own waste tip, instead of traveling to Nelson.
N	P36	Strongly favour	Rubbish bags already cost \$9.10 for a bag. You need to get an accountant. Good idea, \$9.10 is theft.
N	P37	Oppose	1. Why not make our current collection fortnightly anyway? (And give us bio-degradable bags?) That would surely halve the mileage/labour cost. Those using a bag a week can easily just put out 2 bags once a fortnight beside their yellow bin. 2. If general bins are brought in, assure us we will receive a FULL REFUND FOR ANY UNUSED BAGS. In the purchase price we have paid a substantial amount in advance for the contracted collection cost of these. And if "allowed" to continue to put them out alongside the new bins, we would effectively be paying DOUBLE for the same service which would be absolutely unfair. [Note: submitted provided further information; held in submitter database]
N	P38	Favour	A bucket type container for food waste would be good for town compost as some of us are a bit disabled to do this at home. Some elderly have problems getting their yellow bins which are heavy out to the curb. A flag to indicate we need a pick up would be awesome.
N	P39	Strongly oppose	User pays - if you require bins for rubbish there are numerous ways to electronically monitor each bin. Don't dictate to the rate payers they must take these bins.
N	P40	Strongly oppose	We oppose the proposed collection system as it stands. We only put rubbish bags out every two to three weeks and are away at least two to three months of the year so will be adversely affected by the proposed plan as it stands. A more reasonable approach might be by charging per bin pick-up rather than a blanket charge.

Want to speak to submission	ID	What do you think about the proposed changes to household waste collection services in zone one?	Do you have any comments about the proposal? Please feel free to identify which elements of the proposed changes you wish to comment on.
Y	P41	Strongly oppose	After the meeting of last week, it is pretty clear most are in favour of a user pays system. RFID in bins can be scanned by equipment in the waste truck and users charged once a month or quarter. There is the option of having a small mobile "waste to energy" truck and trailer which could be located at the dump to turn the waste into dust. Another option along with the "waste to energy" proposal would be for BDC to have their own collection trucks, thereby doing away with a company taking their profits out. So many options to be investigated.
N	P42	Strongly oppose	I fail to see the reasoning behind a blanket charge on all ratepayers - there must be more like me who recycle, compost and incinerate what is left. Anything else is taken to the tip and paid for as required. Thanks!
N	P43	Strongly oppose	I believe if you are going to make it a user pays and given to a private operator then I would suggest that <u>all</u> bins have a barcode and be charged 3 monthly not on rates. People would then only be paying for the amount of rubbish that they <u>use</u> . They would take more care of what went in the bins. Also I would like to see the dump open 7 days a week stop flydump. Why is there not a shop set up for recycle goods ie. builders waste - short piece of timber, iron, off cuts of plasterboard. This would take out anything that could be recycle - less product dumped. This could also include household goods chairs etc. This would offer employment and income from recycled goods. Yes it would need a large shed but surely funds could be made for this and it would become an asset.
N	P44	Strongly oppose	We use 1 bag a month = \$100. Why pay \$450+. We can't afford to live in Westport now why make it worse!!
N	P45	Strongly favour	Using bins instead of bags has several benefits. Obviously without the black bag waste would break down easier in landfill (less plastic). Bins are more secure from being damaged at kerbside awaiting pickup by cats, dogs, weka etc. so less chance of rubbish being scattered on street. Also this eliminates manual handling by drivers who currently have to throw each back into truck in all weather. Will greatly reduce chances of being injured by inadequately wrapped sharp objects. Obviously, cost wise it will depend on individual circumstances and I appreciate it will be more expensive if you only fill a bag every 3 or 4 weeks.
N	P46	Strongly oppose	1. Proposal offers no incentive to reduce rubbish generation. 2. Proposal only increases prices and reduces frequency. 3. Proposal gives no choice to ratepayer to arrange their own disposal and carry out recycling. E.g. We choose to recycle bottle/glass, plastics, cardboard and paper. Organics are composted. Non recyclables are stored and brought to Westport collection centre when we come into town. 4. Proposal is not encouraging community to reduce waste and is simply a revenue gathering exercise in disguise.
N	P47	Strongly oppose	Absolutely!! I for 1 don't use your rubbish collection and never would. Would not pay! If forced, maybe then it's time to stop paying my <u>rates</u> ! If everyone did this perhaps then, you would start to listen to the people. Our rates are ridiculous as it is. Paying for a water supply that isn't secure and yet we have a river running through town! Putting a wall around us when all you need to do is keep the river clear and free. Our costs are now above and beyond our means to pay. And we pay for rubbish recycling when we know only 10% is actually recycled and the rest is burnt or buried. Listen to the people our older folk who have been here before. You don't need experts <u>advising you</u> . So <u>no</u> to your plan.
N	P48	Strongly oppose	The cost is too [sic] much. Cheaper to buy a few rubbish bags. The rates bill is through the roof. You keep pushing them up, my wages don't go up, how can I going to pay?
N	P49	Strongly oppose	This will hit the elderly hard in the pocket. People in large numbered households paying the same as solo house occupancy. That's not very fair. Stick to user pays rubbish bags.
N	P50	Strongly oppose	Happy to pay for recycling. Single person household, generate very little rubbish = happy to pay my share via rubbish bags. <u>Strongly object</u> to an increase in (general) rates to subsidise others. Let the user pay!
N	P51	Strongly oppose	To have all people the same regardless the size of their household is unfair! Singles and couples will (and are) paying too much. In our case we only fill the yellow bin once every 4-6 weeks and we pay the same as every one. Now this too will happen with the next bin as we only use one council rubbish bag every 4-5 week s. In the eighties "user pays" was invented and so we on the coast pay higher power bills than other districts > user pay. In this case of the [unclear] resources are subsidising high user > this is <u>NOT</u> user pay! We find that hard to understand and we can't afford it, we feel punished. Whatever Council decide in its wisdom, try to stay fair to all people.

Want to speak to submission	ID	What do you think about the proposed changes to household waste collection services in zone one?	Do you have any comments about the proposal? Please feel free to identify which elements of the proposed changes you wish to comment on.
N	P52	Neither support nor oppose	We are ratepayers who generally use one 60L rubbish bag per fortnight. While we are not opposed to the proposal as such, we do not support an increase in rates to advance this proposal. We consider it unreasonable to ask ratepayers to support a new scheme without knowing with some certainty how much it will cost. Consequently we are opposed to Council making a formal decision to implement this psoposal if the annual costs in total are more than \$410-00.
N	P53	Strongly oppose	With the large number of people on low and fixed incomes this council plans to increase costs to ratepayers for no reason. Even the current cost is double dipping by council standard \$178 per year plus the high cost bags. How much has council spent on consultant fees for this stupid idea?
N	P54	Strongly oppose	I do not use council rubbish bags as I can privately get rid of rubbish. If this proposal goes ahead then I end up paying for something I do not currently use. It would be better to introduce bins people can use and pay for if they want to, but being compulsory is not acceptable. There are others in the community that would also be disadvantaged financially by the proposed changes.
N	P55	N/A	I have a contract for general rubbish collection as and when required. This is achieved by phone call. I wish to remain on this contract. I therefore am in favour of this proposal as long as I retain my contract. Otherwise I oppose.
N	P56	Strongly oppose	I generate very little rubbish. It would take me about 2 months to fill a wheelie bin. Therefore, I object to having to pay for a fortnightly pick up. For me rubbish bags would be fairer. I object to the Council buying more wheelie bins and introducing more plastic to the environment. Thankyou for the oppourtunity to submit.
N	P57	Strongly oppose	
N	P58	Strongly oppose	A rate rise of this magnitude that has to be paid on a certain date 4x a year as pensioners we could not withstand. Black bags are in our control so buying them only when we can afford them. The cost of the bags already comes out of our food money and this scheme does not reward people who are careful with what amount of rubbish they produce (careful composting etc). Fortnightly collection will add to the already bad rat and house population with smells and flies in summer an increased problem. Looking around Reefton, people already have problems getting rid of rubbish don't make it harder and harder, Having lived in many countries we would suggest what other countries do: One day a year (Clean Up Australia Day usually first week in March) have a free to dump and organized pick up for things people tend to get rid of: we also need a clothing collection bin at the transfer station as a donation to the church shop means you may see your clothes walking around town. Recently overseas visitors commented on the [unclear] state of Reefton and asked if our council ever cleans up or exercises its bylaws. We aswered <u>NQ</u> . [signed]
N	P59	Strongly oppose	We would rather not have extra cost on our rates. We use minimal bags. We recycle most things. Would prefer to stay with current system of bags. We don't mind only having collection fortnightly.

Want to speak to submission	ID	What do you think about the proposed changes to household waste collection services in zone one?	Do you have any comments about the proposal? Please feel free to identify which elements of the proposed changes you wish to comment on.
N	P60	Oppose	<p>I have read the B.D.C. Waste Management Proposal and wish to record my opposition to the above proposal in it's present form. My reason, is that i believe the proposal as it stands, will place a financial burden on low users, who a good proportion of, are likely to also be in the low income bracket. It would appear that the current proposal may well result in the low user group subsidising the higher users.</p> <p>My wife and myself are owner/occupiers of the above property and the amount of waste we generate is relevant to the following.</p> <p>1. We are a two person household. 2. We take full advantage of the recycling facilities available. 3. Green waste and most food scraps are composted. 4. Food scraps unsuited to composting are frozen then placed in the rubbish bag on collection day. 5. Our annual usage for rubbish collection amounts to an average of seven bags. 6. Seven council rubbish bags at \$ 9.12 ea. = \$63.84 plus recycling cost of \$178.00 = \$241.84 total which is well below the councils lowest estimated figure of \$375.00 for a 120 litre wheelie bin.</p> <p>Estimates have a habit of changing and seems it is always upwards.</p> <p>Para. 1.3.3 in councils proposal implies that there will be less illegal dumping under a wheelie bin system, this i doubt, and could possibly result in the opposite happening. I would also question the meaning of the words "reducing financial barriers".</p> <p>Having used wheelie bins for rubbish before moving to Buller i agree that they are convenient, hygienic and user friendly but i am not happy with the estimated costs which seem to penalise households that make an effort to reduce waste.</p> <p>Should a wheelie bin system come to fruition then perhaps the council could instigate a user pay scheme. This could be achieved quite simply by tickets attached to the bin handles, to be removed by the rubbish truck operator. Tickets could be sold at the existing outlets for rubbish bag sales. Something along these lines would be fairer than a set targeted figure on our rates.</p> <p>To sum up, we would be more amendable to the proposal were it financed by a "user pay" system.</p>
N	P61	Strongly favour	<p>If every ratepayer had a bin it may reduce the fly tipping which is an absolute disgrace to the town</p>
N/A	P62	Strongly oppose	<p>I oppose the proposal as along with every other rate payer and do not want an increase of rates. They are unaffordable now and we seem to be so over rated compared to other areas. Also I don't use council bags so I have no need for another bin</p>
N	P63	Strongly oppose	<p>We see this as an ever increasing cost to ratepayers, as we have learnt from past experience.</p>
Y	P64	Strongly oppose	<p>(This is not encouraging to recycle). I get rid of all my waste [sic] apart from cardboard boxes, even then some are burned in fire! I will not be be paying for a service that I don't need. End of story! No no no!!! [signed]</p>
N	P65	Oppose	<p>While I acknowledge there are downsides to the existing system (animals tearing into bags, risks to collectors etc) I am very concerned about the amount of plastic required for the new bins and <u>particularly</u>, that the proposed system will provide a disincentive to reducing waste and efforts to recycle. This is the opposite of what we as a society should be aiming for.</p>
N	P66	Strongly favour	<p>Good idea</p>
N	P67	Strongly oppose	<p>If the changes mean an increase in price don't change it. The price of rubbish disposal is already far too high. The latest tip increase is "bloody stupid", you should <u>encourage</u> people to use the tip by cheap fees. Already there has been an increase in rubbish being dumped on roadsides, over bridges etc. The more you put the prices up the more they [sic] avoid the tip. "Wake up" <u>encourage</u> people to use the tip with low charges!</p>

Want to speak to submission	ID	What do you think about the proposed changes to household waste collection services in zone one?	Do you have any comments about the proposal? Please feel free to identify which elements of the proposed changes you wish to comment on.
Y	P68	Strongly oppose	We live in zone 1 and we object to the 'everyone pays the same' approach as this unfairly penalises those of us who currently reduce, reuse and recycle responsibly. We put out 1 rubbish bag at the most once a month, usually less frequently. This is because we grow nearly all our own food and where we do buy commercial products we actively choose raw unwrapped products or products with recyclable or burnable wrapping. We compost all our food scraps, green waste and cardboard. Our recycling bin goes out even less frequently. We purchase an average of 10 rubbish bags per year -- \$91 + recycling charge -- \$178, which totals \$269 pa. This new proposal represents a potential 67% increase for us to subsidise those who insist on perpetuating their greedy consumption and throwaway attitudes and those who just don't give a damn. This is unfair. The large wheelie bins are also awkward for many people, especially the elderly, or for those who have long driveways. In our case this change will necessitate hitching up the trailer to cart both the recycling and rubbish bins to the start of our driveway. Currently, we can simply put the recycling bin in the car and drop it on the way to work. This change will also encourage many people to simply fill up their bins to the maximum because they're already paying for it. What about adding an electronic tag to each bin to monitor and charge each user for their actual use of rubbish collection facilities? After all, this is the age of user pays.
N	P69	Oppose	As we do not have a lot of rubbish (we deal with ours by composting where we can), nor in favour of another bin. This way we pay for bags only as needed. A big saving for us.
Y	P70	Strongly oppose	This proposal is grossly unfair and would greatly disadvantage ratepayers who do not frequently use this service. It offers no incentive for a reduction of household waste disposal such a syste, would mean ratepayers endeavouring to reduce waste disposal would be subsidising those using the system more frequently - as it appears the changes would be applied to <u>all</u> ratepayers regardless of use. The status quo appears a more equitable system. It would appear there is not likely to be a saving on cost, as going from fortnightly to weekly it is suggested the cost will more than double. Not all ratepayers have a location they can easily physically navigate a wheelie bin to, especially people on side roads or up long driveways. Perhaps some thought should be given to the <u>ratepayers needs</u> . A group that would appear to be disadvantaged would be those physically disadvantaged and with mobility challenges, a rubbish bag is easier to relocate than a wheelie bin. It would appear landlords would be disadvantaged as they would be paying for a service they do not personally use. The status quo the tenant provides and uses the rubbish bags - providing incentive for them to be mindful of waste and frequency. Serious thought needs to be given to this proposal and a syste, that encourages waste reduction and rewards and does not punish.
N	P71	Oppose	I oppose the scheme as I really think we need our rubbish collected weekly. It also punishes people who only occasionally put out rubbish (I put out every week). I would rather that you give us a greenwaste bin as not always easy to get that to the transfer station.
N	P72	Neither support nor oppose	I agree with having a wheelie bin. But should only pau for it when you put it out. As I live on my own, I burn what I can, I recycle, I compost, so I would only put a bin out maybe 3 or 4 times a year. So it's not fair that I am paying for a service I would not use every fortnight, maybe we could be able to buy tags when we want to put our bins out.
Y	P73	Strongly oppose	Will give my reasons at submission meeting.
N/A	P74	Neither support nor oppose	I am in my eighties - Living alone. Put out yellow bin once a month and 1 bag rubbish bag usually every 3 weeks, so am happy with present system. <u>But</u> , new system would cost me much more and only so much income to get by on!! At least 40 to 50 single person household in Reefton so all would be hit by weekly charge on rates. Also concerned for family households as new system would probably suit them - except for the cost! How do you make a charge to suit everyone?
N	P75	Strongly favour	It makes absolute sense to upgrade the rubbish collection service. Bins are more practical for both the house and the collection of the waste. I support the move of the council to make positive practical changes to the household collection services in Reefton and Zone 1.
N	P76	Strongly oppose	As I put out only one bag a month (or less) the proposed new changes would cost me a lot more than at present. Would it be possible to opt out of the new proposed system of using bins??

Want to speak to submission	ID	What do you think about the proposed changes to household waste collection services in zone one?	Do you have any comments about the proposal? Please feel free to identify which elements of the proposed changes you wish to comment on.
Y	P77	Favour	I have talked to some super gold card holders whom are already having trouble meeting the ever increasing cost of living. I have a possible solution to this matter and would be pleased to discuss this with council. Cheers, Bert.
N	P79	Strongly oppose	I use the recycle bins, that is fine, I pay for them to be collected fortnightly - when you work out the charge fortnightly it is expensive compared to other regions. I do not use the rubbish bags I do not want to be charged for something I do not use. No rubbish collected so I shouldn't have to pay hundreds extra.
N/A	P80	Strongly oppose	Does this proposal change mean that our flats rent will rise too seeing you're asking us to pay for our rubbish collection I strongly oppose. We pay \$274 a fortnight now.
N	P81	Strongly oppose	We pay enough rates in Reefton. We should not have to buy rubbish bags at all. They should just be given out for us. When will the footpath through the park be done?
N	P82	Oppose	I would have ticked "favour" above gladly, but with a large rates increase from November last year & the out of control cost of living (house insurance up, rates up, mortgage rates up, power up, petrol & food up, I could go on) we can barely afford the council rates as it is. Another few hundred dollars for an extra bin is just not on in this economic climate. Good idea, but any extra costs now just can't happen. We're not the only ones either - everyone is suffering with costs and one more is taking the "P" as far as I'm concerned. Give us a break please!
N/A	P83	N/A	Hi we are against the change to waste management we look after oyr own rubbish now and object to paying for something we don't use and will never use any rates of this nature will not be paid. Norman
N	P84	Strongly oppose	This proposal would mean 100%+ increase in rubbish collections costs to me and many others in the district. Until costs are fully known no decision should be made. The cost of proposals from staff are getting out of hand.
N	P85	Strongly oppose	I strongly oppose to being mandatory charged to my rates for a service I don't use. User pays is the same thing so if we must have a rubbish then a tag could be purchased and attached to the bin: no tag no empty that way people pay as they use. Rates are high enough without getting slapped yet another service I don't use. Wheelie bins are a good idea but not to have to mandatory pay for it. I have my own wheelie bin and take it to the dump about 4x a year.
N	P86	Strongly oppose	Very strongly oppose these proposed changes. We would be lucky if we put a council bag out every 8 weeks and same for wheelie bin maybe even longer. We recycle big time make all our own compost- paper - cardboard anything that breaks down goes into the compost or garden along with food scraps. It should be ratepayers choice if one wants bigger bins and council bags included "user pays"
N	P87	Strongly oppose	We currently use 240L wheelie bin which we empty every 6 weeks when we come to town to do shopping. I feel that \$450.00 extra a year is rather expensive also we think the size of the bin propose would be too small looking at the proposal it would cost us \$10.00 more every six weeks than we pay at the moment to dump our 240L wheelie [sic] bin. We think this is a good idea but very expensive. There are 87 households up Powerhouse Road that cost for a year would be \$39,150.00 that's a lot of money for one street.
N	P88	Favour	Aside from the above, in the interest of waste minimisation would it be possible to have a free garden waste dumping and a machine to chib it and maybe sell that as mulch. People are dumping their weeds and other green rubbish down banks, or along roadsides barely concealed. Also, would it be possible to have a "soft plastic" recycling containers at the dump, along with the glass etc (with lids though! [sic]). I collect mine and take it to supermarkets and The Warehouse in Christchurch and my use of council rubbish bags has more than halved since I started this. Thank you.

Want to speak to submission	ID	What do you think about the proposed changes to household waste collection services in zone one?	Do you have any comments about the proposal? Please feel free to identify which elements of the proposed changes you wish to comment on.
N	P89	Strongly oppose	I strongly oppose this change on the rubbish collection as I live alone and only use the service six times a year for rubbish bags and four times for yellow bin collection. The staff that proposed these changes should be given the DCM Notice as they can't even give a firm pricing on these changes, an estimated guess is not good enough. If you don't understand what DCM means it is don't come Monday.
N	P90	Strongly oppose	Dear Sir/Madam, I work in the Malborough wine industry for 7 months of the year Oct - May. I don't rent my house so no rubbish is produced. When I am home I am <u>alone</u> and with recycling, composting and my fire, what rubbish I do have left is trivial and disposed [sic] of legally without using rubbish bags. If this does pass I would like the option to return the bin and have the rubbish rate fee removed from my rates. Yours sincerely [signed].
N	P91	Strongly oppose	I believe in user pays. Therefore rubbish bags are the best as those who use multiples pay more. If bins are brought in this would punish many rate payers who are on fixed incomes and those who make a concious effort to compost and recycle. I believe extra bins would take longer to collect as at current practise often the driver will toss the bags on as the bin is being emptied. If bins are used I can see them being filled with green waste as well as rubbish.
N	P92	Strongly oppose	Quite happy with the way rubbish is collected at present. Haven't bought any black bags (council) in time I've been living here (since 2008). On a pension and find it hard enough to live on that, let alone an increase to it.
N	P93	Oppose	I oppose the mandatory fortnightly collection of bins which I do prefer to the bags. Surely a system can be devised to pick up the bins as required which is already in place. Using your <u>estimated</u> extra price on top of the recycling rate it would cover 22 or 30 bags which a large number of ratepayers would not use. How can we really know the cost until a tender process has been completed!!!!
Y	P94	Strongly oppose	I oppose the suggested changes to the household waste collection service for two reasons. The cost of the proposed scheme and the change from the present system which mitigates against lower user households. I currently use the recycling bin on a monthly basis and in respect of household waste most of which is composted, I buy one bag a month which I deposit at the transfer station. Whilst the proposed changes to the present system may advantage large users of the system it does not do the same for low users who I would suggest comprise the bulk of your ratepayers.
N	P95	Strongly oppose	Having the bags means we control the amount spent on rubbish disposal. We produce very little rubbish which is a direct result of our lifestyle. The bins system means we would pay up to an extra \$272 p.a. whether we use the bin or not. I also believe that using a bag provides a constant reminder about the amount of rubbish being generated whereas the bins encourage a much greater volume. It no longer matters how much rubbish we produce.
N	P96	Strongly oppose	We strongly oppose a shift from rubbish bags to 120 litre bin. What conditions will there be: 1. What we can or can't put in to the bins. 2. Do we still need to buy rubbish bags. 3. What happens if there is a major disaster, earthquake, flooding etc and the roads are impossible for months. Is this when fly dumping occurs? After roughly 20 years the council still has no idea where our own new landfill will be!! The bulk of new residents to Westport are more likely to be retirees, enjoying life and then there's B.D.C. screwing them and us for every dollar.
N	P97	N/A	N/A
N	P98	Strongly oppose	Object to paying for service we don't need. Costs are not promised and honestly presented. Suspect decision already made regardless of strong opposition from majority of ratepayers. Will not stop flytipping or reduce landfill volume nor encourage recycling. Most waste disposal abuse is by people who don't pay rates.
Y	P99	Strongly oppose	Only in favour of a "user pays" service.

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Y	P100	N/A	I live by myself. I recycling yellow bin. I compost all household, lawn clipping and takes me 3-4 weeks to fill plastic bag. I don't want your wheelie bin. I won't use it.
N	P101	Strongly oppose	I live alone and do not create much rubbish. My compostbins and worm farms dispose of all compostable items. I have a small 'rubbish' bin collected monthly! which I regularly cancel as haven't enough to fill it. I put out recycling bin to be emptied, at the most, twice yearly. Economically the new scheme would cost me at least \$200 more annually. With my rates rising by over \$300 another \$200 rise would be prohibitive when one is on a fixed income. Perhaps a barcode or similar system could be useful, then user pays instead of penalising everyone.
N	P102	Strongly oppose	I'm strongly against bringing in wheelie bins and having my rates risen again! For this, as I do not think this is fair given that there is different sized families and waste amounts for each households. My household consists of only two people and so we do not have as much waste as a larged sized family. I also do my best to recycle as much as possible into our already supplied yellow wheelie bin and black bin. We would hardly use the wheelie bin so I feel this is a waste of money. The bags therefore are a lot more fair in terms of people buy and pay for what they <u>need</u> not a forced additional payment.
N	P103	Strongly oppose	No mandatory charges.
N	P104	Oppose	Could we please have an annual (or even better, twice a year) free kerbside collection of large items (eg old carpets, tvs, whiteware, etc etc) for things that won't fit in our bags or bins? This might go a long way in discouraging flytipping and would be great for those of us without towbars, trailers (or indeed vehicles). Thank you.
N	P105	Strongly oppose	I consider it totally unnecessary to change an already working syste, - I would suggest that it's just another wqay for council to recoup losses occuring on the cancellation of the black bags! Householders already pay for the yellow bin through their rates so why would any of our Westport residents be willing or agreeable to pay more if 'tags' are introduced?? The whole idea is ridiculous and 'money grabbing' and holds no merit to benefit any of us here in zone 1. Thanks again Council!! And let's leave well alone - [signed]
N	P106	Strongly oppose	I am totally opposed to changing our current system of rubbish collection. I am a pensioner and do not fill a bin a fortnight certainly I do not want to be paying for another bin I will not use. If we have change then it should be user pays. One bin with an electronic tag on it. Where it could be tracked when emptied and the user could be charged. Come on council think outside the box for goodness sake. [signed]
Y	P107	Strongly oppose	I am totally opposed to your proposal re rubbish collection. I am currently paying approximately \$4000 a year in rates and do not wish to pay anymore for a purpose I do not support. I have a very strong feeling that this council sees me as not a person but what is commonly terms (a cow cash). [signed]
N/A	P108	N/A	As my property in Waimangaroa is a holiday property and is only used about 4 times a year, I am against the extra I would have to pay for this service. As I am mainly the only one that stays there, I would be prepared to bring my rubbish back to my home in Richmond, and have it disposed of with my rubbish here. Margaret.
N	P109	Oppose	I prefer to take my rubbish to the dump myself and I do not use roadside collection of waste.

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N	P110	N/A	Economy of scale is a great concept but I do not support a proposal that does not encourage people to be more astiute of their waste. They will no longer have to physically go and buy their bags, which are not cheap. It will be too easy to increase their waste. There is no incentive for waste minimisation in small households that should, cirtue of size and numbers, have a small waste footprint. In fact the opposite could easily be the outcome of this proposal. Small households having no inclination to cut waste, may feel that they have already paid for the bin in their rates so might as well fill it. You cannot legislate sucessfully against human nature! Further reasons why I do not support the current proposal: The cost to ratepayers is high. Most services today are looked at from a user pays model. What is proposed is the reverse where those trying to protect the environment by waste minimisation are subsidising some ratepayers who live with little thought or responsibility in the waste they produce. Council seems to think this subsidisation is okay and mentions libraries and other facilities we all pay for. I flatly disagree with Council on this comparison. Libraries and other facilities we fund in our rates make us the wonderful community we are. Subsidising some ratepayer households who create larger amounts of waste does not in any way improve the health, well being, or beauty of our district as our libraries and other facilities do. [Note: submitted provided further information; held in submitter database]
N	P111	Favour	N/A
Y	P112	Strongly oppose	I would only use a black bag perhaos 2-3 a year. Also I am usually out of the country for 2-3 months a year. Why should I pay for something I would not use. Your rates are disgustingly ludicrous already!! Some single home owners including myself are considering moving because we can't afford to keep up with all your rising rayes. Some already have their homes on the market. Perhaps you could look into some of your highly paid CEO's to save a bit of money.
N	P113	Oppose	Only use recycling collection (would want to retain this). Glass recycling bin too large for many serious and those with limited mobility wheelchair, motorised scooter users.
N	P114	Oppose	I am an aged pensioner and have very little household rubbish. All my greenwaste goes into a compost for the garden. My household rubbish fits into a bag (black) and is put out for collection [unclear]. An alternative for pensioners could be a 60L, smaller bin, as they provide in larger centres re. Chch. In theory, combining the 3 District Councils waste services into one Regional Waste Management sounds functioning ideal. But when one considers the vast area of the region, it would not be so convenient for the people living here on the Coast. There would be a lot more illegal dumping of waste.
Y	P115	Strongly oppose	This proposal embets fixed costs into every ratepayer indiscriminaty without recognisign level of use (service). It is entirely possible for people to live without creating landwaste and this proposal negatively impacts those working to achieve this goal. Serious argument as as that used by council staff spokesperson, that this would reduce contamination of recyclables are so shallow as to be ridiculous. The data used to support this ridiculous statement actually shows that education is effective in doing this and therefore just requires further work in this field. I support the current system of bags as this allows incentivisation of waste reduction and reflects user pays principles.
N	P116	Strongly favour	Fantastic finally moving into the 21st century. Huge benefit to the district in the long term should not see piles of domestic rubbish piled up around town at the public bins. Shouldn't see the well off stuffing their personal rubbish in the Palmerston Street bins while l'm doing my paper round. Fly tipping is a huge expense that the council has to cover this should reduce if bins supplied. Pensioner forget many of us subsidides their use of the library imagine if we stopped paying those rates.
N	P117	Strongly oppose	I would like council to provide a definition of what is classed as household rubbish should this proposal go ahead.
Y	P118	Neither support nor oppose	My comment - why are B.D.C black rubbish bags double the cost to purchase of those in the councils in the 'rest' of the Upper South Island. The purchase of above bags recently increased to \$9.10 per bag. Outrageous!!
N	P119	Strongly oppose	At the moment I live alone and therefore only use 1 rubbish bag every two months, this costing \$54.60 per year. Under the new scheme I would be paying from \$142 to \$217 extra a year. NOT Happy. [signed] 14/8/23

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N/A	P120	Oppose	Like many rate payers I am on a single income. I do not have a lot of rubbish, just no 1, 2 and 5 plastic containers. I don't have the large rubbish bin, I have a smaller one and it takes two weeks to fill it. The plastic bags are too expensive and I would put one out once a month. I compost everything I can. Nor do I have room for another bin. It would take me months to fill another bin. It would not be fair to charge people for a service they would not use to the full. Surely a way can be found to charge for this bin as it is put out. Pensioners would be particularly affected by the extra cost and like me they would be low users of the bin. Perhaps each home could have a numbered token so it could be recorded when the bin was put out and the charge for the bin could be added to the properties rate account? Pay as you go. \$450 is a lot on top of a \$4000 per year rate.
Y	P121	Oppose	My family and myself work very hard to buy less rubbish, to recycle (and clean!), compost, reuse and repurpose. I do not agree to the price of the bins being so high. People won't be rewarded for recycling - or educated to consume to do so. The bag prices are too high - but the overall price proposal sees good recyclers paying a lot more for mandatory rubbish collection. There must be an inbetween price.
N	P122	Strongly oppose	Our present situation suits our needs. We have a 60 litre bin with a monthly collection and sometimes struggle to fill that. So this proposal will not suit our needs and means we would be paying for something we don't wish to have.
N/A	P123	Strongly oppose	We of the above address are totally opposed to the new plan. Recycling takes our plastic and cans and bottles. Kitchen waste is composted. Our only rubbish is ashes and some yard rubbish which we dump at cost. It's going to be very costly for the ratepayers. [signed]
N	P124	Oppose	There are only my husband and I living at 29A Lyndhurst Street, Westport. We only put out a council rubbish bag for collection once every 3 to 4 weeks. If we were to be issued with a 120 litre wheelie bin this would only need to be collected every 6 to 8 weeks. I would prefer a tag system which can be purchased or issued by the Buller District Council when paying rates. Alternatively a 60 litre wheelie bin could be issued to low use households with a rates reduction.
N	P125	Strongly oppose	I think there should be a scheme where the owner of the property is charged on the frequency of use by using a barcode on each household bin. That would be fairer rather than the blanket scheme proposed. I also think final costing of this scheme needs to be sorted <u>before</u> implementing change than just throwing some approximate figures around.
N	P126	Strongly oppose	I put out 1 bag at [sic] a price of \$9.20 every 3 weeks, there is only me here now. I still think the bags are out priced but we have to get rid of our rubbish. I would burn a lot of it and I have a compost bin. It is a bit of a struggling managing [sic] on a pension and paying expensive rates. Don't want to pay anymore. No wonder there is so much rubbish thrown out in the Buller Gorge or the rubbish bins in town overflowing.
N	P127	Oppose	I will not support anything that would lead to an increase in rates. Rates have increased markedly in the Buller in the last 2 years with many people especially pensioners struggling to meet payments without looking at another increase.
Y	P128	Strongly oppose	Waste is a worldwide problem and we should be doing everything we can to minimise it. The best way to encourage waste reduction is by "user pays". We need better identification of what can really be recycled from Buller and clear information and education about this. Mandatory/fixd charge is unfair and means those who try to "reduce - reuse - recycle" will be subsidising those who create lots of waste. Careful single person households will be considerably disadvantaged by the proposed changes.
Y	P129	Strongly oppose	Single income households and low rubbish producing households are severely disadvantaged by new proposal because the number of bags used is far less than your proposal quotes. Our household uses 1 bag every 6 weeks, totaling 8 per year = \$72. B.D.C. has promoted reduce, reuse and recycle for several years so this should be reflected in B.D.C's proposal for disposing of household rubbish. The cost of this proposal will encourage even more fly dumping and rubbish burning. Council needs to consider their views on the burning of toxic rubbish ie. builders waste, treated timber and plastic. Council is very slow to adopt any system to stop these practises and needs to begin very soon. Most building companies in our area burn their waste.

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N	P130	Strongly oppose	You have read or heard some of this message before. I am a single, retired individual, living alone. I only purchase 1 trash-bag every 4 to 6 weeks. For those with large families that may seem hard to believe. For other single vitizens it is easy to accept. People like myself are trying to live within a small fixed income, the retirement benefit. The BDC suggests that we move to a forced-payment for an additional trash bin. The price is yet to be determined but gauranteed to be more than singles pay for trash removal now. A significant number of our citizens simply cannot afford this. I offer the BDC this suggestion. Keep the trash-bag purchase and collection in place. However, raise the prince on trash-bags to suit the cost of collection as required. This provides BDC with the money it requires, and the cost is fairly distributed across citizens. Larger families pay more, smaller families and individuals pay less. The system is transparent and understandable. While I will pay more, as bag prices increase, I will not be paying the same amount as a large family, This seems do-able to me. Rick Lucas. [signed]
N	P131	Oppose	I live at four Mile Road, 500 metres from SH6. Four Mile Road is made from ROR (run of rivers) and I have a 60 year easement from DOC. The road is unmaintained. A wheelie bin would need to be loaded into the vehicle to be picked up at the highway, a 2 man job. I live alone. At present I use 3-4 bags per year, mostly plastic bags. I take all my recyclables to the tip in town on a monthly basis. Wheelie bins would mean the end of a good service. Please keep plastic rubbish bags. I am 79 years of age.
N	P132	Oppose	N/A
N	133	Strongly oppose	Changing from bags to bins cost will not be as low as council is suggesting. The cost increase is equal to 30 bags a year, it would be interesting to know how many bags the average household use a year. If people have to buy bags more aware that there is a cost involved in getting rid of rubbish, people pay rates and don't think about what they are paying for. Bins won't stop flytipping. Flytippers drive past dump to beach and a fair amount of what is dumped is recyclable could have been left at dump at no cost. Cost might be an issue for some fly tippers, but for most people who fly tip they will continue to do so. People need to be educated and encouraged to lessen the amount of rubbish they produce. Giving people a large bin is going to encourage people to make more rubbish. Toss it in the bin out of sight out of mind. If people want a bin there is already a bin service available.
N	P134	Strongly oppose	I strongly oppose changing from bags to bins. It will vastly increase the cost of collection for the elderly and families who make an effort to minimise their household waste. We (two of us) only create four rubbish bags of wasre per year. We achieve this by being selective about what packing we buy and composting as much as we can. We also wash and dry all our soft plastic and then compact it before it goes in the bag and they do not smell even after three months. It is also naive to think bins will significantly reduce fly tipping. Council should try to educate people on how to minimise waste and a flyer in with the rate demand would be a good start. Also occasional ads in the paper and on Facebook would help. It had become blatently obvious the amount of waste we create is not sustainable. We owe it to future generations to reduce this as much as possible as they will have to bear the consequences of our waste as well as their own.
N	P135	Strongly oppose	A change from bags to 120kg bins I think would create more problems for the collectors at the gate. Sure bags, which I use, last for me around give weeks or more so the system works for my households. Costs to the user are the main driver against the intended change as planned or suggested. A younger family would fill a 60kg bag far quicker than a elderly person and would have a use for the bin size if this was to happen and I agree! But the cycle time should be extended and the costs reduced likewise. The "trade off" could be less flytipping, but who knows!
Y	P136	Strongly favour	The proposal is universal, fair and likely to lead to more cost-effective and environmentally acceptable outcomes. [signed]
N	P137	Strongly oppose	We currently use 1 rubbish bag per 3-4 weeks. The new changes which haven't yet been fully costed is 4x greater. We recycle the majority of our waste and will be penalised for doing so. If the new bins are introduced most people will use the space available which will decrease the incentive to recycle.
N	P138	Strongly oppose	We currently use 1 rubbish bag 4-6 weeks. The majority of our waste is composted and recycled. Why should we be penalised for doing so. The new changes (proposed) are only an estimate and will place more of a financial burden on many people. We would like to have a choice, stay with bags, or choose how often our bin is emptied at a pro rata rate. If the vote becomes that we must have bins most people will fill them with everything and recycling will reeduce due to lack of incentive.
N	P139	Neither support nor oppose	I would prefer if we are having to have bins they we have a pay as you go system. I only use a council rubbish bag every 2-3 weeks and object to having to pay for something I only occasionally use. I think we need a place to discard of our soft plastics which takes up most of our rubbish bag space.

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N	P140	Strongly oppose	Think of the people who only put bags out a couple of times a year.
N	P141	Strongly oppose	It's so unfair. Will not work. Before this happens work out where this is going to be dumped because the system now is not working and too [sic] costly. A person should have more options to vote on.
N	P142	Strongly oppose	1. I like using purchased bags <u>because</u> I compost all green matter, deliver my bag to the dump when full - about one a month which includes rubbish from my bach at Mokihinui (10 Lewis St), deliver all glass to dump, also paper and cardboard. I <u>do use</u> my recycle bin for plastics (that only goes to kerbside about every 6 weeks). 2. The property at Mokihinui is only used by myself, friends and family. It is not let out.
Y	P143	Strongly oppose	User pays, freedom of choice, reduce, recycle, reuse. Could be end of recycling, put everything in the rubbish bin and use recycle bin for other purchase storage etc.
Y	P144	Strongly oppose	I do not agree with the bin proposal as proposed. Doing away with bags may be acceptable <u>but</u> only if a fair and equitable system is introduced so that ratepayer and residents only pay for their share of the waste collection. Imposing bins on everybody is not fair and does not embrace any form of waste reduction. I will be adding to my submission when I speak to it. I do have suggestions that are more fair to low volume people.
N	P145	Strongly oppose	Our rates are already far too exorbitant. They (rates) can't be sustained at a higher level than it is. This is an unnecessary fix for something that isn't broken. Your proposed figures are more than double of what we currently pay. I do not give you my consent to pay the extra \$200 for no improvement in service. The catch cry has been user pays, now you want people to pick up the costs for other people. This is not equity.
N	P146	Oppose	I oppose the collecting every two weeks as most households would not get to fill a 240L wheelie bin in this time frame. I think the bins are a good idea but you should be able to purchase a tag that you can attach to your bin when it is full this happens in many other places in New Zealand.
Y	P147	Favour	I support the change away from plastic bags to bins. I support (somewhat reluctantly as they are already too high) having the cost attached to rates as this hopefully will reduce fly dumping and illegal use to rubbish bins so therefore cheaper to ratepayers as less emptying. I don't support fortnightly emptying as this encourages dumping, costs many people extra as we want to reduce peoples waste. Monthly emptying is more than adequate for most households with an option for high rubbish producers which could be bags or bag ties they could purchase. The present system is NOT working for many so things do need to change. Everyone produces different amounts of rubbish so we need a system that can accomodate this somewhat but that doesn't disadvantage low income houses struggling to find the money to purchase bags and one that encourages less rubbish.
N	P148	Strongly favour	While in principle I support the change to bin collection over bags as it will drastically reduce plastic and assist those struggling with bag purchase to legally be able to dispose of rubbish, I feel that fortnightly compulsory collection is not ideal. Many people that use 120L bin system already will have to pay considerably more than presently as they only empty their bin monthly or longer. We either need to have monthly collections which would reduce the impact on rates or a system that allows people to select monthly or fortnightly. Perhaps monthly then for families with high use they could purchase tags to go on bags if they require more regular pickups perhaps over Christmas/New Year a fortnight pick up.
N	P149	Strongly oppose	Household waste collection is best suited to provision on a targetted rate (user pays) basis. Technology can be adapted to achieve this with the bin proposal, as a per bin charge. Halving the collection cycle, as proposed, should represent a major cost saving.
N	P150	Strongly oppose	Under the present user pays system my rubbish removal costs less than \$100 per year. With the proposed system my costs would rise considerably as I would be subsidising those who create a lot of rubbish. If it was possible to charge only when bins are emptied I would support the proposal.

Want to speak to submission	ID	What do you think about the proposed changes to household waste collection services in zone one?	Do you have any comments about the proposal? Please feel free to identify which elements of the proposed changes you wish to comment on.
N	P151	Neither support nor oppose	<p>Currently my household uses one rubbish bag approx every 5 weeks for an annual cost of \$95 (52 divided by 5 x 9 [unclear]). Add on the cost of recycling for a year (\$178), this brings my household waste cost to \$273 (\$95+\$178) / year. Changing to the bin system would mean I would pay between \$102 - \$177 more per year for no extra value. What would be helpful to me is if [unclear] packs were recyclable. This would reduce the amount that goes in my rubbish bag - so they didn't get put out so often. I am happy to have less frequent waste collection. I didn't make it to the Aug 22nd meeting so I don't know if this question came up...</p> <p>Q. Is the budget/cost to clean up fly tipping included in the overall costs of waste management? If this cost is reduced, can this portions of the budget be used to subsidize household waste management?</p> <p>P.S I found the info and questions/answers on the council website very helpful.</p>
N	P152	Oppose	<p>Agree in principle to advantages of proposed bins. But estimated costs are vague - unknown tender price, likely to increase in dump and transport costs. In 2014 the first of councils repeated failure of its proposed rates overhaul stated that our current system is regressive... impacting on those on lower income more severely! We now have high inflation, a cost of living crisis, recent QV rates jump, regional council rate hikes and national concern at peak rates! How much will increased costs impact low incomes? Probably good for renters but for some others an extra \$s a week as opposed to say \$5 may have an impact.</p>
Y	P153	Favour	<p>More <u>must</u> be done to educate people to recycle approximately, so costs to landfill are reduced. There is huge potential for council to lead in composting, which could in turn lead to energy savings and alternative income streams. Personally I never use "black bags" for refuse collection. The cost of "mandatory" wheelie bin use will have to be absorbed... Transfer station <u>should</u> be open 7 days a week.</p>
Y	P154	N/A	N/A
N	P155	Strongly oppose	Stay with plastic bags. I can out out as many or as few plastic bags as suits me. User pays.
N	P156	Strongly oppose	N/A
Y	P157	N/A	<p>I can see advantages and disadvantages in the proposal. I am really dissappointed there is not more information - facts, figures, statistics, around the service being delivered now; without that it is hard to come to any conclusion. One important issue is that I use the rubbish service rarely and therefore I will be subsidizing heavily both those who put out a lot of rubbish (with many of those likely able to afford it without consideration of reducing) and those who flytip their household rubbish. [Note: submitted provided further information; held in submitter database]</p>
N	P158	Strongly oppose	I would like to keep my green bin and keep my yellow bin.
N/A	P159	Strongly oppose	<p>I live alone and only put my rubbish blue bin out once a month, if that. Same as a rubbish bag. I am happy how things are now - charged <u>only</u> when I get my blue bin emptied, which may only be 3 times a year. I recycle, I compost.</p>
N	P160	Strongly oppose	<p>We strongly favour recycling and do our part towards this. We use about 6 black bags per year and compost our green waste and cook ip waste food scraps for the chooks. We feel that by changing the status quo - we will be subsidising those that don't recycle. [signed]</p>
N	P161	Strongly oppose	<p>We feel the proposal will only increazzze the amount of rubbish put into landfill. Why would people bother they will be paying an exhorbitant amount of extra money for a bin they don't need. We use one rubbish bag every 3 weeks, trying to reduce, reuse and recycle. We don't want a bin! A better system would be to have a barcode on the bin and consumers pay only when it is picked up - maybe billed quarterly. If in fact we actually need to change the system at all. Better recycling facilities at the refuse station would also be of benefit - a "shop" type facility.</p>

Want to speak to submission	ID	What do you think about the proposed changes to household waste collection services in zone one?	Do you have any comments about the proposal? Please feel free to identify which elements of the proposed changes you wish to comment on.
Y	P162	Strongly oppose	Why should we pay for an empty when containers not put out. This nonsense happens with recycling bins. You're ripping us off.
N/A	P163	N/A	A fairly simple answer to the rubbish collection would be to have an electronic barcode system attached to the garbage truck, and on the bin lids that billed only for the bins collected. In my case I sort out the waste from the recycling and would only empty a yellow recycling bin perhaps once every three weeks and a green rubbish bin when required. The one price for all is ridiculous.
Y	P164	N/A	No submission evident
N/A	P165	Oppose	I oppose this rubbish collection charge if it is mandatory for all, instead of exemptions being available based on individual circumstances such as myself where I am not in residence (in Charleston) all year round, and therefore would not be using this rubbish collection system. I would be interested in pay-as-you-use system. I will not be paying the extra fees imposed if this proposal goes forward without individual assessments or circumstances being considered. If I am not going to be using this collection system I should not be paying for it. I am happy to take care/manage my own meagre rubbish waste.
N	P166	Strongly oppose	I believe the fairest option is a pay per use service. Wheelie bins are a fantastic idea, but it is not fair to penalise single households (who use less waste) vs families (who would produce more waste).
N	P167	Oppose	I agree that rubbish bins are a much better option than rubbish bags. However I do not agree with the extra cost I am going to incur for this service. It will be much more expensive for me to use rather than rubbish bags. Organisations and clubs which use very little rubbish are going to incur a greater cost which they cannot afford. Our rates are excessive for what we get, and this is just going to be another expense which people cannot afford. Surely this cost could be absorbed by council, or even by the Government, as they seem to be the driving force making unrealistic demands for small communities. The council needs to look closely at its spending, prune the cost spent on consultants and seek to get some revenue from all the unrated land on the West Coast. That land is locked up preventing income to the Coast. The pit at the OG L gold mine would have solved the rubbish disposal for generations. It is time to get back to the real world and be realistic about what is logical and affordable.
N	P168	Strongly oppose	I barely use the rubbish collection, because if I am making briquettes from newspaper thus using it up, my recycling bin only goes out once every 2 to 3 months. As for rubbish to landfill, I try to minimise this but save soft plastic etc ordinary black bags and take them to the dump about every 2 1/2 months - cost at dump - usually \$13. This is why I strongly oppose changing to the new scheme. Suggestion in the Westport News on 6/9/23 there was an article on soft plastic recycling. It mentions a NZ company which processes soft plastic into fence posts which the founder, Jerome Winzlick, says are increasingly popular with farmers because they are cheaper than wooden ones and last longer. (Imagine if he could franchise the scheme to Buller/West Coast!!)
N	P169	Strongly oppose	I oppose this proposal as my rubbish charges are no way 375-450 per year. As this is a estimate it could be more. A user pay method would be more suitable.
N	P170	Strongly oppose	Lived rural for 14 years, composted waste, incinerates packaging and combustables, maybe used one garbage bag a year. Nothing much has changed since moving to town maybe fill a few more bags, user pays. Not one size fits all. Waste to Nelson is a sad option for local ratepayers.
N	P171	Strongly oppose	I do not want a waste bin or collection service, I have not used the system for 15 years as we recycle everything and compost. We do not think it should be mandatory [sic] to have and pay for this service, it should be user pays. We use the waste station for bottles and plastics etc 4 times a year, and do not mind paying for any refuse we dump. yours sincerely [signed].
N	P172	Oppose	We are pensioners if we have to pay for \$4509 a year on rates we will have to sell our property and move away, just like a lot of people who cannot afford to keep their homes. We cannot fill the 60 litre bins let alone 120L we also cannot fill the bags in that time so can you please think about the elderly, who have nowhere to go with no help and you just want to take their money. What happens when they are all sitting on the streets?

Want to speak to submission	ID	What do you think about the proposed changes to household waste collection services in zone one?	Do you have any comments about the proposal? Please feel free to identify which elements of the proposed changes you wish to comment on.
N	P173	Oppose	Making us all pay a large increase in rates is unfair to people who are careful with minimising waste and recycling. The lazy ones are subsidised. What do we do with our expiring bags?
N	P174	Strongly oppose	How are people on benefits or super annuation going to be able to pay this extra \$300? A lot of people use very few plastic bags per year because of the cost, even of these. Has any numerical analysis been done on the number of bags collection. My observation on Crampton Road is that there are very few rubbish bags put out for collection. Even the price of the bags is very high.
N	P175	Strongly oppose	I am on a pension, I do not use rubbish bags rather than recycling/reusing - This puts an unsuitable level of cost on top of already hefty rates. Being on fixed incomes will be hugely penalised with no way of generating more income to cover the costs.
N	P176	Strongly oppose	I strongly oppose the proposed new household collection ideas on the following grounds. At present I pay about \$109.00 annually for the council rubbish bags that I buy. Because I buy as little as possible without packaging eg buying in bulk etc I have very little rubbish. I compost anything that can be composted and I recycle other things appropriately, so I put out 1 council rubbish bag per month approx. Under your new scheme at the very least I will be paying double that amount and at the top end of costs (\$475) I would be paying nearly 3 times what it costs me now so why is this a better system? I imagine there will be many people who simply can't afford an increase of this size. While I understand that rubbish is a major
Y	P177	Strongly oppose	N/A
N	P178	N/A	I am delighted to see Waste Disposal being discussed and going out to public consultation. What alarms me are the plans to ditch rubbish bags in Buller and move to more "wheelie bins". In Reefton we currently have one wheelie bin system for recyclables which can be emptied as frequently as every 2nd week. Alongside that we have 60 litre rubbish bags which can be put to kerbside [sic] every week as necessary. I believe to move from this efficient service to one where the 60 litre rubbish bags are replaced by a second 130 litre wheelie bin is a retrograde step. [Note: submitted provided further information; held in submitter database]
N	P179	Strongly oppose	As a household and a business I oppose the changes. We don't use the rubbish collection or the recycling options at all. We dump all our own business and personal rubbish/recycling at the resource centre. For a household, a 120L rubbish bin fortnightly would be insufficient and we would just rather do our own. If the changes were to be made, I would be against the increase to our rates as they are already high enough, there should be an opt in/opt out option for those who don't wish to use it. Our excess cardboard gets baled and sent to Christchurch for recycling there.
Y	P180	Strongly oppose	Poor justification reasons from council by blaming bad/poor household handling of rubbish. Why not - give each household the option to buy a bin. 1. Council wins by only providing bins required so less cost to council. 2. As the transfer station is remaining open - households opting out of buying a bin and paying for collection, still produce waste and delivers/pays for dumping at transfer station. - No cost to Council - Contractor still benefits: transporting out of Reefton - Also saves by only collecting bins/households who pay (Council could provide a list or map - (not that hard) to collection driver.
Y	P181	Oppose	1/ I've been counting the bags put out each week for Plaskett, Conlin and Wicken Place. 50+ homes, max bags = 5 per week. None put out every week. Also noticed no bags damages whatever. Never seen ripped bags either. So 45 homes NOT putting out a bag. 2/ Charging for bins + collection our rates not acceptable for next 10 years (a) most would rather pay for a bin as a one off if the council insist on changing to bins. 3/ You are penalizing those who are careful to recycle, compost and be responsible people. That is majority by far in Reefton. I talked to Wgtn Council today. They have bags. It's user pays not ratepayers hit hard in the pocket again. My rates have gone from \$600.10 annual 10 years ago to over \$750 per quarter. That's a massive increase. Our footpaths are either non existent or a disgrace. NB until a few years ago the Council supplied 52 bags for waste every year. Since 1999 now have less services for rates than I had before. Question WHY do council insist on having council bags in 1st place. What not let people buy cheap black 60 litre bags??? 4/ I've lost footpath [unclear] council as of late. You're supposed to be working for the people not against them. I've been asking for years to get the pathway across the park between Plaskett and Crampton Road fixed. It's so dangerous yet nothing has happened. FINALLY - Change to once a fortnight cheap (non council bags) that works + is user pays alone. Stop penalizing your ratepayers start helping. NB read in Grey Star... Greymouth council supplying compost bins to over bags. Now there's a council working for the people not against them. [signed]

Want to speak to submission	ID	What do you think about the proposed changes to household waste collection services in zone one?	Do you have any comments about the proposal? Please feel free to identify which elements of the proposed changes you wish to comment on. ATTACHMENT 3
N/A	P182	N/A	To Buller District Council, re waste disposal proposal... No household is going to thank the Council for a \$400 hike in their rates. Although there are perceived advantages as may be achieved by working in unity with our neighbouring councils there are also distinct disadvantages. [Note: submitted provided further information; held in submitter database]

These notes will be provided in hard copy for
Councillors at the meeting

Submission Number	Time Slot	Name	Opinion	Comments	Councillor Notes
P180	8.40 - 8.50	Alun Bollinger	Oppose	<p>Distinct disadvantages –</p> <ul style="list-style-type: none"> • Bin system ties BDC into shipping waste away for years to come. • Should be dealing with our waste closer to source. • BDC could negotiate similar system to ROSCO waste pit to dispose of own rubbish, using small tip truck to tip into a suitable hole. • Potential trap going to a more automated system with specialised bins requiring specialised trucks. • Working with other councils takes away direct local input and problem solving and adds to road miles. • Further action to be taken by our council and Local Government - <ul style="list-style-type: none"> • lobby central government for sterner controls on packaging – they create the waste, but we must pay to dispose of it. • Much can be done to reduce the amount of waste we produce – needs to begin at the source. 	
P136	8.50 - 9.00	Ray Curnow	Strongly Favour	<p>Proposal is universal, fair and likely to lead to more cost-effective and environmentally acceptable outcomes.</p>	

#100	9.00 - 9.10	Dennis Straker	Strongly Oppose	<ul style="list-style-type: none"> • Proposal would increase rates even more; non-users will be subsidising higher users – should not have to pay for mandatory collection when isn't used. • Many retired couples and single people who don't produce as much rubbish as families do, will be penalised by being forced to pay more in rates. • Council is dreaming if they believe this system will reduce fly dumping – this increased after council contracted out rubbish collection and fees went up as people cannot afford it. • Should be user pays and bins supplied to rate payers who want to use the rubbish collection. 	
P144	9.10 - 9.20	Jan Coll	Strongly Oppose	<ul style="list-style-type: none"> • Doing away with bags may be acceptable –only if a fair and equitable system is introduced so that ratepayers and residents only pay for their share of waste. • Imposing bins on everyone is not fair and does not embrace any form of waste reduction. • Have suggestions to speak on that are fairer to low volume users. 	

#97	9.20 - 9.30	Stephen Griffin	Strongly Oppose	<ul style="list-style-type: none"> Concerns the proposal will be costly and doesn't promote recycling. Promote additional volumes of refuse at the expense of recycling. The current contract has been operating for almost 10 years – fit for purpose and only minor adjustments needed. 	
#99	9.30 - 9.40	Dave Millar	In Favour	<ul style="list-style-type: none"> If proposal is fairly implemented as a "user pays" system, it will save money. Should only pay for what is picked up – universal charge is unacceptable as many would never fill 240L bin fortnightly - conversely some households would need two 240L bins. Each property should have the option of bin size – should be tagged and households billed according to use. 	
P2	9.40 - 9.50	John Hill & Gary Jeffery	In Favour	<ul style="list-style-type: none"> Want to discuss a waste energy system to be placed in Westport. Similar plant is used near Waimate. John has a version that could be set up in Westport – wanting to discuss this with council. 	

P3	9.50 - 10.00	Murray Upson	Neither support nor oppose	<ul style="list-style-type: none"> • Disappointed with the quality of proposal, lacks substance and actual consideration and relevance to BDC. • Lacks future planning – has large assumptions, estimates and opinion content. • Not a good business proposal and shouldn't be considered by BDC without more substantial evidence. 	
P41	10.00 - 10.10	Robert Johns	Strongly Oppose	<ul style="list-style-type: none"> • Clear that most are in favour of a user pays system. RFID in bins can be scanned by the waste truck and user is then charged once a month or quarterly. • Option of having a small “waste to energy” truck and trailer at the dump to turn the waste into dust. • BDC could have own collection trucks, not using third party who are taking profits out. • More options should be investigated. 	
P64	10.10 - 10.20	Jon Rues	Strongly Oppose	<ul style="list-style-type: none"> • Proposal does not encourage recycling. • Disposes of all personal waste, excluding cardboard boxes, but also burns these. • Does not want to pay for a service that he will not use. 	

P77	10.20 10.30	- Bert Waghorn	In Favour	Has spoken with other pensioners who are having troubles meeting the cost of living increase – has a possible solution to discuss with council.	
P70	10.30 10.40	- Linda Webb speaking on behalf of Anthony Newman	Strongly Oppose	<ul style="list-style-type: none"> • Proposal is unfair and greatly disadvantages ratepayers who do not frequently use this service. • Offers no incentive for reduction of household waste, charges are applied to all ratepayers regardless of use. • Not likely saving on cost, suggested it will more than double. • Not all ratepayers have location can easily physically navigate a wheelie bin to – some thought should be given to those physically disadvantaged and unable to easily move a bin. • Concerns for landlords having to pay for a service that tenants use. • Proposal does not encourage or reward waste reduction. 	
P73	10.40 10.50	- Lex Blackadder	Strongly Oppose	Reasons will be given at submission meeting.	

P99	10.50 11.00	-	Paul Reynolds	Strongly Oppose	Only in favour of a "user pays" system.	
P107	11.00 11.10	-	Laurie Collins	Strongly Oppose	Currently pays approximately \$4,000 annually in rates, does not wish to pay anymore for purpose that does not support.	
P112	11.10 11.20	-	Catherine Douglas	Strongly Oppose	<ul style="list-style-type: none"> • Usually out of the country 2-3 months per year - only uses council rubbish bags 2-3 times per year. • Doesn't want to pay for something that wouldn't use - rates are already ludicrous. • Single homes owners including self are considering moving as can't afford to keep up with rising rates. 	

P115	11.20 11.30	- Dave Hawes	Strongly Oppose	<ul style="list-style-type: none"> • Proposal embeds fixed costs into every ratepayer indiscriminately without recognising level of service. • Negatively impacts those working on goals to live without creating land waste. • Arguments from council staff spokesperson that this would reduce contamination of recyclables are shallow and ridiculous – data used to support the statement shows that education is effective in doing this. • Supports the current system of bags – allows incentivisation of waste reduction and reflects user pays principles. 	
P128	11.30 11.40	- Mary McGill Andrews	Strongly Oppose	<ul style="list-style-type: none"> • Waste is worldwide problem and should be doing everything we can to minimise it. • Best way to encourage waste reduction is by “user pays”. • Need better identification of what can be recycled from Buller – need clear information and education on this. • Mandatory/fixed charge is unfair – those who reduce, reuse, recycle will be subsidising those creating more waste. • Single person households will be considerably disadvantaged by the proposed changes. 	

P143	11.40 11.50	-	Kenneth Todd	Strongly Oppose	<ul style="list-style-type: none"> • User pays, freedom of choice, reduce, reuse, recycle. • Could be the end of recycling, put everything in rubbish bin and use recycle bin for other purchase storage etc. 	
P157	11.50 12.00	-	Frida Inta	Neither support nor oppose	<ul style="list-style-type: none"> • Disappointed on the lack of information – facts, figures, statistics around the current service being delivered. • Uses rubbish service rarely – would be heavily subsidising both those who put out a lot of rubbish and those who fly tip. • Consultation being presented as consideration for using wheelie bins – actual fact BDC is looking for options for future rubbish and recycling in the Buller. 	

LUNCH BREAK 12.00 - 12.30PM

P177	12.30 - 12.40	Leo Frederick Whittle	Strongly Oppose	<ul style="list-style-type: none"> • Alarming plans to ditch rubbish bags and move to more wheelie bins. • Rubbish bags are more efficient service than having second 120 L wheelie bins. • Bags incentivise to be selective in what gets put in each week and only put out when full. • Cynically believes increase in bag cost designed to soften up for a change to second wheelie bin. • Reliable ratepayers will have to front up more money for the initial cost of the bin. • Once system in place it will be difficult to change. 	
#80	12.40 - 12.50	Phil Rutherford	In Favour	<ul style="list-style-type: none"> • Further evaluation of mixed pay via rates/user pays system. • Could bins be reduced to 60L or 80L bins, bags still available for purchase for additional waste – at lesser cost than currently. 	

P154	12.50 - 1.00	Graham Howard	Oppose	<ul style="list-style-type: none"> • Bin system has definite potential to increase amount of rubbish being put out – adding to the cost of collection, being passed on to ratepayers. • Council don't know true cost of proposed service, only "guesstimating" the cost. • Ratepayers cannot make informed decisions on value for money. • Illegal for Council to give potentially false information to ratepayers regarding cost of proposal. • Large number of older ratepayers, living alone only put out a bag every few weeks – find it hard to cover extra cost of new service. • Where does the budget money come from to pay for the bins, other than the ratepayers. 	
P68	1.00 - 1.10	Emma Hargreaves	Strongly Oppose	<ul style="list-style-type: none"> • Objects to 'everyone pays the same' approach – unfairly penalises those who currently reduce, reuse, recycle responsibly. • Uses 1 refuse bag per month – actively chose products that are unwrapped or from recyclable or burnable materials. • Currently purchase on average 10 refuse bags per year – new proposal would see potential increase of 67%. • Helps subsidise those who insist on perpetuating consumption, with throwaway attitudes and don't care for the environment. 	

		Emma Hargreaves - CONTINUED		<ul style="list-style-type: none"> • Large wheely bins are awkward for many, including elderly and those with long driveways. • Proposes using an electronic tag system for each bin to monitor and charge each user for actual use of rubbish collection. 	
P118	1.10 - 1.20	Patricia & Trevor Brown	Neither support nor oppose	BDC black rubbish bags are double the cost to purchase of those councils in the rest of the Upper South Island. The recently increased bag price of \$9.10 per bag is outrageous.	
P129	1.20 - 1.30	Paul Hattersley	Strongly Oppose	<ul style="list-style-type: none"> • Single income households and low rubbish producing households severely disadvantaged by new proposal. • Use 1 bag every 6 weeks, totalling 8 per year = \$72 annually. • BDC promotes reduce, reuse and recycle – should be reflected in proposal for disposing of household rubbish. • Cost of proposal will encourage more fly-dumping and burning. • Council should consider their views on burning of toxic rubbish i.e., builders waste, treated timber and plastics. • Council is slow to adopt systems to stop these practices and needs to begin – most building companies in our area burn waste. 	

#18	1.30 - 1.40	Eamon Moynihan	Strongly Favour	<ul style="list-style-type: none"> • In favour of proposal in terms of application, not in price. Recycling costs \$178 per annum – general rubbish should be same cost. • Recycling requires far more handling, by collectors themselves and onflow. General waste using bins will be automated. • Willing to add \$250 to already most expensive rated areas in New Zealand to stop fly dumping, due to poor management of waste in Buller. • Buller regions rubbish transported to Nelson shows mismanagement – personally know several sites in Buller region where can manage own rubbish and bring costs down for rate payers. • Find our own sustainable solutions. 	
P4	1.40 - 1.50	Janette Hateley	Strongly Oppose	<ul style="list-style-type: none"> • Issues with some bins needing to be put out every fortnight and others only every 2-3 months depending on size of household. • Unfair flat rate for every household – whether it is one person living there or 5-6. • Unjust prejudicial treatment of different categories of people – many single elderly people and families with children – shouldn't be charged same when they create different levels of waste. 	

		Janette Hateley - CONTINUED		<ul style="list-style-type: none"> • Practices good recycling and composting, limits waste to avoid excessive dumping – only puts out council rubbish bags every 2-3 months. • Concerns for landlord having to pay for general waste, therefore increasing rent. • Put forward a barcode scanned rubbish bin system for general rubbish – customer control their rate of rubbish bill and waste. 	
P153	1.50 - 2.00	Neil Stevenson	In Favour	<ul style="list-style-type: none"> • More must be done to educate people to recycle appropriately to reduce landfill costs. • Huge potential for council to lead in composting – leading to energy savings and alternative income streams. • Never used black council bags for refuse collection – cost of mandatory wheelie bin use has to be absorbed. • Transfer station should be open 7 days a week. 	
P147	2.00 - 2.10	Yvonne Scarlett	In Favour	<ul style="list-style-type: none"> • Support having cost of change to bins attached to rates –hopefully reduce fly dumping and illegal use to rubbish bins. • Doesn't support fortnightly emptying as encourages dumping and costs people extra who want to reduce waste. 	

		Yvonne Scarlett - CONTINUED		<ul style="list-style-type: none">• Monthly emptying more than adequate for most households – option for high producers to use bags or bag ties that could be purchased.• Present system not working – everyone produces different amounts of waste, need a system to accommodate this without disadvantaging low-income houses.	
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